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(Proceedings commenced, 9:44 a.m.)

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THE COURT: Ask the clerk to call the case.

THE CLERK: Yes, Your Honor. We have RLI Insurance versus Nexus Services, Inc., Civil Action Number 5:18CV66, for a motions hearing.

Okay. Good morning. Let me take care of THE COURT: a housekeeping matter first. First is, last week, because of the spread of the delta variant of the coronavirus, the Court entered a standing order requiring all persons entering federal courthouses in the Western District, consistent with CDC guidance, to wear masks. I hated doing it. I just hated doing it, but that is what was consistent with CDC guidance, what was consistent with what was coming out of the executive branch, consistent with what our local health folks indicated. reason why I did it is because the CDC guidance recommended masks for vaccinated and unvaccinated people indoors in areas where the transmission rate on the CDC tracker was substantial or high. Virtually every county in the Western District of Virginia is either substantial or high, even as of yesterday. So what I'd like to do this morning is I will allow counsel, while you're speaking, to remove your mask; otherwise, I'd like everybody to -- and witnesses, to the extent we're going to have any witnesses, may remove your mask while testifying. But other than that, I need everybody to keep your masks on, okay? All right. Sorry for that. I wish we all were in a different

place, but we are where we are.

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You know, when I set this hearing for today, August the 10th, on the conference call we had in July, I was a little bit dismayed by the fact that at the very last minute RLI had filed a motion, and that we -- I think that was the motion under Rule 66 that was filed on or about the 15th of -- I think around the 15th of July. I can't remember. And then -- and so we had to give everybody a chance to respond, and then we set this in-person hearing today. I think I was a little dismayed, too, because neither Mr. Shoreman nor Mr. Williams appeared on that hearing, and we have this outstanding motion for substitution of counsel, which has got to be, I don't know -well, it's at least the third, maybe the fourth motion for substitution of counsel in this case. And then this morning, 7:38 this morning, we get a new motion filed by Nexus seeking sanctions against counsel for RLI. I just don't know what the parties expect of the Court. When I have a hearing scheduled, one would think that you all would give the Court the courtesy of filing something so that I could have a chance to read it. This morning at 7:38 when this thing was docketed, I was in the car on Interstate 81. And I have glanced through it, but I certainly haven't had a chance to peruse it.

In any event, this morning's motion appears to be more of the same. Since this case began, it has been nothing but misdirection and a shell game by Nexus Services, Inc. They

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have taken one position over another position, only to abandon They have hired one lawyer who would represent one thing, only to abandon that lawyer; then hire another lawyer who would represent one thing. They have said over and over, Oh, we're changing our financial system. We're going to get our books and records in order next month, or we're going to do this next month, or we're going to do this next week. We are now more than three years into this litigation, and the representations continue and continue and continue. But I indicated last month that this was truly -- the Court had -- with good reason, it has been since October 23rd, 2020 that this Court entered an order directing Nexus Services, Inc. to deposit the collateral security required by the contract, and to make the additional deposits of collateral security consistent with the contract based on notices to deliver issued by the Department of Homeland Security. October 23rd, 2020. Nexus sought to stay that order pending appeal. The Court denied it. Nexus sought to appeal that stay to the Fourth Circuit Court of Appeals, and the Fourth Circuit Court of Appeals denied it. A court order was entered in this case based on the reasoning set out in my order last October 23rd, 2020, to the best of my ability, based on the legal positions of the parties and what I thought was required.

And here we are, August the 10th, 2021, with Nexus not having come anywhere near compliance with the Court's

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order. A court order is not a request; it's an order. And I have been very patient with Nexus. Remember what happened last fall? We had motions hearings on the cross motions for summary judgment in the summertime, maybe as late as into September. lose track with the pandemic. And even then Nexus says, Give us a chance to work it out. Give us a chance to work it out. And I did. I did. I gave the parties a chance to work it out. And I said, If you can't resolve this by October 23rd, I'm going to enter a ruling. And the Court did what the Court said it was going to do and entered a ruling that day, having given the parties every opportunity to try to make -- craft a business solution here to a business problem. That's what this is, a business problem. It didn't work. I gave everybody a chance. Told you that I was going to enter a ruling then, and I did.

I understand that this matter has been briefed at the Fourth Circuit, but no argument has been set. I checked as late as yesterday. And of course I can't undo what I did on October 23rd, 2020. The law doesn't allow me to do that. what I can do is take those collateral steps, those steps necessary to enforce the judgment. And that's where we are nine months later. More promises. More promises.

I even went the extra mile this spring in reappointing Greg St. Ours, Special Master. And the Court is wholly in his debt for the work that he has done, because

throughout this case, this case has consisted of nothing but RLI saying X and Nexus saying not X; RLI saying, We haven't been paid and Nexus saying, Oh, we've paid them; RLI saying, Oh, we haven't had full access to the books and records and Nexus saying, Oh, we've given them to them. During the course of the litigation prior to the judgment, I had the magistrate judge, Judge Hoppe, deeply involved in trying to assess the status of compliance with the Court's preliminary injunction orders. Remember, I ordered things years ago in this case. And there were motions for sanctions. I maybe even granted one. And so I gave Nexus another opportunity to comply with the Court's order by appointing a Special Master to allow the Special Master to give me information as to the status of the compliance with the court order. And here we are.

This case has had a long history of accusations by one counsel against another counsel, most recently an accusation filed by Nexus Services against Mr. Harris and the folks at RLI. The history of this litigation from my perspective reflects nothing but deception, misdirection, hiding the ball, and a shell game on behalf of Nexus Services, Inc. and its entities. Remember when we first started? Oh, Nexus by Libre and Homes by Nexus had nothing to do with Nexus Services, Inc. You can't have access to those books and records. And I bought that for a while until Nexus admitted that they are controlled by them.

We sit in the United States District Court for the Western District of Virginia, Harrisonburg Division, on a motion by RLI to appoint a receiver, or in the alternative to appoint a third-party administrator under Rule 66 to ask Nexus to do what I just can't believe it hasn't done; and that is for nine months not complied with a federal court order. So that's the framework we have this morning.

This case is at the Court of Appeals. Nexus is not satisfied with the rulings of this Court. And I understand. Everybody has a right to appeal. Its recourse is to ask the Court of Appeals, as they have done, to overturn my ruling. Its recourse is not to ignore the orders of this Court. Our country is founded on a rule of law, and the rule of law will be enforced.

Want to take up is there is a motion pending for substitution of counsel by Nexus Services, Inc. And I believe I have

Mr. Shoreman and Mr. Williams, who seek to be relieved as counsel of record in this case. And I'd like -- who are here by Zoom. And I'd like to hear from Mr. Williams and

Mr. Shoreman on their motion. I would like to then hear from counsel for Nexus, and then I will hear from counsel for RLI.

I am very reluctant to -- given the long litigation history in this case, I am very reluctant to relieve Mr. Williams and

Mr. Shoreman of their obligations as counsel of record in this

RLI Insurance Co. v. Nexus Services, Inc., 5:18CV66, 8/10/21 case, particularly given that as of yesterday afternoon, the 2 Court determined they were still counsel of record for Nexus 3 Services, Inc. at the Fourth Circuit Court of Appeals. So I'd like to hear what Mr. Williams and 4 5 Mr. Shoreman have to say. The Court obviously doesn't consider this motion in a vacuum. It considers it in the fact that 7 we've had first McGuireWoods. Then there was a firm out of -another firm out of D.C. and Richmond that I now understand is 8 in huge litigation with Nexus Services, Inc. Then there was 10 Mr. Kowalczuk. And Mr. Williams has been along for a long time. Mr. Shoreman came in a little later on after Tony Troy 11 12 and his firm stepped out. So with all that, I want to hear 13 what Mr. Williams and Mr. Shoreman have to say as to the need 14 for them to be allowed to withdraw, and then we'll take up the other motions. 15 16 Mr. Williams, let's hear from you first. Good morning, sir. 17 18 MR. WILLIAMS: Good morning, Honorable Judge 19 Urbanski. The first thing I'd like to start off with --20 THE COURT: I'm sorry, Mr. Williams. 21 Thank you, Amanda. 22 There's something else I want to say. 23 MR. WILLIAMS: Oh, okay. 24 THE COURT: And that is this: We have some people on 25 this call -- I have ordered Mr. Donovan, Mr. Moore, and

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Mr. Anjin to be here in open court this morning, and they have determined not to show up because they indicate they are not feeling well. I think there are also some people from RLI who are listening in on this call from Illinois. And there is a new lawyer, Ms. Johnson from Texas, who wants to be admitted into this case.

I just want to remind everyone who happens to be listening in or appearing by -- listening in on the phone line or on Zoom that it would be a violation of this Court's order for anyone to record or broadcast these proceedings. We have a court reporter who is here taking down these proceedings, and the court reporter will create the official record of these proceedings. The Judicial Conference of the United States prohibits third parties from recording federal judicial proceedings, and that's consistent with the local rules for the United States District Court for the Western District of Virginia. When the pandemic started, I issued a standing order last spring saying, look, we're all going to be here by Zoom and we're going to be here by -- some folks listening in, but no recordings may be made. And so whether you're sitting in this courtroom with your cell phone, or whether you are sitting on Zoom, or whether you are listening in on the phone line, you may not record or broadcast these proceedings. It would be a violation of this Court's order. We can only have one official transcript of this proceeding, and that's why we have an

official court reporter. It's consistent with the Judicial Conference of the United States policy. It's consistent with the standing orders of this Court.

In another case unrelated to this one, we had an instance in our district where the media recorded a Western District proceeding and played it on the air, to the dismay of one of my colleagues who was the district judge in that case. So let's not do that, okay? No recordings. It would violate the court order. Thank you for that.

Mr. Williams, good morning to you, sir. Nice to see you again. And I'd like to hear from you as to why you believe it would be prudent for the Court to grant your motion to withdraw, sir.

MR. WILLIAMS: Good morning, Honorable Judge
Urbanski. I want to apologize. I sent an email to the Court
about the nonappearance on the last hearing. That's my
responsibility. For that, I should have made sure I showed up,
or at least confirm for the Court. That being said, as in the
motion we said irreconcilable differences with Nexus has
occurred.

Can you hear me, Your Honor?

THE COURT: Yes, I can hear you. I'm looking at a different screen so that I can hear you.

MR. WILLIAMS: Okay. So Nexus has secured new counsel. Counsel is extremely competent. At this point in

RLI Insurance Co. v. Nexus Services, Inc., 5:18CV66, 8/10/21 1 time, Your Honor, we don't even have any communication with 2 Mike Donovan or Richard Moore or Nexus -- representatives of 3 Nexus. We typically communicate with them through their 4 current counsel. And so we believe that letting us out of the 5 case --6 THE REPORTER: I'm sorry. 7 THE COURT: Mr. Williams, hold on. The court 8 reporter is indicating she's having an issue. If you could 9 please talk as slow as you can. 10 MR. WILLIAMS: Okay. I'm sorry. At this point I 11 don't believe that we can add anything to the representations 12 of Nexus as far as legal matters are concerned, because they're 13 fully handled by their current counsel; therefore, obviously, 14 we would like to be let out. But Judge Urbanski, you're obviously familiar. If you don't think we should be let out, 15 16 then we'll stay in. 17 THE COURT: Okay. Mr. Williams, let me ask you this 18 question, if you will: How is it consistent with your claim of 19 irreconcilable differences with Mr. -- with the folks at Nexus 20 that you remain counsel of record at the Fourth Circuit Court 21 of Appeals? 22 MR. WILLIAMS: Well, actually, what we were waiting 23 for was for another substitution of counsel, and we were going 24 to file -- we are filing -- we are filing our withdrawal in that matter, because now my understanding is that they have a 25

RLI Insurance Co. v. Nexus Services, Inc., 5:18CV66, 8/10/21 1 lawyer, Mr. Anderson, has appeared in the Fourth Circuit in 2 order for us to do a substitution of counsel for that also. 3 THE COURT: I did note from looking at the Fourth Circuit's docket yesterday that Mr. Anderson has noted his 4 5 appearance at the Fourth Circuit. 6 So you anticipate, Mr. Williams, that a substitution 7 of counsel motion is going to be made at the Fourth Circuit as well? 8 9 MR. WILLIAMS: Yes, Your Honor. And it could be made 10 today. 11 THE COURT: Okay. I have to ask you this next 12 question. Mr. Williams, I've dealt with you for years, right, 13 in this case and in other cases, correct? 14 MR. WILLIAMS: Yes, Your Honor. THE COURT: I don't know the details of it, but in 15 16 considering this motion I've thought about it, and that is: Is 17 your law firm somehow related to the defendants in this case? 18 MR. WILLIAMS: No, Your Honor. Your Honor, no, it's 19 It should have been filed, but the law firm is no longer 20 NDH. NDH has been dissolved. The new law firm (inaudible) --21 and that should have been filed on record with the Court. 22 THE COURT: I'm sorry, I did not understand you. 23 Could you tell me what the new law firm was again, please? 24 MR. WILLIAMS: HDR. It's no longer NDH. We have no 25 relationship with Nexus.

THE COURT: Okay. I appreciate you answering that question, Mr. Williams.

All right. Now, Mr. Williams, based on your understanding and your dealings with these folks at Nexus, do you see any disadvantage to Nexus by the Court allowing you to withdraw in this case?

MR. WILLIAMS: I do not, Your Honor. I've spoken to Mr. Anderson. John Shoreman has spoken to him. He is more than capable of handling the matters for Nexus, absolutely more than capable. I don't know Mr. Okay. I've talked to him a couple of times, but I know that -- well, I can't speak on him. I would just submit Mr. Anderson is extremely competent, that I know is more than capable of handling this case.

THE COURT: Are you able to tell me the nature of the irreconcilable differences without -- without waiving attorney-client privilege?

MR. WILLIAMS: I actually don't believe I can, Your Honor. I think I would end up waiving the privilege.

THE COURT: Okay. All right. Mr. Williams, the

Court obviously has high regard for you, and I've dealt with

you on many cases. You have always been straight with the

Court, and I appreciate you appearing here today. I understand

you've had some health issues. I hope you're doing okay now.

MR. WILLIAMS: I'm doing better. A little slow progress with recovery, but I'm doing much better.

THE COURT: Mr. Shoreman, could I hear from you as to your request to be relieved as counsel in this case, if you will, sir.

MR. SHOREMAN: Good morning, Your Honor. Yes, I would just echo what Mr. Williams said. I think at this point neither Mr. Williams nor myself can really be effective on behalf of Nexus, as we really have no communication with the principals. All communications go through counsel. So we're not really in a position to make any representations on behalf of Nexus.

Also, I've worked I think mostly with Mr. Anderson to transition this case away. I think he is more than capable of handling the remaining issues in the case. He's also -- as Mr. Williams said, he's also filed in the Fourth Circuit. And both Mr. Williams and I will be withdrawing from that matter. The Fourth Circuit advised us that it would be their preference if a substitute counsel was in the case before our motion to withdraw would be considered, and that was the delay. I just don't believe -- and again, we have stated irreconcilable differences. And I agree with Mr. Williams; it would be inappropriate, prejudicial to our client to disclose those in open court. Of course, we could do that in camera, if Your Honor was interested.

THE COURT: Well, Mr. Shoreman, let me tell you, we've spent a lot of time together on this case. And I just

RLI Insurance Co. v. Nexus Services, Inc., 5:18CV66, 8/10/21 want you to know that the Court holds you in high regard. And 2 I regret that you are moving to withdraw, because you have 3 conducted yourself appropriately, as far as I'm concerned, throughout this litigation, and I have enjoyed working with 4 5 you. MR. SHOREMAN: Thank you very much, Your Honor. 6 7 THE COURT: I'm sorry, sir? 8 MR. SHOREMAN: I just wanted to thank the Court and 9 state that I very much have enjoyed appearing before you in this matter. 10 11 THE COURT: All right. Let's hear from counsel for 12 Nexus Services, Inc. with regard to this motion. And then I'm 13 going to want -- if counsel for Nexus Services, Inc. would 14 please examine your client for the sake of the record --Mr. Donovan or Mr. Moore or Mr. Anjin, whoever is appropriate. 15 16 I just want on the record the client to as well indicate that 17 they want the Court to grant this motion. 18 Mr. Anderson? 19 MR. ANDERSON: Thank you, Your Honor. 20 THE COURT: Good morning, sir. 21 MR. ANDERSON: Good morning, Your Honor. Carl 22 Anderson for Nexus Services. 23 I would just reiterate from the communications I've 24 had with the principals at Nexus, I can state that there are

irreconcilable differences, none of which I am actually privy

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to, but this is what has been communicated to me by the 2 principals there. That is why I was brought in to enter my appearance here, as well as the Fourth Circuit Court of 3 Appeals, the appeal we have pending there. And as I think I 4 5 relayed to you on the July 15th status hearing, that it was just a matter of being admitted to the bar there and entering 7 my appearance is why there was a delay with that matter. 8 So with that, I would like to call Michael Donovan, 9 if the clerk would like to perhaps swear him in. 10 THE COURT: Yes, absolutely. Let's ask the clerk to swear in Mr. Donovan, please. 11 12 THE CLERK: Mr. Donovan, are you able to hear me 13 okay? 14 THE WITNESS: I can hear you. 15 THE CLERK: Okay. Great. If you could raise your 16 right hand for me, please. 17 (Whereupon, the witness was sworn.) 18 THE COURT: All right. Let me just ask before we 19 proceed, to assist the court reporter, for those folks who are 20 on the Zoom call who are not speaking -- and that would be 21 everybody but Mr. Donovan -- please mute your Zoom call. I 22 think that will help improve the connection. 23 MICHAEL DONOVAN, DEFENSE WITNESS, SWORN: 24 DIRECT EXAMINATION 25 BY MR. ANDERSON:

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Good morning, Mike. Thank you for -- you've heard what John and Mario have said. They've represented you and Nexus Services for several years in this matter. Do you dispute anything that they have said here today? No. And, in fact, I appreciate and value John and Mario tremendously. They're fine lawyers, and they have done a great job for us, and I appreciate them. But no, I don't dispute anything that they said today. And did you object or did you consent to their motions to withdraw as counsel of record in this case? I consented to the motions. We had -- we've had a significant revenue decline at the company -- as many companies have -- after COVID. And so the infrastructure we had built legally, both to assist internally in issues and also to assist third parties -- we revamped our budget -- was just way too askew from where we were. So the company has taken some hard steps and some difficult steps to streamline what we're spending to make it possible to do more with less. And so, that's what we've done. I respect and admire Mario and John greatly, but did not feel that -- you know, financially I felt like streamlining our operations, hiring an outside general counsel was the right way to go. And that's what we did. We hired Michael Song, and he's been working to staff the cases. There's certainly no hard feelings with me and Mario and John. I hope not.

1 respect the heck out of both of them. 2 MR. ANDERSON: Thank you, Michael. 3 Your Honor, I don't have any further questions. THE WITNESS: Mr. Anderson? 4 5 MR. ANDERSON: Yes, Mike? 6 I don't know if it's appropriate, but I THE WITNESS: 7 just wanted to say I traveled to the court this morning -- I was on my way to the court this morning. I take the Court's 8 9 order for me to appear very seriously. As I reported to you, sir, Mr. Anderson, I had a 101.1 fever, and I was concerned 10 11 about the temperature check, and that's why I raised it to you. 12 But if Your Honor wishes, I'm happy to jump in the car and do 13 the Zoom on the way there and then be there, because I certainly don't want to disrespect the Court. 14 15 THE COURT: No, I don't want you to jump in the car 16 and come down here. You know, the breakthrough with regard to 17 the delta variant is troubling. That's why we're all wearing 18 masks here. I'm sorry that you've got -- you're running a 19 fever this morning, Mr. Donovan. I understand Mr. Moore and 20 Mr. Anjin are likewise not feeling well. And so I'm happy to 21 accommodate you by Zoom, given the circumstances of this 22 pandemic. 23 Likewise, for example, when counsel for RLI asked if 24 their client could listen in on the public line, normally prior 25 to the pandemic we wouldn't have done that in federal court.

It just wasn't done. But given the circumstances of the pandemic, I'm happy to allow it. I have no trouble with those who aren't feeling well -- such as you, Mr. Donovan, even though you're ordered to appear here -- to appear via Zoom.

And I don't know; there may be some evidence that might be necessary from you or from some of your colleagues. But I hope you feel better. I have no concern with you appearing via Zoom.

Okay.

THE WITNESS: Thank you, Your Honor. And if I could just point out that Mr. Anjin, his daughter was a positive COVID exposure last week. At the time, although I had worked with Mr. Anjin, I wasn't -- because I've already been -- I was already COVID positive. In fact, I got pneumonia and had a very tough time of it. So I thought, no worries, I've got the vaccine, right? Well, the doctors told me nature's vaccine isn't so reliable. And I was diagnosed with shingles -- which is a horrible thing -- yesterday. So I thought that the fever might be associated with that, but my doctor this morning told me that a fever with shingles is very rare, and that I should go to the doctor and get tested immediately for COVID, which I'm going to do after this hearing.

THE COURT: Well, I hope you don't have it, and I hope that you and Mr. Anjin's family and other folks who may be suffering from this dreadful disease do well.

Okay. Mr. Anderson, do you have anything else that you want to say on this motion?

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 $$\operatorname{MR}.$$  ANDERSON: No, Your Honor, just that we fully support it.

THE COURT: Let me see whether the folks from RLI have anything they want to say about the motion of substitution of counsel.

MS. KATSANTONIS: Thank you, Your Honor.

Your Honor, the point that I would just add that the Court brought up in the beginning is since the start of these proceedings, it's been a shifting of counsel over and over and over. And that shifting has also resulted in a change of representations, as well as delays. So those are the main focus of our concerns. I will note that since these enforcement proceedings, I will note that Mr. Shoreman has been involved in the case since March of 2019 from our records, and Mr. Williams since February of 2020. They were both heavily involved in these enforcement proceedings. I will note that there is representations, for example, in ECF 618 that was filed regarding representations to the Court as to the extent of Nexus's compliance with the court order. And both Mr. Williams and Mr. Shoreman were involved with the Special Master proceedings. And it was not until June 15th that they moved to withdraw.

So those are kind of our concerns, Your Honor, at

this point in time. So we would oppose the withdrawal.

THE COURT: Mr. Anderson, anything you want to say about the RLI response, sir?

MR. ANDERSON: I guess I would just simply add, Your Honor, that since coming on board, I believe I have brought with the new representation a renewed focus to get Nexus into compliance. That's not to disparage the prior counsel in any way. I only state that to suggest that new life and new blood and a new approach to taking Nexus -- which we're prepared to show today -- to showcase how well they've been doing with the compliance with the Special Master in working through that process and getting Nexus back on the right track. So while it may be said that adding a new counsel may delay things, I think the opposite is true. And I believe not just the principals at Nexus would say that, but I believe a renewed focus on the compliance with the Special Master is what you're going to hear today.

THE COURT: Thank you, Mr. Anderson.

All right. The Court is taking the motion for substitution of counsel under advisement. I am inclined to grant it, and I will grant it once a motion for substitution of counsel is made at the Fourth Circuit Court of Appeals. Right now it seems to me inconsistent that Mr. Williams and Mr. Shoreman are -- remain counsel at the Court of Appeals while maintaining to this Court they have irreconcilable

differences with the folks at Nexus.

So once -- I would like you, Mr. Anderson, to give me a status update on the status of representation, whether a motion of substitution is filed at the Fourth Circuit. Once that is filed, the Court will grant the motion to allow Mr. Williams and Mr. Shoreman to be relieved as counsel of record in this case for Nexus Services, although I'm -- you know, I haven't been in this litigation business for 35-plus years -- it always raises red flags and warning bells when there's substitution after substitution after substitution.

And while I'm reluctant to do it, I do understand that from time to time these things happen. And I will -- once a consistent motion has been made at the Fourth Circuit Court of Appeals, I'll grant the motion to allow Mr. Shoreman and Mr. Williams to be relieved as counsel of record in this case.

Now, with that, Mr. Anderson, there was a motion filed this morning with regards to a new person, Ms. Johnson, from Texas. Would you like to say anything about that?

MR. ANDERSON: Yes, Your Honor. Thank you. It's my understanding that Ms. Johnson has been employed as an outside counsel for Nexus Services for several years. She has helped them with any of their immigration bond work, and so she's intimately familiar with their business practices. And we thought that, again, having somebody who has had a long history with Nexus would be able to add some depth and robustness to

our legal team, and to get us into compliance so that we can better understand what we need to do in order to prove those things to you.

I don't want to take Ms. Johnson's thunder. She might be able to address the Court, if you so please.

THE COURT: Ms. Johnson -- thank you, Mr. Anderson.

Ms. Johnson, what has your experience and practice of law been? It looks like your law firm does a lot of family law work.

MS. JOHNSON: It does, Your Honor, but I am primarily focused on trial work, Your Honor. I am the trial litigation partner here. I spend about 90 percent of my practice in the courtroom. Also, I focus a significant amount to the purposes of immigration with regard to recouping funds on bond to the Board of Immigration Appeals under I Form 290B. That is not something that I advertise, Your Honor. It's something that I have done for Nexus in the years that I've known Nexus. And I am intimately -- I'm intimately acquainted, Your Honor, with how those processes work. I can provide a unique perspective to this Court with regards to a lot of the work for Nexus in indemnifying securities and the relief that we seek with the Department of Homeland Security and the Board of Immigration Appeals.

THE COURT: Thank you, Ms. Johnson. Is there any opposition to the motion to allow Ms. Johnson to appear pro hac

RLI Insurance Co. v. Nexus Services, Inc., 5:18CV66, 8/10/21 1 vice in this case? 2 MS. KATSANTONIS: Your Honor, I would say to the 3 extent -- only to the extent it would delay proceedings, we would object. I have -- I just saw this motion this morning. 4 5 I understand -- I believe Ms. Johnson used to be a Nexus employee, I believe. I need to confirm that. I haven't seen 6 7 the papers. I don't know why the immigration issue would be something we're going to address forthwith. But, you know, our 8 biggest issue is getting the order, you know, for enforcement 9 10 in these proceedings and not having delays. 11 THE COURT: Mr. Anderson, do you know whether 12 Ms. Johnson is going to be moving to be added as counsel of 13 record at the Fourth Circuit or not? 14 MR. ANDERSON: Your Honor, I don't think there is any current plans to have that. I'll be the only counsel of 15 16 record. 17 THE COURT: Okay. Ms. Johnson, did you want to say 18 something else? I saw you raise your hand. 19 MS. JOHNSON: Yes, Your Honor. Just in response to 20 opposing counsel, the knowledge that I have is very particular 21 to a lot of why we're here today. My understanding of this 22 area of the law qualifies me uniquely for these purposes, as I

understand the nature of the invoices with the surety. And I

understand also from Nexus's perspective -- and I can relate

such -- the relief that the Board of Immigration Appeals offers

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during an indemnifier. That has perhaps been overlooked and has created an atmosphere of very robust litigation, Your Honor. And I believe that my presence will help to minimize some of this, will help to streamline some of this, and will help to bring a unique understanding to some of this, and how we got in the position that we are, and how we can cure it.

THE COURT: All right. The Court will grant the motion. Welcome, Ms. Johnson, to -- as counsel of record for Nexus Services in this case.

You know, I am reminded, though, as I see Ms. Johnson and she talks about her experience with immigration work, I'm reminded of an early hearing that we had in Roanoke in this case back -- maybe a preliminary injunction hearing where we heard testimony from another lawyer who was doing immigration work from Nexus Services, Inc. And that woman is

Ms. Sherman-Stoltz, who sat on the witness stand and testified about these kind of matters, and sought to bring the Court some knowledge with immigration work. And, of course, now I am presiding over a lawsuit between Nexus Services, Inc. and

Ms. Sherman-Stoltz over legal fees.

So I hope that isn't your experience, Ms. Johnson, in this case.

MS. JOHNSON: It is not, Your Honor. I have known Nexus for a number of years, and I've never found them to be anything but genuine in my experience.

THE COURT: Well, I hope that it doesn't come to that.

matters out of the way. I think I want to hear from RLI on -as to just exactly what you want the Court to do at this point.

And to the extent consistent with that, I would like to hear -if you would like to present it, or if you want me to inquire
from the Special Master as to the status -- maybe what we ought
to do is hear from the Special Master first. I've gotten his
four reports now that just came in as to the status of
compliance with the Court's orders, allow each side to ask him
questions, and then hear -- does either side have any other
evidence to put on other than the Special Master?

Ms. Katsantonis?

MS. KATSANTONIS: Your Honor, to the extent -- to the extent we're not in agreement with regard -- and again, I think for the purposes of this hearing, it doesn't matter. The Special Master says there is about 100,000 that was paid over the last ten months. We have now some evidence of 107, to the extent there is no dispute between the parties. But we do have Mr. Grycz here available from RLI who can testify exactly what we've received, and to, you know, address any questions Nexus may have as to what we have received.

And then we also have Mr. Peroutka here, who is available with regard to -- Your Honor will recall Mr. Peroutka

RLI Insurance Co. v. Nexus Services, Inc., 5:18CV66, 8/10/21 1 from the previous hearings. He participated in some of the database reviews. He certainly can testify with regard to the 2 3 inadequacy of the books and records productions, as well as the inability to do his analysis of risk as required under the 4 5 order. 6 THE COURT: Okay. I'm happy to hear whatever 7 evidence that you want to put on. 8 Does Nexus anticipate putting on any evidence in this 9 case, Mr. Anderson? 10 MR. ANDERSON: Yes, Your Honor. We have our CFO, 11 Rebecca Wells, here. 12 THE COURT: Okay. Yeah, and I think I saw her name 13 mentioned maybe in one of Mr. St. Ours's reports, I think. 14 Okay. What about the Court's suggestion to hear what Mr. St. Ours has to say about the areas of compliance, give you 15 16 all a chance to ask him any questions, and then we can let him 17 go, and then hear what other evidence that you all want to 18 present. Does that suit you all procedurally? 19 MR. ANDERSON: Yes, Your Honor. 20 MS. KATSANTONIS: Yes. 21 THE COURT: Okay. Mr. St. Ours, why don't you come 22 on up and be sworn, if you will, please. 23 (Whereupon, the witness was sworn.) 24 THE COURT: Mr. St. Ours, would you -- I don't mind

you being at the -- you have a beard. I didn't see it under

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You don't need to go through them chapter and verse. But if you would, give me an overview, sir.

SPECIAL MASTER: Yes, sir, Your Honor.

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As to Section A -- A.1 and A.2 -- A.1 being the level

RLI Insurance Co. v. Nexus Services, Inc., 5:18CV66, 8/10/21 1 of security of 2.4 million, A.2 being the additional security, 2 and I believe as RLI accounts it, I think it's in the 3 neighborhood of 440,000. It's in the report. It's somewhere 4 in that report. And then of course there is other payments 5 that have come in as well. And that's noted --THE COURT: They said -- 442,500 is what their brief 6 7 said. 8 SPECIAL MASTER: 442,500. 9 MS. KATSANTONIS: It's 447,500 as of today. 10 SPECIAL MASTER: Thank you. Hang on, Your Honor. want to flip to that page. 11 12 THE COURT: So let's start with the money aspect of 13 this, the collateral security, the 2.4 million that was 14 required to be deposited on December 1, and then the collateral security required on an ongoing basis for the breach bonds for 15 which the government has issued a notice to deliver. 16 17 SPECIAL MASTER: Yes. The payments to date confirmed 18 are -- by RLI are \$100,447 towards both of those obligations. 19 There is an additional 72,973 -- and that's been sent within 20 the last four days -- which are not confirmed by RLI. And then 21 in addition, Your Honor, there is 44,092 -- let me step back a 22 minute. 23 I've learned of these payments because I'm copied on 24 an email that come not every day, but often days. It just says -- confirm an RLI claimed payment. So that's where I get 25

these numbers, and I like to get them confirmed. And I started getting these back in -- I believe it predated the July 15 -- I have them -- the July 15 hearing, they started coming in. In fact, it could have been June, but I don't think so. I think it started in July.

So those 44,920 [sic] -- actually, I see those were on July 19, but they reflected payments that were earlier in time. They are simply not accounted for. And my understanding is, Your Honor, there was an attempt to make these payments.

These are payments that predate July 15. But through whatever means it was coming, it just -- RLI doesn't have them. And I'm not -- an effort to make a payment. RLI doesn't have a payment.

In addition, some \$50,000 were paid. And I think that's worth noting, because I want to go back to something before I leave Section A. Those were -- and I learned this Sunday night -- they were acknowledged by RLI, but they were credited towards breach bonds, which is -- that's fine. Wasn't under Section A. And that's part of that -- you'll see in footnote 2 over the course of -- since February 16, 2021, in addition to the amounts I have already stated to you, Your Honor, Nexus has paid RLI \$251,500. That includes those \$50,000 in payments that were relatively recent, just in the last couple -- just in -- I believe it was in early July. So we have -- I mean, I can account for -- as to Section A.1,

100,447 confirmed; 72,973 within the last four days that I do not have confirmed; and 44,092 that were -- that for whatever reason didn't get through. And they are the original -- they're -- I shouldn't say the original, because there were other payments like a 2,500 and a 2,000.

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As an officer of the court, I want to express a frustration -- and I think it would be a frustration. I'm the eyes and ears of the Court in this role. Starting about two weeks ago, here I've got this information of some 60,000, 100,000 of payments. And I'm asking the parties, Hey, I want to get my Section A report correct. I did several emails. I reminded them on at least two of the phone calls. I sent an email out at midday on the 5th. I've got a deadline of August 6 to file this report. And in that email I account for 60,000 -- some \$60,000 here. I should probably try to be -- I believe I have it here. I'm just -- I'm just trying to make an accurate report. It was about 60,000 in one category and the other roughly -- I want to say about 90,000. And that includes that 50,000. I want to know, Hey, what box do I put it in? Did it come in? Did it go through? Was it not sent? And then I'm doing my report on the very next day. I've got to get it done. I realized earlier on in the day I've got to split this into three reports. There's no way I can make the deadline, but I'll get Section A out. So I get it out, and that's fine.

Now, I want to go back. It's August 1. RLI files a

RLI Insurance Co. v. Nexus Services, Inc., 5:18CV66, 8/10/21 motion, a reply in support of a new request for appointment of 2 a third party, and represents that as of then it had received 3 \$4,500 towards Section A. 4 THE COURT: I thought it was like 4,250. 5 SPECIAL MASTER: Pardon me? THE COURT: I thought it was 4,250. 6 7 SPECIAL MASTER: I've got 4,500. 8 THE COURT: Okay. No, no, no. 4,500 they got on 9 I got that. Okay. Go ahead. 10 SPECIAL MASTER: And then another report is filed on 11 the -- I believe it was the 1st. I have it here. I'm sorry, I 12 can't put my finger on it right off. The August one -- oh, it 13 says -- we've got the -- we have the 4,500 and now we have an 14 additional \$9,282.60 on the August 1 report. 15 In the course of receiving an email -- I'll just cut 16 to the chase -- at 5:36 p.m. on the 6th -- this is after I 17 filed my part A -- that's fine -- my Section A -- I then get an 18 accounting from RLI. I see a lot of numbers, and they don't 19 square up. And at least I need an explanation. Great. 20 realize I need to file an amended report. The next morning I 21 send a detailed email, 12 questions. I really take my time. 22 Sunday night -- and I realize it's a weekend -- Sunday night I 23 get a reply and the questions are answered; and hence, I 24 generate. But I think it's noteworthy to the Court that in the 25 course of those emails I learn that RLI received more than

RLI Insurance Co. v. Nexus Services, Inc., 5:18CV66, 8/10/21 4,500 and another 9,000-some as of August 1. Prior to the 15th, they had received \$50,825. Now, I didn't account for 2 3 what it received from that point through August 1. But again, you can see there's an additional 49,622. 4 5 So I'm just -- I guess can't help -- I put myself in the chair of the Court. And I'm just thinking -- by the way, 6 7 I'm not saying there's a misrepresentation. You know, the focus of the August 1 was payments only since July 15th. But 8 9 here I got emails -- I want to know -- I don't care if the first one was made on December 20, 2020; I want to know about 10 Section A. And so -- but in other words, I'm not getting --11 12 I'm not getting a response. I'm not getting the whole story. 13 So --14 THE COURT: Who are you not getting the whole story from? 15 16 SPECIAL MASTER: Well, I'm not -- here I've got --17 you know, I have this record of this 442,000. Fine. That's in 18 my report. That's the kind of record I want. There's an 19 accounting of what hasn't been paid that falls under A.2. 20 what I'm not getting is an up-to-date accounting of what's come 21 in under A.1 or A.2. And that 442 is an A.2. Okay, that's 22 It's -- RLI decided how to credit. And then I also 23 learned -- I had been wanting to know: What about these 24 \$50,000? And I learn in that Friday evening email, it's

finally acknowledged -- that's the first time it's

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RLI Insurance Co. v. Nexus Services, Inc., 5:18CV66, 8/10/21 1 acknowledged -- and it is in the report that shows the 2 payments -- if you recall, there was an Exhibit 10 to the 3 August 1 -- August 1 filing. So that would be I believe 709-10. And I don't have it in front of me, but I believe it's 5 ECF 709-10. And that has the 440-some thousand. And then there is also 709, I believe it's 11, and that shows the breach 7 bonds. So now I'm learning that the last two items -- and by the way, even Friday evening I don't know where to put the 50. I just know that RLI has counted it towards breach bonds. 9 it's Sunday night I find out that the last two items on 10 11 709-11 -- they're a 20,000 and a 30,000 -- and by the way, 12 correctly credited. Don't get me wrong. Nobody did anything 13 wrong. It's just a frustration. 14 So I digressed. If it's okay with the Court, we'll move on to Section C.1 and C.2. 15 16 THE COURT: Do you have a clear sense for how much 17 money has been paid? 18 SPECIAL MASTER: Well, I know that -- I have 19 confirmation of -- let me get my report. I want to get it --20 \$100,447 as of Sunday night was acknowledged by RLI. And I 21 believe, because the emails all look the same, that, okay, the 22 catching up has -- I presume that there will be an 23 acknowledgment of an additional sum that could be as much as 24 \$72,973 for payments made on I believe the 6th -- maybe the 25 5th, the 6th, and the 9th, or at least reflected in the email.

1 They may have been paid earlier. I'm not sure about timing,

2 because these emails, they're just form emails. They're coming

from whatever the platform is that's sending payments, okay?

And then again, I don't have -- I do not know what happened to

5 the 44,902 -- 44,092, which is at the last page of my report.

THE COURT: All right. Mr. St. Ours, your

frustration is well appreciated. I've had it for three years

in this case, frustrated with really getting two very different

9 pictures of things from each side. I get an A and a not A. I

get a B and a not B. One of the reasons I appointed the

11 | Special Master was to help me cut through the frustration and

12 to get a clear picture of what has happened. And I'm sorry

that you have experienced that frustration. The Court

14 Nappreciates your diligent work.

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SPECIAL MASTER: Thank you. Let's move to Section

C.1 and C.2. As previously reported --

17 THE COURT: This is information on bonded

18 ∥individuals. C.1 is folks for whom a notice to deliver was

issued, and  $extsf{C.2}$  was for RLI bonded individuals for whom a

notice to deliver was not issued.

SPECIAL MASTER: And C1 also included Capsule.

THE COURT: Right.

23 SPECIAL MASTER: Because Capsule is what accounts for

24 both communications -- it opens up the -- it's the program

25 | participant. It's effectively the filing system for the

program participants.

THE COURT: Right. And you know, I think the parties -- maybe Mr. Anderson won't appreciate this, but certainly I know RLI's counsel does -- is this is a smaller set of data than the magistrate judge had ordered on the preliminary injunction by a wide margin, because the magistrate judge had ordered production of non-RLI bonded folks. And I determined in my injunction order that no, I wanted the focus to be on the RLI bonded folks. So this is a much less burdensome amount of information that had previously been ordered.

Go ahead, sir.

SPECIAL MASTER: As to Capsule's previously-reported substantial components -- and RLI has acknowledged that -- Your Honor, just as an aside, I believe there is -- that as I can reconstruct, you know, it became an issue -- Capsule data was produced daily, but it did not have tags and notes. And as near as I can tell, I don't think it was deliberate, and not only a negligent oversight, I think it was my sense of -- and Mr. Shoreman was involved at that time; Mr. Anderson was not -- was it was a -- I saw it as an issue -- or not an issue, but an outside IT consultant working with Nexus -- and I could be wrong in terms of what's being -- you know, you don't take a native and just dump it to a shared drive. There's a process. And the tags and notes are an enhancement, or it's not quite

the same thing. And I'll tell you, Ms. Katsantonis was very good at bringing -- helping my understanding with tags, and I believe Mr. Shoreman as well. I remember Capsule from 2018. I think it was relatively new for him, and she was helpful. On the flip side, it's kind of too bad -- that was an instance it was too bad that IT people weren't talking to one another, because I think it would have been resolved quicker. The bottom line is we got there, and then it took a couple of phone calls and an email to finally get an acknowledgment, but we got it done.

The bond-related data, again, Your Honor, you framed it correctly as to the difference between C.1 and C.2. C1 is weekly. But Nexus made the election, hey, we're just going to do all this as daily -- daily productions, daily availability. As I note in the report, there is this RLI new master spreadsheet which Nexus instituted, if my memory is correct, in late fall, early winter of last year. And my recollection is that on one of the calls, Mr. Shoreman noted that Nexus was doing this for its other -- in other words, it's just a part of this. The Court, you've heard it. I've heard it. There is these changes in policies. There is also upgrades in terms of software. This is distinct from that, but consolidation of some form. So, prior spreadsheets -- this is according to Nexus -- bond spreadsheets and books were no longer used.

Now, the issue comes down to the RLI new master

RLI Insurance Co. v. Nexus Services, Inc., 5:18CV66, 8/10/21 1 spreadsheet has -- is the daily tool that Nexus works with. I 2 don't think anybody disputes that. That's been the 3 representation. But yet there is other data that -- that was captured in the prior records, and it's more if the data was 4 5 kept -- a given class of data -- for example, bond appeals, where is that? And so the question is: My understanding is 6 7 what Nexus does -- has in terms of tracking its program participants relative to bond compliance or bond breaches is 8 9 captured within a spreadsheet, but it's not everything that 10 they would keep -- keep track of as well. And what immediately 11 pops in my head -- and it's noted in my report -- is bond 12 appeals. And by the way, that's also in the second report, 13 Your Honor. So my thinking is, is not to spend any more time 14 on that, but I think that's noteworthy. 15 I don't think the part -- I mean, RLI doesn't know, 16 but I don't understand that there is -- that anybody is having 17 heartburn over disputing that the new RLI master -- it's called 18 a new RLI master spreadsheet -- is, in fact, a tool that's 19 used. I don't understand -- I don't think anybody is harping, 20 but I can't confirm that all data has been produced in that 21 regard. 22 Section C -- Your Honor, if you wish, I'll move on to 23 Section C, and that's principally financial databases.

SPECIAL MASTER: C.3. But it also covers records

THE COURT: C.3.

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that would not be within a database. I note here -- I noticed something about RLI early in Section A, something about Nexus on the flip side. I believe it was the July 15 hearing that we heard about a database called Stampli and Melio. And apparently, if my memory is correct -- and I believe it was RLI counsel indicated there had been a subpoena to -- it may have been to the CPA firm, Fusion, but I'm not sure. Anyway, they saw a reference or records of these two; and hence, my memory, it was brought up there. And so that was -- that's something that came to the top of my list. We knew about Lightspeed,

NetSuite -- the migration to NetSuite -- QuickBooks, of course Capsule. And KPI is not a database. That's a report. That's not a database. And we knew about the other reports.

So counsel for Nexus, following July 15, provided a description of the various databases either in use or tried but stopped in the period from approximately October of 2020 forward. And that list is in the special report part three.

And that's the starting point for this report. And so -- and we have QuickBooks and NetSuite ERP. That's the successor.

ERP stands for Enterprise Resource Planning. We have accounts payable tools, and there is Melio. We learned about another database, Airbase, and then of course Stampli. And, you know, the importance of these is, for one thing, you find out money that's going out, checks. So that's the database.

And then you have the customer relations management,

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CRM. That's Capsule. And again, they're migrating that to NetSuite. So Capsule is a CRM program, customer relations management; hence, effectively customers. And now they're moving to NetSuite CRM. And by the way, I appreciate the listing. It's just that my thinking was: Where was this listing late April or early May? I can't help but think that, Judge. Again, I'm looking through the eyes of the Court.

And then in addition, point of sale, Lightspeed is the point of sale. And again, it's a transactional tool. It's a register of transactions is a great way to look at it. they tried another one, American Spirit. And American Spirit in particular, Your Honor, for all that maybe other databases might not have been identified, counsel for RLI identified -we started getting the monthly productions in May. So in other words, things happened pretty quickly once the Court appoints, and I have that first phone call or two. And there are shortcomings on the monthly reports -- May, June. But what I'm hearing is -- as to Lightspeed -- is there's this gap, and it's a gap that basically runs from mid fall to I believe -- if my memory is correct -- the end of February of 2021. And so, it's raised. And so, now -- and then we learn in the course of that, that another system was tried. It just wasn't identified by name. And so, I want to say that was identified maybe first in June, but it just wasn't identified, and we don't see a database in the July production. And so -- but then American

Spirit is identified expressly. Don't get me wrong, Judge; a different database used for new employees identified some time back, and it might have been while Mr. Shoreman was still on the calls. It could have been that far back. I'm not sure. But it just wasn't -- it wasn't part of the July -- I believe it was the July 6th monthly production. It wasn't in there.

So anyway, we have American Spirit point of sale. We have Fluid Pay -- which rings up credit card transaction information -- Lightspeed. And then we have the migration from Lightspeed to NetSuite POS, point of sale. So we've got NetSuite. And my understanding is this takes a good bit of work. I heard this both on the phone calls, and then I confess I do the same thing; I go on Google and just read up just so I'm making sure I've got a place to organize what I'm hearing on the phone calls. So it takes time and it's a lot of data. So I understood this is going to take time to do the conversion, do the migration. That's fine.

Now, here's where I'm going with this relative to this report. I made the election -- we had the July monthly data to be produced provided by link on the evening of the 5th. I felt like my hands were full in terms of just getting these reports done and just trying to have them accurate. So I -- and I don't have the technical knowledge to really make an accounting of all the check boxes of this. And it's -- Your Honor, you can understand. These monthly productions are

very -- in my mind, they're massive. I mean, there's a lot in Lightspeed. There is a lot. And then you're getting all these paper records, too, invoices.

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But here's how I believe, at least from my perspective, that production is insufficient. And here I am relying upon a report from counsel for RLI. And it does -- we do have Lightspeed. The principal folders are Lightspeed production -- this is from -- Mr. Harris sent this Sunday night, and I appreciate that he did. And I realize -- I wasn't expecting that on the 6th. It comes in the night of the 5th. There's a lot of work to do. Nexus invoices, Nexus July bank statements -- by the way, which had 15 bank statements, three credit card statements -- and then the Nexus payroll. What I didn't see in this report -- and I never asked for it, Judge, don't misunderstand me. The order says what the order says. But here we now knew about these other databases. And what I don't see in this report -- in fact, I'm seeing Stampli in and of itself, Melio in and of itself, Fluid Pay in and of itself were not placed into this file share. Now, that's not to say the information wasn't in there, because my understanding on the bilateral reviews is that information that's in those databases may not have been copied, but you don't have -- you see the actual screens. I don't know if that can be downloaded or not. In other words, there's a question in my mind: Can it be in a shared drive? So I believe that when it comes to

RLI Insurance Co. v. Nexus Services, Inc., 5:18CV66, 8/10/21 Lightspeed and NetSuite, that the monthly productions have been 2 complete. I don't know, but I believe -- in other words -- and 3 I don't know -- but I have a question of -- and Mr. Harris noted -- well, at least I understood your email to note that 5 those databases per se were not part of the shared drive. And in my mind -- and again, I didn't ask for them on these 7 bilateral reviews or prior. You know, the order says 8 "database." I do have an understanding, though, that the 9 information, invoices -- I'm not sure about check registers, I 10 don't know, but things that you would find in there. 11 So I -- I have the concern, Your Honor, that those 12 databases that identify -- both the ones that are in current 13 use -- and to my understanding, that is Fluid Pay and Stampli. 14 And I believe that includes -- it also includes -- just a minute, Your Honor -- Airbase. Stampli, Airbase, and Fluid 15 16 Pay, I believe they're the ones that they're continuing with. 17 And part of that is the ability to synchronize to NetSuite. 18 And that's why the others were abandoned, the other one or two. 19  $oxed{\mathsf{I}}$  I just -- to me, it was an issue of these databases. And  $oxed{\mathsf{I'm}}$ 20 not talking about native format. But in the extent that there 21 is -- you get the database in full copied and put into a shared 22 drive and sent out monthly. 23 Now, in addition to that, Judge --

THE COURT: Well, the order provides: And any other documents requested by RLI bearing on Nexus's financial

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This order was not intended to be limited to QuickBooks, Lightspeed, NetSuite. It says, "and other financial databases." I mean, they just can't change their software or change the way that they're accounting for these things and not provide it to RLI. I mean, they -- this was -- this order was a snapshot in time, and it was intended to provide RLI with any other documents requested by it bearing on Nexus's financial position.

SPECIAL MASTER: And so Your Honor, by the way, I -THE COURT: And by means of a Google shared drive or
other secure and compatible electronic means was just the means
by which it was to be shared with RLI. So in other words, they
weren't putting them on Pony Express -- putting documents on
Pony Express and shipping them off to Chicago. This order says
RLI gets whatever documents bearing on the financial position
of Nexus that RLI asks for. That's what this order provides.

SPECIAL MASTER: And Your Honor --

THE COURT: So if they --

SPECIAL MASTER: I don't know whether or not all documents produced -- it would be difficult -- I don't know how I could say that, because there's just so much. But my focus is on the word "databases." And here we have Airbase, Stampli, and -- I'm sorry, I can't -- Airbase, Stampli, and Fluid Pay.

And my understanding from counsel for RLI is those -- what I

RLI Insurance Co. v. Nexus Services, Inc., 5:18CV66, 8/10/21 1 saw -- and by the way, I think everybody appreciated -- and not 2 just counsel, but Mr. Peroutka is a good example. He was 3 helpful on those bilateral calls. I think he was helpful to Mr. Anderson and me; and, for that matter, helpful to 4 5 Mr. Minnis and Mr. Harris particularly in those last two days, 6 because we really got pretty deep in them. Ms. Katsantonis I 7 believe was on vacation, so she wasn't on the phone calls. 8 And -- but -- so it was -- and of course, I do not 9 believe that the order compelled a bilateral review. I do not believe that. But Nexus did, in advance of July 15 -- and by 10 the way, timing doesn't matter to me. RLI asked several times, 11 12 and I want to say it was the second phone call they asked, even 13 though I said I didn't think -- I was candid with Mr. Anderson. 14 I don't believe it's required, but I join in the request because I think it would be helpful. It's helpful for the 15 Court to know, do a verification. And I believe that 16 17 verification did -- it did verify that it went -- can come to 18 Lightspeed. And actually Lightspeed -- and I believe we also 19 looked at KPI, I believe -- that production had been made. In 20 advance of the bilateral reviews, we learned about these other 21 databases. We didn't look at them. Now -- and here's -- this 22 is the other side of the report. And in addition to -- so I 23 don't -- to my understanding, they -- the bases in and of 24 themselves weren't placed in the shared drive. That does not

mean that documents or records of those documents were in the

shared drive. I don't know or not -- that are on those databases. I don't know. And by the way, Mr. Harris -- it's late at night. It's not like he gave me -- this is a page and-a-half email. And it was adequate for purposes of what I need to say today. And Mr. Anderson, by the way, was not available. And we did talk briefly a couple of times on Sunday, but I just -- he was not available.

THE COURT: This order is very clear to me. It's just very clear. There is no ambiguity. If -- at the time I drafted the order, Nexus was using QuickBooks and Lightspeed and NetSuite. But if they were going to change to something else, those documents had to be made available. If they were going to change to Stampli or Melio or Fluid Pay or Airbase, those documents had to be made available, period. End of story. This is not rocket science. And they should have been produced on a monthly basis, as required under Section C.2 of the order.

SPECIAL MASTER: Your Honor, I -- that's -- my thinking concurs with that of the Court.

THE COURT: Because when I wrote --

SPECIAL MASTER: Again --

THE COURT: I wrote this order, okay? And when I wrote this order, I went back through the transcript of the hearing that took place in -- I don't know -- August or September of last year, and tried to pick up every single

database or financial tool that Nexus was using at that time, but it wasn't just limited to those. If they wanted to move their financial information under another shell, that shell had to be provided. If they wanted to move it to a third shell, whether it's called Airbase or Fluid Pay or Melio or Stampli, that had to be provided. This isn't rocket science. This is clear.

SPECIAL MASTER: By the way, nobody is making an issue that they've made any changes because of this litigation or this process. In other words, this is an evolution.

THE COURT: Sure.

SPECIAL MASTER: We get that.

THE COURT: And it was even true throughout this

litigation. I've heard more times than I can count that we're

moving to a new software system, or we're moving to this, or

we're moving to that. This order was designed to pick it all

up for one purpose: So that on a monthly basis RLI, consistent

with its agreement with Nexus, would have a clear financial

picture of the financial stability of Nexus. That's all this

is. That's all this is. And so you may be able to -- I mean,

there might be an issue about not using this name or that name

or this name. This order is broad enough -- and any other

documents requested by RLI bearing on Nexus's financial

position -- it's broad enough to cover any of those things.

If -- I just want to be clear about that. This is not rocket

science. This is just -- and you know, I cut down -- I deliberately -- and I say that in my opinion -- I deliberately reduced the amount of data that Nexus had been producing under the preliminary injunction. I deliberately went to one -- they used to have realtime access. I went to one-month production on this financial data because I expected there to be 2.4 million of collateral security paid, and then the additional security paid on an ongoing basis once the notices to deliver were issued.

So RLI's review of financial data and the financial data that I was ordering was directly tied -- and I said that in my opinion -- and I reduced the amount of financial data necessary because I said, Well, they're going to have 2.4 million in collateral, so their risk is not as great because they've got collateral. But they didn't pay the collateral. They didn't pay the collateral. So those two are just tied together.

SPECIAL MASTER: By the way, Your Honor, my remarks about the database -- these databases as to the August -- the shared file on the evening of August 5, it's not in the report, so it's oral. And I -- in contrast to my remarks about Section A, the fact that Mr. Harris got an email to me Sunday night or late Sunday afternoon, that was fine. I mean, I wanted information.

And Mr. Anderson -- we talked a couple of times

Sunday, and I believe we talked on Friday for wholly different reasons -- just wasn't there. They were brief calls. But I hope, Mr. Anderson, the fact that it's not what I just said, I don't want you to think you've been blindsided. I'm just -- again, I'm trying to see and appreciate this through the Court's eyes. It's that simple.

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Now, it's kind of -- this is kind of a "Tale of Two Cities" in a way because it does not cover the whole report. In the -- here we have the bilateral review was beyond the scope of the order. Nexus agreed to it. We start off on the 21st at the user level, which is -- there is one higher level. It's admin level. And RLI expresses a concern, Hey, wait a minute, how do we know we're not seeing something that admin level can? And then the concern back, the problem is -- and since the July 15 order, not only was everything made available, but the decision was made: Hey, we'll let you view our live control. So Mr. Minnis -- I think he was here --Mr. Minnis at RLI has full control and access to each of these databases. So Nexus even goes a step further. Say, Well, admin level, there can be changes. But yet I asked again -and Mr. Anderson then confirmed -- so starting on July 23, July 26, and July 30, we had admin level. So everything that Nexus sees -- and I don't know if it's any different or not, and nobody on the phone call said that. But here's where I want to go. We're now seeing -- and I can have an appreciation for --

RLI Insurance Co. v. Nexus Services, Inc., 5:18CV66, 8/10/21 1 in the course of the discussions -- for why RLI wanted 2 verification. And it was a function of, hey -- it was 3 articulated very well. In fact, Mr. Peroutka I thought said it the best, but basically you see the words, the funds Nexus 5 receives each day from which sources and into which accounts -in other words, they didn't see them in the monthly 7 productions -- and the funds Nexus disbursed each day to where and from which accounts, and the revolving daily balances in 9 each and every bank account. Well, it's not in these 10 databases, although the expectation, if I understood 11 correctly -- Mr. Anderson can comment on that -- that's 12 something that's part of the sophistication that NetSuite has. 13 And I may have misheard that as well. So it's not a matter 14 that they didn't include something on this monthly; it just wasn't in there. And with Mr. Minnis navigating and with 15 16 senior counsel from RLI, as well as Mr. Peroutka -- and 17 Mr. Kass as well, but Mr. Peroutka was there the last two days. 18 And he was very good about questions and answers. And then we 19 had Mr. Moore on, on the 30th, and we had two sessions, and we 20 took it as far as we could. And then the decision was the 21 following Monday -- this past Monday -- I asked, hey, we need 22 to set aside Tuesday or the 4th, Wednesday -- I can't 23 remember -- for the bilateral review at admin level. And the 24 decision was, hey, if we're not going to make anything -- more

information, there is no need. And that came from Mr. Harris.

And that's fine. Okay. We got it.

But here's -- we actually said this in an email:

Online bank portals. Now, this is something that came up in roughly mid or slightly later July. And now we see the importance of that. What we learned -- and we learned this through Mr. Anderson -- and Mr. Peroutka went in through these and couldn't answer these three questions. In fact, nothing was being kept from the databases, because it's not in there. And we learned that as part of its daily practice of setting priorities for payables, Nexus will access the banking online portals, and, if I understood correctly, the merchant account portals. Credit cards go through them. And then he sets priorities of what gets paid.

THE COURT: Well, one thing that's not a priority is paying the monies required by the Court's order. That's not a priority. They're getting all this -- they got \$14 million in in revenue since October 23rd, and they're paying everybody else but who the Court ordered them to pay. That's the problem here.

SPECIAL MASTER: Well, I asked -- again, I made the observation that -- and by the way, prior to July 15 -- and this went back to June -- we don't see the transactional histories. And I didn't appreciate what that meant until Mr. Harris and Mr. Peroutka on the calls identified receipts coming in each day, where they're going, disbursements each day

to where, and daily cash balances. And then all of a sudden I understand, ah, that's what transactional history means and transactions. It's not in these databases, and so it's done through these portals. Well, I -- I made the observation: I do not believe that access to these portals is within the scope of the order. And I could be wrong, Your Honor. That's your call. But I did ask, and Nexus --

THE COURT: "Any other documents requested by RLI bearing on Nexus's financial position" is intentionally broad -- intentionally broad to cover whatever they need to see to make sure that their position as the bonding company is safe. It's intentionally broad.

wasn't sure if that would include -- it's not a book and record, but it is access. And to me, splitting the difference was -- and this is back when we under the transactional histories -- well, look, if you have access to what we used to get in the mail with a bank statement -- you know, the check details -- print them off and produce them. And although I wasn't -- I did not believe -- to my thinking, the order did not encompass someone else's books and records. But I do want the Court to understand Nexus, until NetSuite is fully populated and ready to go -- and for all I know, will continue even after that -- that's for these money coming in, where it goes, and daily cash balances on a daily basis, Nexus is going

RLI Insurance Co. v. Nexus Services, Inc., 5:18CV66, 8/10/21 1 to the outside. And it has nothing to do with the process. 2 Apparently has been doing it that way for all I know from the 3 beginning. 4 So I -- and you'll see that's what's covered in items 5 1 and 2 of the report, as well as 3 -- 3. And so it's this -okay, so I think in closing as to the merchant account, what 6 7 can be accessed on a merchant account portal or an online bank portal, I'll simply say whether within the scope of the order 8 9 or not, I do not believe that the -- that declining my request, notwithstanding -- and my observation was I didn't think it was 10 11 in the order. So if I'm wrong, I'm wrong. I believe the 12 objections were in good faith in not doing it. So I will say 13 this: So if the correct interpretation is going forward, 14 that's what it is. 15 THE COURT: "Any other documents." Documents doesn't 16 just mean this piece of paper. Any other financial 17 information, that's what the Court intended in this order. 18 SPECIAL MASTER: Now, in addition, Your Honor, Item 4 19 speaks to we don't -- there are other things that one would

expect to find, but it's not in these databases. And one of the things is there are instances -- well, I shouldn't say -they're in there -- transfers. Among them, the example is transfers to Richard Moore, who, as you know, is an officer of the corporation. But you don't have the backup documentation; in other words, you don't know the why and the trigger. And

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again, it's not in the books and records, or at least not in those produced. And based on the bilateral review, it's not in there. I mean, it's just -- so number 4.

Number 5 is something that's -- it's: What are the active bank accounts? And Nexus has identified its active bank accounts, but it doesn't cover -- it covers -- and identified inactive closed accounts. And it covers most of what RLI knows about bank accounts, but not all. And so in number 5, RLI has raised -- has preserved, because I heard this I want to say maybe not in the first two calls back in April, following the May production. So it would have been the early May production I started hearing about the bank -- insufficient bank account statements and credit card statements.

Now, there's another class of that that falls into that has not been explained; and that is for those bank accounts that have been produced, for a few of them, there are not the records from every month from October 2020 forward.

And my feeling was, hey, even though it's this late in the game, they were within the order. And whether or not -- and nobody said they're not useful. Nobody said they're not material. I mean, my feeling was, hey, it's within the order.

And my understanding is, even to today, even for a few of those bank accounts that have been reports -- I think it's two or three, but counsel for RLI will cover that -- we don't have statements for every month. And that could be, again, not

1 finding them. That could be an innocent situation. And also,

2 getting into the shared file, because these are documents now,

we're not talking about databases that you just download.

You've got to scan and all this stuff. In other words, I get

5 that.

Number 6 goes back to Stampli and Airbase. And then Melio, of course, was the historic. I've already explained where we are on that. The other thing is RLI did not find in the databases an accounting of those -- those very Section A payments that I've noted to you, Judge. A few of them, the ACH payments -- it's not all, but it's a few of those -- an accounting record of that did not appear. Now, that may not be the case as of August 5. That's as of July 6. And as the Court knows, there were payments prior to July 6. I already went through that tortuous history.

I think that pretty much -- I don't think I have to go into detail on items numbers 6, 7, and 8. That's page 7 of my report. Number 9, I think it's just noteworthy on a factual basis that at least as to what we saw on RLI, both NetSuite and now Stampli -- and it doesn't surprise me they're the same because one is feeding the other is my understanding, but we've got disbursements from only three bank accounts.

The overstating liabilities, that's -- Judge,
that's -- that's not -- there is nothing nefarious about that.
My sense is, you know, Nexus is just -- it's -- they're just

behind when it comes to historic financial accounting. And here they've got an accountant firm that's trying to get caught up, and they're still doing -- and Judge, I'm not -- you know, I'm just simply making an observation. And I realize they have limited resources. You know, where are they going to put them? But the bottom line is -- but I want to go back to the fact that the monthly production did have 15 bank statements. It's a 160-page PDF. So these are PDFs. So in other words, are they going to be able to find them all? Are you going to be able to find that January 30 for Comera [phonetic] at 6923? You know, I mean -- but it's not in there. By the way, that's just -- I just made that up, but whatever. Fifteen bank statements and three credit card statements.

Oh, and by the way, my understanding is -- back to the credit card statements, because I think this is worth noting -- the Airbase, you know, when it's fully robust and populated, it's going to cover credit cards and all those sort of things.

It's just not -- it's not fully in line.

Returning to the report, item 10 speaks about the data in Airbase. I don't know if -- I don't know, when it comes to Stampli and Airbase -- whether or not all the data has been produced. My understanding is data has been produced, and it's a lot of data. So that's -- you know, I don't know that I want to say more about that. I think the report, I kept it short. It actually took a good bit of effort to get it this short.

But I believe that -- I believe those ten items cover the Court well. And again, Your Honor, I appreciate the Court has shed light particularly on online bank portals and merchant account portals going forward relative to Section C of the order, not Section A -- Section B, which, of course, is the judgment, but Section C.3.

And so I -- and again, the first half of my report spoke to what was produced on August 5. I did not have the opportunity to actually do it myself, but the report from Mr. Harris was both encouraging, because it did not -- I'm not hearing an issue about what has been produced relative to, for the most part, documents and the principal databases, NetSuite and Lightspeed. And they are the principal databases. But again, it just -- I'm just thinking to myself, if Stampli can be downloaded onto a shared drive -- and maybe it can't -- but why wasn't it? If Airbase can be downloaded on a shared drive, why wasn't it? And that's what pops into my head. And Your Honor, I do believe it's in the order, but in my mind it just -- I was -- I didn't think that said, hey, make sure this is in your production. It just didn't cross my mind.

So I believe that's the extent of my report.

THE COURT: Mr. St. Ours, let me ask you a question.

And I appreciate the incredible diligence in drilling down
you've done with regard to the books and records provisions,

both with regard to the data on the program participants and

with regard to the data on the financial status. With regard to the data on the program participants, do you believe that Nexus has substantially complied in good faith with the Court's order?

SPECIAL MASTER: I believe so, but this next comment is more a footnote. I -- I do not have an understanding that -- and I don't know what it would be or what Nexus would have, but further information relative to -- that's part of, but not necessarily keeping track of this individual, and hey, are they going to show up at the next hearing, or are they breach? Where are they? And that is to the extent there is a record on appeals. And I do not have an understanding that that's been produced. And I may be wrong about that, but I do not have an understanding. I will say RLI has raised the question and I have not heard it answered.

THE COURT: When you look at the breadth of the production -- and you used the word monthly productions are "massive," that was your word -- when you look at the breadth of the production produced by Nexus pursuant to Section C.3, do you have a view as to whether Nexus is in substantial compliance with the Court's order?

SPECIAL MASTER: I don't -- I think that Nexus, on the May production, fell short in material ways. I don't think it was necessarily because of -- but I believe in June -- and then particularly July with the fine tuning in terms of what

they have, they were in substantial compliance, except that,

Your Honor, I'm just -- again, I think about Stampli and

Airbase and Fluid Pay. And then I think about, you know,

Melio, and I just -- I think about it. I have reason to

believe that substantial data that may be on those databases

was produced on July 5 -- I mean, July 6. I do not know. But

Your Honor, the fact is, we did not have sufficient data that

we even knew the names of these databases on the July 6

THE COURT: Right. It became much later that you even learned the names of these databases.

SPECIAL MASTER: Yes.

production.

THE COURT: All right. Let me ask you this other question that I want to ask you, Mr. St. Ours. Let me put you on the spot here. RLI is asking me to appoint a third party under Rule 66 or a receiver under Rule 70 to facilitate the -- and to actually do what the Court order says that Nexus is supposed to do. Put aside the books and records and the data, okay? Payment of the money. Do you believe that the Court should appoint a receiver or a third party to facilitate the payments, given what has happened over the course of the last month?

And if you don't want to answer that, if you just want to duck it and say, That's your job, Judge, go right ahead and do that. But I'm asking you the question anyway.

SPECIAL MASTER: Your Honor, my answer may not be -well, I think my answer is from the perspective of the Court.

There is a conflict between what was within my jurisdiction or
my appointment in Section A and C and Section B. There's a 3.3
judgment of garnishment. And because of that -- because of
that garnishment -- and, in fact, it's happened in a few
instances. It's my understanding it's happened recently. And
there's nothing wrong with that. RLI has an absolute right.

But here is the rub, particularly when I hear about bank
statements, and that is I -- if disclosing bank statements
means they're all going to be emptied and we don't make
payroll, that's a problem, you know, or whatever bank is being
opened.

And so I -- I -- I see the merit of a receiver being appointed to get where the Court wants Nexus to be relative to the order, but on the flip side, I see that if that's going to be the case, is -- you know, is a receiver to be doing what's in the best interest of Nexus or what satisfies this order come hell or high water? And I -- but yet, I don't know -- I don't know the extent that guardrails could be placed. And I am not one to say that whatever RLI chooses to do under Section B, that it cannot do. I don't know. You know, I just -- so I -
THE COURT: You know, you raise a good point. You raise a good point.

SPECIAL MASTER: I see the point of a receiver, and

RLI Insurance Co. v. Nexus Services, Inc., 5:18CV66, 8/10/21 yet I see the inherent conflict. And then, so now I get to the 2 conflict and I'm thinking, can the Court -- and I don't know --3 put guardrails on the receiver? I mean, the receiver has to 4 understand what his duty is. And -- but then with RLI having 5 knowledge because the receiver is engaged by it for garnishment, I just -- that's where I struggle. 6 7 THE COURT: The conflict between A and B? 8 SPECIAL MASTER: The conflict between A and B. 9 THE COURT: That's a very astute observation and I 10 appreciate that. I've given that some thought. 11 Okay. All right. 12 SPECIAL MASTER: You know, I wonder -- you know, I 13 know you have two very good magistrate judges. And my sense is 14 that maybe there has been some frustration on their part in this matter. So I'm not asking to put something else on the 15 16 table, but whether or not the Court has the authority is part 17 of this -- I don't know. Is this something Judge Ballou could 18 work out? I don't know. But I see that conflict, and I see it 19 as a conflict that would be -- that the receiver would face. 20 So that's... 21 THE COURT: I appreciate that, Mr. St. Ours, and I 22 thank you for all of the work that you have done on behalf of 23 the Court to date.

Do counsel for either side wish to ask the Special Master any questions.

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Ms. Katsantonis? I'm going to give you a chance to argue and put on whatever evidence you want; but while
Mr. St. Ours is standing up, do you want to ask him any questions?

MS. KATSANTONIS: Your Honor, I want to thank

Mr. St. Ours for his efforts as well. I don't really want to

be in the position of cross-examining Mr. St. Ours. There is

certain questions such as, you know, this litany of payments on

the 44,000 that Mr. St. Ours said there was an intent to pay.

You know, I would have to almost -- you know, Nexus never

contends they paid these payments. Nexus didn't give any

evidence of the payments. It's just based on an email. I

think I can explain it in my argument.

THE COURT: Okay. Then let's do that.

SPECIAL MASTER: Yeah. And Your Honor, I have these emails. And I -- and by the way, it was talked about on our phone calls, but I did not make an effort to get into it, because I thought, hey, time is going to pass. And my understanding was, hey, RLI is not taking this. Hey, no, we don't control. You control. I wasn't going to get into that. I just -- my feeling was I just wanted the judge to know that there is 44,000 -- by the way, I don't think anybody is disputing at this point that they have been made. It's just that I did -- you know, part of why I wanted an accounting included that, and it just wasn't there.

RLI Insurance Co. v. Nexus Services, Inc., 5:18CV66, 8/10/21 1 MR. ANDERSON: I think, Your Honor, I would reserve 2 the right to have Mr. St. Ours remain here. 3 THE COURT: Okay. We'll do that. He's going to get 4 paid, though. He's getting paid while he's here. 5 MR. ANDERSON: I don't believe there is any question of that in Nexus's mind. 6 7 THE COURT: All right. Thank you. Mr. St. Ours, if 8 you don't mind attending this hearing, I appreciate that. One 9 of the parties has requested, so I'm happy to accommodate. 10 All right. It's a quarter to 12. We've been going 11 on now for two hours and 15 minutes or so. What is the 12 parties' preference in terms of how you would like to proceed? 13 I think we do need a little bit of a facilities break. Would you all like to take a break for lunch now, or would you like 14 to just go forward and then take -- and just finish and then 15 have lunch after, which is fine with me? 16 17 What -- what about the folks from RLI, what's your 18 druthers? 19 MS. KATSANTONIS: From our perspective, Your Honor, 20 I'd rather keep going. Obviously, take a facilities break, but 21 I'd like to go ahead and proceed. 22 THE COURT: Okay. Mr. Anderson? 23 MR. ANDERSON: I think a facilities break as well --24 THE COURT: Let's do that. Let's take a recess until

noon, and then we will carry on. We will stand in recess.

The folks who are on Zoom, we're just going to -just like we did during that long evidentiary hearing we had
way back when, let's just stay present, put yourself on mute,
and we will return at 12. Thank you all.

(Whereupon, a recess was taken.)

THE COURT: Let's hear evidence the folks at RLI want to present, and hear whatever evidence the folks from Nexus want to present, and then we'll hear argument.

Ms. Katsantonis?

MS. KATSANTONIS: Thank you, Your Honor. With regard to -- I thought it would be efficient for us to present to you what we have learned, basically, and where we are with regard to compliance with your order. And in that regard, as the Court has noted, it's been almost nine and-a-half months -- almost ten months since your order, and Nexus remains in clear and indefensible contempt. RLI filed its motion for order to show cause back in December of 2020, almost eight months ago. Since, the Court's convened two additional hearings, both in March, which resulted in this appointment of the Special Master, and the July 15th hearing. And the Court also -- we've had at least eight status conferences with the Special Master. We've had four limited bilateral reviews, which were just to show the systems, not to give us any records of some databases.

It's clear that the Court has given Nexus all opportunities to comply, and the Court's admonishment of the

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last 26 days, this was their last chance. Even with that admonishment, they have continued in clear defiance of the court order. And they have made no substantial progress since the July 15th hearing, Your Honor. In total, they were required to post the \$2.4 million in collateral on December 1st and the additional security for bonds which the Department of Homeland Security had issued a notice to deliver. As of yesterday, that's 447,500. So the total collateral required to post is \$2,850,000. From Nexus's records, we know that since the issuance of the order as of the end of July, we believe they have received in revenues approximately \$16 million, Your Honor. And Nexus has paid, as of yesterday, a little over \$100,000. So under the Special Master's report it was \$100,000. We received one more payment as of yesterday --\$107,000 roughly. So we're talking three and-a-half percent or so of the order.

With regard to the books and records requirements,

Nexus has employed business-as-usual tactics, implementing the
shell game. They have had a continuous shift in undisclosed
databases, accounting systems, accountants, and counsel. They
have persisted in their refusal to disclose and produce records
from significant database systems and accounts actually used by
them on a daily basis. And I'm going to go through that a
little bit more specifically.

THE COURT: Hold on a second. Mr. St. Ours, if it's

more comfortable for you, if you need to take notes or something, you can sit up here where the probation officer usually sits.

SPECIAL MASTER: Thank you, Your Honor.

MS. KATSANTONIS: Thank you, Your Honor.

So again, they have not produced their actual records from significant databases and systems and accounts actually used.

The Special Master mentioned the banking portals, the merchant accounts. We'll also talk a little bit about Stampli, which pays accounts payables. We're not getting all of the information there as well. They have refused to provide transaction details.

I mean, it's really simple, Your Honor. It's money in and money out. This is not complicated. And we don't even have to go back to the history -- 2018, '19, the changing. We need to know today, you know, what is in your accounts? You know, what is your financial status today? Where is the money coming in from? They don't give us the source documents.

You're going to see they manually key in receivables into Lightspeed -- manually, okay? And so we want to see the source, the merchant accounts that collect the credit card statements and transfer the monies to the banks. Where is that documentation?

THE COURT: If the money is coming in and the

question is the financial security of -- the financial stability of Nexus, why do you care where it comes from?

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MS. KATSANTONIS: Well, Your Honor, you're going to see that they've told us there's different -- you know, we were looking for the Lightspeed records to see what the revenue coming in was, right? We saw the KPI record. And so we saw the KPI record and we said, Wait a minute, we see your Lightspeed and the KPI record. First of all, we kept saying for months: We don't have any historical Lightspeed data. They didn't give us Lightspeed data from October -- from your order through February. And we said, Where is that data? No response for quite some time. And then it was finally disclosed -- and I have the date in here -- it was finally disclosed let's say in June. Oh, by the way, we didn't use Lightspeed in October through February. We used another system, a virtual system. They didn't disclose the name of that either. They didn't disclose the name of that until after -- it was around July 6, I believe, and after we were doing some reviews and even saw the name of it, American Spirit. So that's what we're dealing with, Your Honor.

And then the same with the disbursements. You know, we'll see in some of the bank account statements we presented with the Court, you know, there's these disbursements. We don't have any transactional detail. We don't have all the records. As the Court will remember, right, we looked at

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Lightspeed and KPI. We have an April 19th letter from Richard Moore that says, I'm going to -- to the Special Master -- I'm going to produce all bank statements. May 5th, you get everything. I'll go into -- and I can show you in detail which bank statements they did produce. You know, they didn't include statements for, you know, banks that we know they have. But in any event, we got those bank statements, added it up, and said, Wait a minute, this doesn't add up to all of the revenues received in Lightspeed. And only then, after then, did they disclose, Oh, by the way, we have this TrustCo Bank, which the vast majority of the Lightspeed funds were going into. Then after they do that in May, they then advise us, By the way, we're going to stop using KPI, which is the indicater which we could see the revenues and then match that. So that's what we're dealing with, Your Honor, these kind of shifting and transactional details. And then, of

So that's what we're dealing with, Your Honor, these kind of shifting and transactional details. And then, of course, the old story you've heard over and over again of empty promises, we're nearing completion, we're migrating our data, we're reconciling. That's what you're going to hear, I think, from Ms. Wells: It's very complex, we're still reconciling, we're still migrating. And they use that as a basis to withhold records. And even as Mr. St. Ours testified or advised the Court, you know, NetSuite, for example, only includes three bank accounts. And they disavow the accuracy of NetSuite. Richard Moore's letter of August 4th says they're

1 not accurate. All the records, they're not accurate. That's

2 what's in his letter of August 4th to the Special Master. It's

the same game. It's just a lack of compliance with the order,

and they're in clear contempt, Your Honor, by any measure.

5 Without the appointment of a third-party administrator with a

financial accounting background to perform the specific

injunctive relief --

THE COURT: What's the difference between appointing a third-party administrator under Rule 66 versus a receiver for the purposes of getting the collateral paid under Rule 70?

What is the practical difference between those two?

MS. KATSANTONIS: Well, I guess -- I think it depends on the -- as Mr. St. Ours referred to -- the guardrails you put in place. Under Rule 70, it's the specific acts. Your order is very clear, very specific with regard to exactly what needs to be done, and it seems appropriate.

With regard to Rule 66, receivership, again, it depends on what you -- what are the constraints you put on that receiver. So I would say, you know, from the case law, the distinction, we saw the Courts using Rule 70 in the Solis versus Williams case, for example, in order to grab funds and replenish them to a 401(k) plan, I believe. So it certainly seems something that can be used in this instance.

You know, and I guess the Rule 70 appointment would be one step less. You know, they assert that they're concerned

with the receiver and whether that would push them towards insolvency. I think that Rule 70 would probably be more appropriate in this instance. But again, either way, whoever is appointed, the goal is to keep Nexus in business, right, and keep things moving forward, ensuring that the assets are being used for the purpose in which --

THE COURT: What would -- if I appointed someone under 66, what would that person do? What would you ask that person to do?

MS. KATSANTONIS: Well, I think the person would -the main goal would be to -- and I'm going to show Your Honor.
You're going to see from a review we did of Stampli, which they
would not allow us -- and the Special Master can confirm -they would not allow us to do a screenshot. They would not
allow us to download any reports, but you could sort by payee.
So I did -- we did a sort. And I'm going to show the Court, or
I'm going to explain to the Court how I saw potentially \$1.7
million in the last six months going to unnecessary and
unrelated business expenses. So that's just an example. I'll
show you the specifics.

Okay. So what I would ask the person to do is go in there, get -- look at the banking portals first, right, get an understanding, what is the actual cash in? Has that been reconciled? What accounts have been paid out? Get an understanding of that. And then ensuring the funds coming in

are being used for appropriate business purposes, payroll or bond-breach payments, and that the assets aren't being squandered and diverted for business -- for expenses completely unrelated.

You're going to see, Your Honor, from our review they spent --

appointment under Rule 70? I mean, is that -- and it's not like I'm telling somebody to go and sign a deed, right? You want somebody to go and do an ongoing -- an ongoing financial review and pay you-all monies under -- under the -- under the provisions of the order that deal with the collateral. I'm trying to see how that's different, really, than -- in practical terms -- from appointing a receiver with guardrails that say, okay, you go in, you receive these funds and you pay them pursuant to this court order to -- to RLI until its collateral security provisions are -- those aspects of the order are fully paid.

The other option I have that I've been thinking about is just -- if the Court were to find they are in contempt -- is just to impose a monetary sanction every day until they -- until they comply with the October 23 order.

MS. KATSANTONIS: I think that they would -depending on the amount of the monetary sanction, they would -they would be happy with that. They like to pay in interim

payments over a long period of time. Delay, delay, delay.

That's what they've been doing. So I don't think that that

would get -- or coerce the relief that we're entitled to.

And I think under Rule 70, Your Honor, you know, it is specific to do the acts incidental. With regard to the Solis versus Williams case, right, there had to be a way that the third party had to figure out and marshal assets to pay back into the account. So those are kind of incidental things. I think you could be very specific. They can reconcile the accounts to determine the funds, identify and eliminate unnecessary expenditures, and pay RLI from the funds that remain. And that's what we're asking for.

THE COURT: You know, I'm really kind of surprised we're here. Last fall when we were talking about this, RLI was after \$10 million in collateral security. That's what you wanted. You wanted \$10 million in collateral security. Well, I didn't agree with that, and I imposed \$2.4 million in collateral security based on the analysis that I did, and then on an ongoing basis the additional collateral security for the individuals for whom the Department of Homeland Security -- or whichever agency it is -- issues a notice to deliver. I really am shocked that this collateral security just hasn't been paid. I just am absolutely flummoxed as to the -- why this money hasn't been paid pursuant to the court order, and I'm utterly -- I'm utterly mystified. If you had told me before I

RLI Insurance Co. v. Nexus Services, Inc., 5:18CV66, 8/10/21 1 entered the order on October 23rd that I'd be dealing with this in August of 2021, and they hadn't -- they hadn't complied with 2 3 the court order, I would have been shocked. And I continue to be shocked that the Court's clear order has not been followed. 4 5 It just hasn't been followed. 6 MS. KATSANTONIS: And Your Honor, it's the same 7 thing. Your order said the 2.4 was the bare minimum necessary. 8 And as the Court pointed out earlier this morning --9 THE COURT: It wasn't like it was going into your 10 coffers as damages. That is to be held as collateral security. 11 MS. KATSANTONIS: And the bond-breach rate continues 12 above 40 percent that we talked about. The reason we were 13 asking for the 10 million, we still have almost 20 million in 14 outstanding bonds, 19 million --15 THE COURT: Oh, I know what your argument was, and 16 you wanted 10 million, and I didn't give you 10 million. 17 entered 2.4, and they didn't pay that. 18 MS. KATSANTONIS: And the scenario hasn't changed. 19 Where the Court would be extremely dismayed is to see that 20 they're paying a production company --21 THE COURT: I saw some of the exhibits. 22 MS. KATSANTONIS: -- 221 -- from looking at a Stampli 23 screenshot, okay, we saw 221,000 for the first six months of 24 2021. Then they've now given us 90,000 additional invoices for

So at least 311,000 to Think Global, which is a

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July.

production company that they're doing reality TV shows, okay; one, you know, related to the home life of Mr. Donovan and Mr. Moore, and one related to -- and we have the video of it here, Your Honor, as well, if the Court would like to see, but we have those -- and then one called "The System" in which, you know, we've seen some clips of that with, you know, protesters, etc. So they're doing these TV productions.

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We also saw payments to Richard Moore. It looks like he then expenses it and pays Think Global. And that looks like almost 300,000 there. We saw payments to Richard Moore in round numbers, if you look at the bank account statements, of about 105,000 just in the month of May. There is transfers to the closely-affiliated companies that we talked about, you know, Fixify, which is an IT company, allegedly, but it's a Nexus affiliate. The invoices which we produced to the Court at 709-1 -- and I'm looking at page 2 of 10 as an example --I'm sorry, that's Fangistics. That's another one. But Fixify is 709-2. If you look at the invoice -- and even if you compare it with Fangistics, 709-1, the invoices are almost identical in form. And at the top of both of them they have 370 Neff Avenue as the address. And then the invoices are going to hmunzner@entlest.com. And so we pulled the corporate records, Your Honor. And those offices at Neff Avenue and Entlest is a Richard Moore company. And that is -- and we have that with Fixify. And let me just show you -- I have the -- at

709-3, page 18 of 19, is the State Corporation Commission information on Entlest Brands, which provides the same address, the 370 Neff Avenue, and provides the principal information that Richard Moore is the president, and lists the same address. And so that goes for Fixify. There is significant funds going out, 361,000 we saw when we sorted on Stampli January through June.

Again, they wouldn't let us do any screenshots, and they won't -- they won't let us -- they won't produce these kind of records from their data. When Mr. St. Ours says, well, they've given some documents from Stampli, they've given us invoices that from our review they haven't given us all the information that's in Stampli that talks about, you know, all of the payor information, the payee information, when it's scheduled to be paid, prioritized payables. There's a slew. So this is monies we think going towards insider companies, okay?

There is also Executive Investigative Consultants.

When we did that sort, it was another \$152,000. That's Erik

Schneider's company. The Court is very familiar with

Mr. Schneider. And then there is unnecessary -- those are -
those are payments that we believe certainly are -- the Think

Global and some of these transfers appear to be unnecessary

business expenses.

We also have payments, for example, to

SKDKnickerbocker. It's a public affairs political consulting firm. 248,000 when we did the sort. There was some funds to WYE Communications, another -- I think it's like a social media marketing company, 100,000. Executive Services Concept for Moore Security, 182,000.

So this was just in one short session with

Mr. St. Ours where we were on Stampli and we tried to sort by
some of the vendors and looked at some of these payments. We
don't have the records. They won't let us screenshot. And
that -- to me, not only does it show they're not complying with
the books and records, but it goes to the point, Your Honor,
they have received almost \$16 million from your order. And
they are standing before the Court with 107 -- as of yesterday,
107,000 in payments and an additional 60-some I think they're
saying they paid yesterday, but with 16 million in revenue.

Meanwhile from those numbers I read to you, that's 1.7 million
that I saw from doing a review briefly. So they're in clear
contempt, and we need to appoint a third party.

The other thing is Your Honor gave them every last opportunity, last clear chance. Let's have this last clear chance; I'm going to give you every opportunity, 26 days. The same thing happened on summary judgment.

And first I want to apologize to Mr. St. Ours with regard to any delay in receiving information, but there is a reason for it. And the reason is, many times Nexus is telling

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Mr. St. Ours they're making payments, they're giving him emails, but those aren't payments. And we can show -- and Mr. Grycz can testify -- as to what payments came in and didn't come in, okay? So, you know, unfortunately, you know, there is things that Nexus said -- and that goes to I think it was 47,000 in Mr. St. Ours's report. Those were never payments. They're emails, and I can explain where those emails came from. But it is true that since your order was issued in October, that no collateral was paid until May, not on December 1st, not after we filed motions for contempt, not after your hearing in March, not after you hired a Special Master in April. And they gave us 4,500 in May. And remember in May they're paying 150,000 to Richard Moore. They're paying 100,000 or so to Fixify. And they're making other large payments, rather than paying their collateral obligations. And since the July -- and then July 1st through 14th, there was another 46,000 that Mr. St. Ours verified. And since July 15th when we wrote in the brief that \$9,282 was paid, that was true when we wrote the brief to our knowledge on that Sunday. was a payment dated July 22nd, 23rd, and 26. And they added up to 9,282.60. On that Friday, there was another \$7,000 check that came in that we didn't learn about until Monday. So that was still, in the 16 days since your last clear chance, at most we got \$16,736. That was their big effort. And then in August, now right before the hearing, all of a sudden we got

another 40,000. And so that's what leads up to the 107,732. I do know that they yesterday said that they did make another 60-odd thousand payment.

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And so that's the extent of any compliance. They did not pay the 20 percent. What they did with the numbers that Mr. St. Ours was a little bit confused by, by the emails, is they tried to backdate at least one of the payments that they had made before July 15th and say, oh, that was 20 percent for July 1st. So even under the best scenario, from July 15th when you gave them the last clear chance, they paid 20 percent for eight days in July: July 4th, 5th, 6th, 7th, 8th, 10th, 11th and 12th. And those payments totaled \$56,000. The revenue for the month of July is \$1,347,740. And this is the reported revenue in Lightspeed, which leads to something else -- which, you know, I don't want to get into -- but they say there's another virtual terminal. That shows over two million going in and out every month. And so do the bank statements show over two million going in and out of the accounts every day. need to see the records -- underlying records -- to see if there is duplication, or why that's what's in the records. But even by the most conservative approach, if in July they received \$1,347,740, 20 percent would have been \$269,548.

So they've squandered any efforts that the Court provided them. They have elected instead to pay substantial sums on unrelated business expenses or payments to insiders and

affiliated entities, or payments that just are not necessary when there is a pending court order. So, I mean, to me, this just screams for the necessity for the appointment of a third party, whether until Rule 70 or under 68. They are just not going to comply. It's the same thing as in the past, right? Right before a hearing there would be some payment on bond-breach invoices, and then they would go silent again. I mean, the fact that they only paid 4,500 in May, then they paid nothing in June, and then, you know, started making some more payments as the hearing approached, the July 15th is indicative of the same pattern, Your Honor. And, you know, clearly again the appointment of a third party is warranted.

With regard to books and records, Your Honor, it's even -- oh, yeah, the one thing -- there's one more point I want to clarify. And the Special Master I believe had this in his report, and I did not review this motion for sanctions that Mr. Anderson -- breathing new life into this case -- filed this morning against RLI and its counsel, but I will say that there was a contention about \$50,000 in payments. And Mr. St. Ours wrote in his report there is this 50,000 -- I'm not sure. We didn't credit them for it, but this was the disputed payments. These were payments that they paid, and by their own records -- which we can show the Court, unless they dispute it -- they were for bond-breach invoices, 122, 126 days past Treasury date. When they enter those payments, they have to put in the

system for which bond they're for, and they identified specifically which bond those payments were for. And we also show it in our ECF -- the list -- 709-11. We give them the credit for that \$50,000 as bond-breach payments, invoices.

It's not collateral and it shouldn't count as collateral.

Nexus just throws numbers in to try to show compliance when nothing could be further from the truth, Your Honor. So yes, it was ECF 709-11. And if you look at the last two entries, those payments are noted in there based on the receipt of the credit card payments. And we have the underlying records that show that's what they keyed in. And Mr. Grycz can confirm that as well, Your Honor.

So with regard to the books and records, Your Honor, it's worse. The situation is worse. With regard to just -
I'll get into the financials in a minute. With regard to the important information about our bond principals, what

Mr. St. Ours notes is correct in the sense that with regard to just the Capsule data, they've provided us their notes from

Capsule after -- and I want to remind the Court just really briefly in a pleading before this Court, ECF 618, their opposition to our plaintiff's motion on December 29th -- and

I'm looking at page 6, Your Honor -- this was one of the pleadings I was referencing when Mr. Shoreman and Mr. Williams were leading the charge. They wrote, "Nexus has surpassed the Court's requirements by providing RLI with constant and

instantaneous access to a shared drive. As to daily access to participants who have been issued an NTD, Nexus is currently providing RLI to its Capsule-derived data."

That's what they said to the Court. We followed that up and said, We don't have access to Capsule. We have a December email saying you've never provided us. Tell me where, when, and how. And guess what? Nexus never answered.

December, January, February, March. And I think the Special Master can -- could verify that I don't believe we got -- we first got access to Capsule on April -- or documents from Capsule on April 28th, '21, not as misrepresented in the Court pleading at ECF 618, despite numerous representations.

And as the Court knows, your order isn't just

Capsule. They created a new bond-breach spreadsheet which just

lists mostly the information we've provided them, the

bond-breach dates, etc. But the Court's order provides that

it's not just Capsule data, right, but it's -- you had a whole

list here. Any and all documents, records related to the RLI

bond program participants. Such information includes, but is

not limited to, Capsule data, records of bond payments. Very

important. That was based on Ms. Wellman's report that the

history of the bond payments is very important. Tracking

records, bond-breach binders, and spreadsheets. Again, the

Court was going back trying to encompass documents that had

been produced, and any other information sufficient to assess

RLI's bond risk. So we've asked for that, and it's not being provided, Your Honor. We asked for them.

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We know that they can sort in the databases by tags. They had some tags that they say they've produced, but they can sort it. So for example, they can sort by tags called "risk pool." They have tags called "collateral bonds," and then they have tags called "payments." They can sort and provide us with that information. They haven't. They have not provided, very importantly, the summary detail of bond principal payments. They say, We've given it to you, because they gave us a Lightspeed spreadsheet that shows every payment made every day, \$420, or in the Capsule files payments may be noted. But there is a way -- we saw their ability to sort and provide a summary detail for each bond principal. How much have they paid? much was it -- how much -- was it collateral? How much -- was it a promise payment? They have that information. It hasn't been provided. And then importantly the appeals records. evidence we've seen is that they are providing information to the law firm for the appeals, they're paying for the appeals, but they've given us no appeal records. So that's just on the bond principal data.

With regard to the financials, I already talked about, Your Honor, the representation by Mr. Moore in April that they provided us all bank statements, and yet they did not. They did not provide us with the TrustCo statements,

which we talked about, until after we showed that there was inconsistencies in their records.

With regard to bank account statements, you know, we've identified at least 25 active banks. They haven't provided us any statements for five of them. For June statements, for example, they only gave us 17 statements for 17 of the 25 accounts. We've identified gaps in those statements on accounts that they have no statements. One was an account ending in 9898 which Nexus produced statements for December and March and June, but none of the in-between time: October through November, January, February, April, and May. And as we noted, they withheld check and detailing transfer information.

Same thing on the credit cards; we've identified 18 credit cards. They've produced statements for only three of the accounts. Two of them it has produced only a single statement, whereas there are at least 13 credit cards that we haven't received statements. So that's just with regard to the credit card statements.

But more importantly, it's the hide-the-ball with the databases. And as the Court knows, we have a list of communications with the Special Master asking about some of the Lightspeed data and other databases that they failed to disclose. We asked for other financial databases. We have a detailed letter to that effect. And to think, Your Honor, you're sitting there every month and in how many sessions with

Mr. St. Ours -- there's eight before the review -- talking about databases, and there's no disclosure that they had stopped using Lightspeed. Then there is no disclosure of Melio and Stampli. And Stampli is the one that I -- that we saw during our review a lot of these disbursements until after -- right at the July 15th hearing where we found out, through separate efforts, an email from Richard Moore talking about Stampli and Melio. They never disclosed it. We're sitting there every week practically with the Special Master, right, and there is no disclosure of these accounts. And after your admonishment at the July 15th hearing, we discovered three new databases. They disclosed Fluid Pay, Airbase, and American Spirit.

That is clearly fraudulent conduct, Your Honor.

Their failure to disclose these databases, their failure to disclose the records of their contemporaneous financials is improper. And, you know, there's also -- we could go through ad nauseam the back and forth, but we have letters from Richard Moore refusing to give us -- no bilateral review of Lightspeed and NetSuite, even though they say those are the systems they use. Again, we find out there's other systems. It's been a constant shell game. They advise us of a virtual terminal, but they didn't disclose it until on July 6 they tell us there is a virtual terminal. They don't disclose it till July 22nd. I believe it's because I saw the name American Spirit in one of

RLI Insurance Co. v. Nexus Services, Inc., 5:18CV66, 8/10/21 1 the bilateral reviews. They used to use VersaCheck, Verified 2 Valid Deluxe eChecks. They just say they're no longer in use. 3 We understand that they were in use the end of -- since your order from October to December '20. Didn't produce any records 5 from there. They say, We don't use it anymore, so we have no records -- which, Your Honor, if they're allegedly going 7 through reconciliation, I don't know how they don't have transaction details for then the source documents of checks 8 9 they wrote during that time frame. And, you know, we've got no 10 records at all from Melio and Fluid Pay; and limited documents from these new databases, American Spirit, Stampli, and 11 12 Airbase. You know, I can tell you I did one check just to see 13 if I have invoices, because they gave us a bunch of invoices. 14 One was WYE Communications. I didn't see any invoices in the documents that have been produced. And then importantly, as 15 16 Mr. St. Ours brought out, they have failed to disclose the real 17 records from the systems they're using on a daily basis. 18 They -- they advise -- they use their online banking portals, 19 and yet have produced no records from them and have given us no 20 access to that to determine what funds they have. And then 21 they look at their merchant accounts, and those are things that 22 we don't have access to. And again, with these quick bilateral 23 reviews, it's important to note to the Court that they allowed 24 that for the Special Master to confirm compliance, that there is these databases. They didn't allow it for us to have 25

records, screenshots, or any of the information. And based on what I saw with regard to the 1.7 million we talked about earlier, that's why. We don't have the transaction details to show how much they're spending, sort it by payee, and see where the funds are going.

Importantly -- you know, again, as we said before, bank statements and loan are insufficient. We need access to the check copies, the wire transfer, and ACH backup information, credit and debit memos, all of that information that shows you the source. As Mr. St. Ours said, we saw a bunch of payments to Richard Moore, but we can't say what they were going, where they were going, and how they were going and what the purpose was.

And as I advised earlier, Nexus admits the records produced to date are inaccurate and should not be relied on.

That's the latest that we received I believe both from Mr. Moore's August 4th email, and I believe from Ms. Wells's affidavit.

And then the last point I just want to hit on briefly is real estate records. Again, Your Honor knows through the history of this case we would look at balance sheets, profit and loss statements that listed dozens of properties. And they all had values -- 245,000. Now those values have disappeared to zero, and they've given us no records of real estate transactions. We've asked for it. They just -- their response

is we don't have real estate. When Mr. Harris was looking briefly on Melio -- and I believe we provided some screenshots -- you could see payments for properties, specific properties that were identified -- I think one was Windsong Circle -- you could see some payments for homeowner association fees and taxes related to properties that do appear to be being paid by Nexus. So again, we don't have the records.

There is no denial that they are in contempt, Your Honor. And, you know, one point not to be lost, obviously -- I am sure the Court is aware -- but since the order of October 2020 till now, how much has RLI incurred in attorneys' fees and costs, and for the time of the Special Master to collect the amounts that have been received to date? It's unconscionable. And not only that, the liabilities on new notices to deliver are accruing faster than the amount of monies we're getting paid.

So it's just -- it's -- we're almost ten months later, Your Honor. We seek enforcement of the judgment under Rule 70(a) or alternatively 66. There is no doubt they failed to perform the specific acts within the time specified by the Court. The Court has the power to appoint a third party to perform the action required by the order. RLI continues to be prejudiced by it, not only by the continuing --

THE COURT: How are you harmed?

MS. KATSANTONIS: Not only by the continuing accrual

of costs, but, Your Honor, we were to be placed in a secured position. We're supposed to be secured. And every day that passes is to our extreme detriment. There is other creditors out there -- your Honor is presiding over some of those proceedings -- and other APs approved. We're to be placed in collateral. We still have a 19-plus million exposure. We're getting prejudiced every day. And not to mention, again, the clear -- it could not be more clear that they are taking assets and using them for unrelated expenses. And Think Global is but one example. So RLI is supposed to be placed in funds. We're losing our right as a secured creditor, which is what the injunction order is for.

THE COURT: What about the conflict that Mr. St. Ours raises between appointing a receiver under Part A and then the damages aspect under Part B of the order?

MS. KATSANTONIS: I don't believe there is any conflict, Your Honor, in the sense that any -- whoever you appoint -- with regard to the books and records, RLI under the indemnity agreement already knows, or is entitled to know, what the books and records are. So there is no prejudice there.

With regard to the enforcement actions, you know, given the guardrails that the Court can impose, the person appointed is purely going to take on the function of marshaling assets, making sure that those funds are then provided for collateral. Any other proceedings are separate that RLI may be

THE COURT: Okay. Thank you, Mr. Paul.

to the point of the appointment, we would also ask that

MS. KATSANTONIS: And Your Honor, lastly, with regard

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specifically in that aspect.

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sanctions be issued and that RLI be permitted -- that the Court issue a money judgment for the costs incurred by RLI to enforce the Court's order over the last almost ten months. And we can provide the Court with that in a separate pleading with the accounting. THE COURT: Okay. Did you want to put any evidence on? MS. KATSANTONIS: So Your Honor, what might be beneficial, but I don't know, is we can take a five-minute break. And if Mr. Anderson agrees with our accounting numbers, we might be able to short circuit Mr. Grycz's testimony with regard to what's been paid and not paid so that we're all on the same page, or we can just put on Mr. Grycz and he can go through what's been paid. THE COURT: I want to hear from the witness. MS. KATSANTONIS: Okay. We'll do that then, Your Honor. (Whereupon, the witness was sworn.) THE COURT: Good afternoon. Nice to see you again. THE WITNESS: Good afternoon, Judge. THE COURT: You may take your mask off while you're testifying. THE WITNESS: Thank God. DAVID GRYCZ, PLAINTIFF'S WITNESS, SWORN:

DIRECT EXAMINATION

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BY MS. KATSANTONIS:
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        Good afternoon, Mr. Grycz.
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        Good afternoon.
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             MS. KATSANTONIS: Can you -- oh, I'm sorry, has the
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   witness been sworn in? I missed it.
             THE COURT: He's been sworn.
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             MS. KATSANTONIS: Thank you, Your Honor.
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    BY MS. KATSANTONIS:
        Can you remind the Court of your current title with RLI
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   and your current roles and responsibilities?
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        Sure. I'm assistant vice president of claims at RLI.
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   Basically, I oversee a team of claim examiners handling surety
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   bond claims. As part of that, we also pursue recovery against
   indemnitors, both in terms of collateral or recovery on paid
   losses.
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        Has your role or involvement with this Nexus matter
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   changed since you last testified in September of 2020?
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        No. It's been the same. I'm basically charged with
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   participating in litigation, overseeing all the bond claims,
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   and attempting to get Nexus to comply with the indemnity
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   agreement and then the October order.
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        Is there someone at RLI that you rely on regarding the
23
   status of collateral payments received and delinquent invoice
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   payments?
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25 Yes. So I work very closely with Laura Piispanen. She is

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a claim examiner IV working out of our Seattle office. handles all the immigration bond claims, and has since the beginning. She tracks all the payments received by Nexus, sends all the notices to deliver -- breach notices, etc. -- to Nexus. And she is very carefully tracking collateral payments, as well as the claim recovery payments from Nexus. And when you say claim recovery payments, are you talking about payments made on invoices? Correct. Yeah. So I guess where we find ourselves, there's two different payments. We get payment in from Nexus sometimes on a long-since-paid invoice, meaning RLI paid it, and now a money order comes in, and now it's kind of a credit card. We view that as -- I mean, we already went out of pocket the money. So that's just claim recovery from a creditor, what's typically called indemnification. But under the order we started -- in May, we started to get some collateral security payments. And, you know, that's a different category, and we're tracking both of those. Have you been able to confirm how much collateral security RLI has actually received each month since October of 2020? Yes. With the -- with the only caveat -- and this is where I think some of the confusion comes from -- if Nexus makes a payment right before a court filing or right before a court hearing, it takes our cash operations department maybe one business day to get it posted from our bank, JP Morgan --

- JP Morgan Chase, and then it get reported to us.
- 2 So obviously, you know, I sense the friction on that
- 3 topic. That happened with our reply brief due on August 1st,
- 4 which was a Sunday, and it seems to have just happened again
- 5 with payments made yesterday. So I feel like we are good
- 6 through yesterday maybe lunchtime, but --
- 7 Q And as of December 1st, how much collateral security had
- 8 Nexus provided to RLI -- December 1st, 2020?
- 9 A None.

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- 10 Q And how about in January 2021?
- 11 A None.
- 12 Q And in February, March, and April 2021?
- 13 A None for all three months.
- 14 ∥Q And when did Nexus first make a collateral security
- 15 deposit since the October 23rd order issued?
- 16  $\parallel$ A It was right before Memorial Day, like May 26 or May 27th,
- 17  $\parallel$  we got in two money orders for -- I think they totaled \$4,500.
- 18 Q And --
- 19 A I'm sorry, two sets of money orders. They actually come
- 20 | in very small thousand-dollar increments or \$500 increments,
- 21 but between the two sets it was 4,500.
- 22 Q And then how much collateral security did Nexus provide in
- 23 June of 2021?
- 24 A June, nothing.
- 25  $\parallel$ Q And after the Court scheduled its July 15th status

1 conference, did RLI notice any change with respect to 2 collateral security payments being made by Nexus? 3 Yes. So once -- so this is kind of the history of the case -- and I testified about this in September of last year --4 5 once a hearing gets scheduled and all the parties are going to report before the judge and have to face him, that's when 7 payments start trickling in a little bit more. So we started 8 to see an uptick. Once the July 15th hearing was put on the 9 books, we started to see a little bit of an uptick. And I'm going to show you an exhibit --10 11 MS. KATSANTONIS: Your Honor, would you like us to --12 may I approach? 13 THE COURT: Yes, please. BY MS. KATSANTONIS: 14 Mr. Grycz, can you look at this demonstrative exhibit and 15 16 explain what it is? 17 Yes. So this is at my direction. I asked counsel, 18 working with myself and Laura Piispanen, let's summarize 19 everything that's been received in collateral to be able to 20 show to the parties and to the Court. 21 And does this summary accurately reflect all collateral 22 payments that RLI received since October 23rd as of yesterday 23 midday? 24 Yes; with the qualification that payments that came in 25 yesterday and maybe the sending bank swept it in in the

afternoon or evening, that's not covered here.

So actually, just to clarify that, I got an email five minutes before this hearing started saying some payments came in from Nexus yesterday. The hearing started. I haven't had a chance to go through it. So that may be the fifty or 60,000 that was said to have been sent on August 9th. It hit our cash ops department in the morning. This hearing started at 8:30 Central time. I haven't had time to go through.

Q You were saying that after the first initial \$4,500 deposit in May -- late May -- Nexus didn't make any further payments until the status hearing was noticed.

How much collateral security did Nexus then pay after learning of the status hearing, but before the July 15th hearing?

A It's 46,325.

Q And then, as you are aware, you were at the status call with the Court on the 15th of July. Nexus was provided a last-chance, 26-day window. What has RLI received since the hearing in terms of collateral security deposit?

A Well, so the hearing was on the 15th. I thought, from what I heard on the hearing, payments were going to start that day. That's what was represented. The first payment was \$18 on the 22nd, which was a week later. The first I'd say not -- you know, a little bit bigger payment was on the 23rd. It was basically 16,736 during that -- you know, through the end of

the month, and then an additional 40,171.20 up until yesterday 2 lunchtime. So we're looking at, since the hearing -- the July 3 15th hearing -- \$56,907.20. 4 And so I want to just clear up an issue that arose. 5 Looking at the July 15th to July 31st, RLI contended in its brief of August 1st that it received 9,282.60. Can you 7 identify what those payments were? 8 Sure. So that's a compilation of the July 22nd, the July 23rd, and the July 26th payments, which add up to that amount 9 10 that was in my declaration. I believe Nexus said it sent 7,453 11 on that Friday, which I guess would have been July 30th. 12 the time of my declaration and filing of the reply brief, which 13 was on August 1st, which was a Sunday, we had checked with our treasury and cash ops department. Hadn't seen that. So I only 14 go with what comes into the company. I don't trust these 15 16 payment confirm emails that we're getting bombarded with. 17 don't trust them. I only trust what comes into my company. 18 sure enough, on the morning after we filed the reply brief at 19  $|11:59 \; \mathrm{p.m.}$ , we get confirmation that the 7,453 has arrived. So 20 of course, we will credit. We'll acknowledge that Nexus sent 21 that in. But that's why my declaration that evening said 22 something differently. 23 Has it been your experience when you receive these 24 payments that the date of payment indicated in a Nexus email is 25 not consistent with the date of RLI's receipt of payment?

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Correct. A lot of times we see date of payment, July 2nd or July 9th, but then I don't get the payment until a week later. So I don't mean to be disparaging, but that is very common with people paying us back. They backdate stuff to make it look to say, ah-ha, I paid you on July 9th. Then we get the payment two or three weeks later. That is incredibly common when we get paid stuff. So I just basically disregard the date of payment in an email, and I just stick to when did it come into my company? It's just a safer way of kind of accounting for this. Okay. All right. So as of yesterday afternoon, what is the total amount of collateral that RLI has received since the October 23rd hearing? It's \$107,732.20; again, with the caveat that once I could, you know, have half an hour to look into it, I may be able to confirm another 60,000 or so that our cash ops department reported to us this morning five minutes before the hearing started. And do you have an understanding of what the October 2020 order requires in terms of collateral? Yes. It requires two component parts that are different. There is the lump sum collateral of \$2.4 million, which my understanding is the minimum -- the minimum that would protect RLI not tied to any one bond. It's for the whole immigration bond program. And then separately there is under A.2 what we

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as Exhibit 1.

would generally call claim collateral. For every notice of delivery we receive, within 48 hours Nexus is supposed to send in the penal sum of the bond so we can hold it as collateral to pay that claim if it materializes into needing a payment. And what's very important for me to say is that it's an "and." It's not an "or." So it's an "and." So they're supposed to give the lump sum and separately do the notice to deliver. I imagine the number would have been bigger had I not -- the lump sum number would have probably been bigger had we not been getting the individual claim collateral. So I saw talks in the reports or one of the Richard Moore letters that he sends to the Special Master that there is this insinuation that a payment can cover both, which is absolutely not the case. And with your prior declarations you've attested to the number and amount of new DHS notices to deliver that RLI has forwarded to Nexus. Has that number and amount changed since your last declaration? Yes, it has. MS. KATSANTONIS: Okay. And then I'm going to show you another demonstrative exhibit. THE COURT: Do you want to introduce this? MS. KATSANTONIS: Oh, I'm sorry, Your Honor. Yes, I would like to introduce the demonstrative exhibit of Mr. Grycz

1 THE COURT: Any objection? 2 MR. ANDERSON: No objection. 3 THE COURT: Received without objection. 4 (Plaintiff's Exhibit 1 marked and admitted.) 5 BY MS. KATSANTONIS: 6 Mr. Grycz, can you identify this table? 7 Yeah, so once again at my direction I asked counsel to 8 work with myself and Laura -- Laura Piispanen -- to just 9 basically summarize every notice to deliver received since the 10 Court ended that October 23rd order by claim number, bond 11 number, the statement given to Nexus, and then the penal sum. 12 And that's basically a tally of that. 13 And does this table accurately reflect the current number 14 and penal sum amounts of outstanding bonds for which a notice to deliver has been issued by DHS and provided to Nexus since 15 16 October 23rd as of yesterday, August 9th? 17 It does. Α 18 And what is the total penal sum amount of such bonds? 19 It's \$447,500. 20 Okay. And we can see from this table that the amount has 21 grown over time, correct? 22 Yeah. There wasn't that much in the first -- you know, 23 the month of the order or the month or two that followed, but 24 then it started to pick up. We have several months with five 25 or six notices to deliver being received. So it's growing.

You know, I think, for whatever reason -- maybe COVID -- the 2 federal government was a little slow last fall. But they're 3 back to -- DHS is back to business issuing these. So with the 2.4 million that the Court ordered to be paid 4 5 December 1st, with the addition of this 400 -- almost 450,000 in additional security for the outstanding bonds, is the total 6 7 approximately 2.85 million in collateral that you understand 8 Nexus has an obligation to pay under the court order? 9 Correct. 10 And how does the amount of collateral received from Nexus 11 as of yesterday, including over the last 26 days, compare to 12 the outstanding ordered obligations as you understand them? 13 Well, I mean, it's a drop in the bucket. It's -- it's --14 even if I just for the sake of, you know, my testimony assume that 60,000 came in yesterday -- which I could confirm later 15 16 today -- that's about \$167,000 against over \$2.85 million. 17 It's -- I don't know the math. What is that, 4 or 5 percent? 18 It's just a drop in the bucket, and it's growing. So it's de 19 minimus. It's barely anything. 20 And as you stated, the amount of outstanding NTDs 21 continues to grow, right? 22 Yes. 23 And has RLI incurred any additional cost in obtaining, 24 whether it's 107, 167 in collateral payments received to date?

Yeah, we have to spend -- as I testified in September, I

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said we had to spend a small fortune -- over \$3 million -- to get them to comply over all those years with the injunction orders and to get a judgment against them and then deal with all the frivolous stuff, the bad faith counterclaim that I had to fight, the alterego stuff that we had to fight, and everything else. I now have to spend another small fortune -- I think it's at least \$150,000 -- between what will be the Special Master's bills and our attorneys' bills -- getting them to supply what is, on their best day, maybe 167,000 in collateral. So it's a one-to-one. I have to spend probably 150,000 to get 150,000 in collateral. I mean, that's not -- that's not how this is supposed to work. And I just want to briefly touch on -- you've indicated in your declaration that Nexus has continued its practice of just paying delinquent invoices past the 120-day mark? Yeah, that's basically what was happening. You know, what's happening now is a little bit of a mixture of I guess the collateral and then some of these credit card payments that we've gotten. But for the several months it was just, oh, we'll -- you know, here's a check or money order. We'll pay that invoice that RLI had long since already passed. course don't view that as collateral at all. That's not collateral. That's not complying with the judge's order. And with regard to the \$50,000 that Nexus has raised that

1 it's paid recently on credit cards, do you have an 2 understanding of what those payments were for? 3 Yeah, they were for invoices that RLI had already paid. And in fact, just to clarify this, because I guess there's -- I 5 haven't read it, but there's a sanctions motion -- Nexus asked -- I forget the date -- Nexus asked RLI -- Vivian or the 7 Special Master -- can we pay collateral with a credit card? And we thought about it and wrote back -- and Mr. Harris wrote 9 the letter and said, We -- RLI as a company -- we don't take 10 collateral payments by credit card. You know, we take a lot of 11 collateral, and we're not going to let someone put a million 12 bucks on a credit card. So we take payment in lots of other 13 ways, but we don't take payment by collateral; however, we have 14 a website where indemnitors who owe us money can pay us back for a bond claim that we had to pay via credit card. 15 16 to this website. I can give you the URL, if you want it. They 17 can go to a website that ends in claim recovery. So if we had 18 to pay a \$10,000 contractor's license bond claim for a 19 contractor, we go to the guy and say, You've got to pay us 20 back. He says, Can I put it on my credit card? We say, Okay. 21 So we do make a little concession. 22 So we told Nexus we're not taking collateral by credit 23 card; however, if you want to pay us for an invoice that we 24 paid, okay, fine. Even though we had to eat the merchant fee, we will -- we're willing to let you pay, but you have to enter 25

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a bond number and a claim number. And Nexus did exactly that. They went onto our website, they entered a bond number, they entered a claim number, and they confirmed they were trying to make payment on an invoice. So I didn't think -- up until the sanctions motion, I didn't think there was any dispute that those -- I think it's 50,000 in credit card payments for stuff that I paid in March or April and was paid by credit card in July, I didn't think there was any dispute. That's clearly not collateral. We're not counting that. It's not on the chart, and it's not collateral. And Mr. Grycz, when Nexus itself makes the payment, doesn't Nexus earmark it for a specific invoice to say that this is for payment of a bond-breach invoice? Correct. So if you go to -- it's easypay.rlicorp.com/claim recovery. I mean, it's right there in the URL, claim recovery. The first page, if you go to it right now, it says claim number, bond number. You will never be able to move on from that screen unless you enter a claim number and bond number. It's purely for reimbursement, as the title suggests, claim recovery. And so, when -- for those payments, RLI specifically paid those towards a specific invoice, correct? Correct. We paid them in either March or April. They already paid. So I just view it as Nexus --

No; I mean Nexus paid them. Nexus specifically identified

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                            D. Grycz - Cross
    they were paying for a specific invoice?
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        Correct. Yeah, correct.
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              MS. KATSANTONIS: I have nothing further of
   Mr. Grycz.
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              THE COURT: Okay. Mr. Anderson, do you have any
   questions you'd like to ask Mr. Grycz?
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              MR. ANDERSON: Yes, Your Honor.
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              THE COURT: Please.
              Oh, I'm sorry. Ms. Katsantonis, did you want to mark
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    this as Exhibit 2?
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              MS. KATSANTONIS: I apologize, Your Honor. Yes,
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   please. I'd like to move for the entrance of that exhibit as
   Exhibit 2.
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                         Mr. Anderson, any objection to that?
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              THE COURT:
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              MR. ANDERSON: No, Your Honor.
              THE COURT: Exhibit 2 will be received.
16
17
              (Plaintiff's Exhibit 2 marked and admitted.)
18
                           CROSS-EXAMINATION
19
    BY MR. ANDERSON:
20
        Good afternoon.
21
        Good afternoon.
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        You referenced a letter that your counsel had sent to
23
   Nexus regarding how and which they could pay RLI the collateral
24
   payments?
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   Α
         Yes.
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D. Grycz - Cross

- $\mathbb{I}_{\mathbb{Q}}$  And I believe it was Mr. Harris that wrote that letter?
- 2 A Yep, that's what I recall.
- 3 Q And you basically delineated -- or your counsel delineated
- 4 two separate ways that Nexus can pay RLI for the payments. One
- 5 would be for A.2 payments. And it was a certain number of
- 6 ways, one being ACH, credit card, or -- and the other way --
- 7 and money order?

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- 8 A No, we're not accepting -- I don't think we're accepting
- 9 A.2 collateral by credit card. I need to see the letter.
- 10 Q But I think you just testified that at least the five
- 11 credit card payments for \$10,000 each were being credited as
- 12 A.2 collateral payments?
- 13 A No, that's not what I said.
- 14 Q You did just say that they had a bond number, and the only
- 15 ∥way to make those payments --
- 16  $\|A\|$  We had already made the payment. That's not collateral.
- 17 To comply with the judge's order, within 48 hours of a notice
- 18 to deliver, you've got to pay the penal sum. Just having us
- 19 pay the invoice and then having to wait three months for
- 20 | Richard Moore to get out his credit card and make a payment --
- 21  $\mathbb{I}$ Q That is not my question.
- 22  $\parallel$ A Well, you said that's what I testified to. I don't think
- 23 | I said that.
- 24 Q What I'm trying to establish is you've now provided Nexus
- 25 the way in which to make these payments?

1 I disagree with now. I disagree with now. Making 2 collateral payments is not a difficult thing. You can make a 3 check. You can make a money order. If Nexus would have said to us on December 2nd, we're ready to make the \$2.4 million 5 payment, give us your wire instructions, we do that every single day. So it wasn't this --6 7 Let me --8 This narrative that we only paid -- we only told you how 9 to pay us in June is false. It's a false narrative, and I 10 disagree with it. 11 My question was really simple. In the last two months, we've been trying to find ways to pay you -- or Nexus has 13 been --MS. KATSANTONIS: I'm going to object to the 14 characterization. That sounds like testimony. 15 16 THE COURT: Overruled. I'll let him ask his 17 question. Go ahead, Mr. Anderson. BY MR. ANDERSON: 18 19 Nexus has tried to establish a way to pay 20 percent of 20 its daily and monthly revenues to RLI, and that was rejected. 21 So what we've come up with is the methods in which your counsel 22 directed us to make ACH payments. Does that --23 No, I disagree with everything you just said. 24 Through your counsel, have you been instructed that we tried to make a direct payment of our 20 percent revenues

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within the last 60 days?
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        I don't even know what -- what is tried to make a payment?
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   You put a check in the mail; or you say, I'm going to wire you
   money. I've never seen any company -- I've seen plumbers, who
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   we have a license bond for, be able to get money in our hands.
        I'll make it very simple. We're talking about Lightspeed.
 6
   We're talking about all these databases, our merchant account.
   We offered -- Nexus offered to RLI -- whether it was through
 8
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   your counsel or through directly to you -- the ability to make
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   these payments directly out of our merchant account.
11
   offer was rejected. Are you familiar with that offer?
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        Not -- not quite in the sense that -- here's the deal:
13
   don't know what this merchant account is. I don't know what
   the 20 percent --
14
15
        Well --
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        Can I -- do I get to answer your question? Let me answer
17
   your question.
18
        By all means.
19
        I don't know what the 20 percent of gross daily receipts
20
   or gross daily revenue would mean. The term alters. All I
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   know is that there is a court order from him saying 2.4
22
   million --
23
        But that's not my question.
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        So you're basically unilaterally changing his order.
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You're saying, I'm not going to comply with that guy's order,

the judge's order. What I'm going to do is the best we could 2 offer you is 20 percent of gross daily receipts. I don't know 3 what that means. 4 THE COURT: I think you need to answer his question. 5 Now, Mr. Anderson, would you like to restate your question, please? 6 7 MR. ANDERSON: Yes, sir. 8 BY MR. ANDERSON: 9 Are you aware that Nexus has tried to pay directly to RLI 10 20 percent of its revenues out of its merchant account? 11 I am aware --12 MS. KATSANTONIS: Objection, Your Honor. Assumes 13 facts not in evidence. 14 THE COURT: This is cross-examination. I overrule the objection, and I think the witness needs to answer the 15 16 clearly-phrased question. 17 THE WITNESS: Okay. An offer was made about 18 something about paying out of a merchant account. Yeah, some 19 offer like that was made. 20 BY MR. ANDERSON: 21 And are you aware that it was 20 percent of the daily 22 revenue? 23 If you could show me the letter or email, I could confirm 24 it, but that sounds right. Yeah, the 20 percent of gross daily 25 revenue, of course I've heard of that. Yeah, of course I've

22 BY MR. ANDERSON:

- 23  $\mathbb{Q}$  I'm going to reclaim my time and ask the questions.
- 24 A Go ahead.
- 25  $\parallel$ Q What you're saying is that by -- the payments always come

- 1 | late. And what I'm trying to ask is we've made -- we've made
- 2 offers in ways for us to make direct payments to you
- 3 immediately within 24 hours, but you don't --
- 4 A Why do you need my permission? Why do you need my
- 5 permission to send RLI money? You don't need my permission to
- 6 do that. You're under a court order. Maybe just comply with
- 7 the court order.
- 8 Q Sir, I'm asking the questions here. We're trying to make
- 9 payments to you. You testified that the payments don't come on
- 10 time.
- 11 A Clearly, no, they don't.
- 12 Q That's correct. Basically, the way in which -- are you
- 13 familiar with how ACH payments are made?
- 14  $\parallel$ A I know of them generally. I'm not an expert. I'm not
- 15 going to pretend to be an expert on it.
- 16  $\parallel$ Q When an ACH is -- or when you're notified of an ACH, does
- 17 | it immediately fall into RLI's accounts?
- 18 A Truthfully, I don't know. I assume -- I assume -- I
- 19  $\parallel$ assume no, that there is -- there seems to be a lag time. You
- 20 | know, I think Nexus goes in and requests the ACH or makes it.
- 21 | There's a little bit of a lag time before it goes from their
- 22 bank to JP Morgan, JP Morgan notifies us, our cash ops
- 23 department processes it. It seems to be one business day,
- 24 about, but I'm not an expert on those payments.
- 25  $\parallel$ Q Do those -- are you aware if those payments are made on

weekends?

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A I don't know.

Q Would it be accurate that, based on Exhibit 1 at the

bottom, that these following payments from July 15th to July

5 | 31st should have posted to the RLI account before August 1?

A The July 15th to July 31st?

Q That's right, the total equaling \$16,736.

A Yeah, I think the date reflects the date we received it.

So yeah, I will admit we received those payments per those

10 dates.

11  $\mathbb{Q}$  And you verified these in terms of a reply brief in

12 working with your counsel?

13 A Okay. So as I said, so are you asking do these payments

come in during those dates, or are you asking the process for

15 how we --

16  $\mathbb{Q}$  When did you verify the 16,736?

17 A Okay. That would have been on Friday, and we said -- and

I said very clearly to our treasury department: I have to sign

19  $\parallel$ a declaration under penalty of perjury over the weekend. So I

20 Ineed to know what payments have come in from Nexus. So we even

said, has a \$7,453 payment been received from Nexus? The

22 answer from the cash ops and treasury department was no. So

23 that is why the declaration says it. Now, it came in the

following morning, and of course that's why it's now on the

25 | list. It's now on the list. I completely understand Nexus

1 sent that. 2 Are you also aware that Nexus has -- as it's been making 3 these payments -- has given RLI the authority or the discretion 4 to apply the daily payments it's been making by ACH to either 5 the A.1 collateral payment or to satisfy the A.1 collateral payment, or the A.2? 6 7 MS. KATSANTONIS: I'm going to object to the 8 mischaracterization of daily payment. 9 THE COURT: Overruled. Cross-examination. Please 10 proceed. Reask your question. 11 BY MR. ANDERSON: 12 Are you aware that Nexus Services has provided RLI the 13 discretion to apply its ACH daily payments to either A.1 14 collateral requirements, or to make payments on A.1 or A.2? Yes, I'm aware that Nexus has said that they will defer to 15 16 us on how to allocate or credit it, yes. 17 THE COURT: You don't necessarily agree that they've been making payments daily, though? 18 19 THE WITNESS: Oh, yeah, they haven't been making 20 payments daily. It's also very difficult -- it's a drop in the 21 bucket. So, you know, what to do with this -- what to do with 22 this money? Should we call it A.1 or A.2? Well, how should I 23 credit Nexus? I mean, it's on the list. We're giving them 24 credit for at least 107,000 -- you know, I may be able to

confirm in the next couple of hours it's 167. So you're

getting credit. How we're actually going to allocate it 2 between A.1 or A.2, we haven't even made a decision on that 3 yet, but it's on the list. We'll give Nexus credit for it. If you were to get daily payments from a merchant account, 4 5 wouldn't those go to satisfy the daily receipts if, say, a notice to deliver was issued and provided to Nexus, therefore 7 fulfilling the 48-hour period? 8 No, the daily receipts comment, I lost you. MS. KATSANTONIS: Objection. Calls for speculation. 9 10 THE COURT: Overrule the objection. 11 cross-examination. I will allow -- this witness is fully 12 capable of answering any questions that are posed. 13 Mr. Anderson, please repeat your question. BY MR. ANDERSON: 14 15 If RLI has the discretion to apply the A.1 or A.2 payments 16 based on that, won't that -- would RLI apply the A.2 payments 17 within the 24-hour period if it received an ACH payment 18 satisfying that amount? 19 We might, but the problem is this list. The other 20 thing I --21 That's not answering my question. 22 Okay. Well, you kind of gave me a hypothetical of what I 23 would do. I might. I might also pick one of the first notices 24 to deliver on this list. You know, I may do that. I may say 25 I'm not -- you know, so if a notice to deliver comes in on a

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Wednesday for -- by the way, we have never gotten -- we have never gotten collateral close to the actual amount of the penal sum. I mean, that would be the smart thing to do. A \$10,000 notice to deliver comes in on Wednesday -- that was the order. That was the order. And instead Nexus says, We're not going to follow -- we're not going to follow the order. We're going to do gross receipts 20 percent. That's problematic. Now, I'm struggling trying to determine what was Nexus's intent by this. So I might, if a \$10,000 notice to deliver came in on a Wednesday and I get an \$8,000 ACH on a Thursday, maybe we will credit that under A.2. Maybe I'll pick the first one on the list -- you know, the first one on the list. don't know. You know, candidly, we haven't decided what we're going to do yet. Would RLI be willing to accept 20 percent payments from a merchant account from daily receipts? Is that a settlement offer? MS. KATSANTONIS: Objection, Your Honor. This isn't cross-examination. This is -- this is Nexus trying to proffer things so that they can try to spin some future attempts at some de minimus requirements. It's not cross-examination. MR. ANDERSON: Your Honor, with all due respect --MS. KATSANTONIS: It's a settlement offer. MR. ANDERSON: -- this goes to the heart of the matter of today's receivership motion.

THE COURT: Overrule the objection. I'll allow the witness to answer.

THE WITNESS: Would I accept 20 percent daily gross receipts in lieu of the judge's order? No. No. I'll just say, Please follow the judge's order. It's a binding order. Why do I have to accept a settlement offer of -- it's so confusing. If you could just maybe give the notice to deliver a penal sum -- you know, you can call it whatever you want internally at Nexus. To comply with the order, we're going to do 20. That's fine. But all we really care about is what money is coming in, you know. So I'm not going to reject any money and mail it back because it doesn't match a penal sum. We haven't done that. We have credited the 107,000, possibly soon to be 167, but I don't know if you're making me an offer or...

#### BY MR. ANDERSON:

I think we can all agree -- and you just stated -- that there is an outstanding order that Nexus needs to comply with.

Nexus is standing here today being accused of not complying with it and now needs to go to a receiver. A big key piece of that would be to marshal the monthly assets and the monthly receipts from Nexus. And what you're stating here is that that doesn't seem to matter, and they need to just satisfy the full amount of the order. But what I'm asking is if Nexus has provided a method that would not require the receiver to be

- 1 appointed by the Court, would you accept that method so that
- 2 we --
- 3 A But the method only came about because I spent \$160,000 in
- 4 legal fees to force you -- I had to force Nexus, scare them
- 5 with receivership. That's not --
- 6 Q That does not answer the question.
- 7 A The question was so long-winded I got lost, but -- I'm
- 8 sorry. I apologize. Can you just reask it to me?
- 9 Q The purpose of the hearing today is to determine whether
- 10 the appointment of a receiver is proper, correct?
- 11 A Yes.
- 12 Q And your testimony today is that it is; isn't that
- 13 | correct?
- 14 A Yes, to comply with the Court's order, because Nexus won't
- 15 do it on its own. That's the problem.
- 16  $\parallel$ Q Were you present on the July 15th status hearing?
- 17 A I watched the whole thing.
- 18 Q And wasn't it proposed to the Court to make these type of
- 19 payments by directly directing the merchant account payments of
- 20 | 20 percent directly to RLI?
- 21 A Did the Judge order that?
- 22 Q No. My question was: Wasn't it offered to RLI at that
- 23 status hearing to directly make these payments?
- 24 A Oh, yeah, I remember a lot of talk about -- and I was
- 25 honestly perplexed then -- a lot of talk about we set up a

## D. Grycz - Redirect

system where we're going to make 20 percent daily gross 2 receipts. I remember it being talked about, yes. 3 And since that didn't happen, Nexus began making ACH 4 payments to RLI? 5 We received payments after the July 15th hearing. I'm not sure I agree with the first part, but we did receive payments 6 7 after the July 15th hearing. I don't think that there's -- RLI 8 rejected the merchant account; therefore --9 I'm just asking since the July 15th hearing, you've been receiving ACH payments? 10 11 Yeah, some partial ACH payments, yes. 12 And you have reason to believe that more payments were 13 made today? 14 Yes. I was notified right before the hearing started from 15 Laura. 16 MR. ANDERSON: No further questions, Your Honor. 17 THE COURT: Thank you, Mr. Anderson. 18 Is there any redirect of this witness, 19 Ms. Katsantonis? 20 MS. KATSANTONIS: Just briefly, Your Honor. 21 REDIRECT EXAMINATION 22 BY MS. KATSANTONIS: 23 Mr. Grycz, looking at Exhibit 1, since the July 15th 24 hearing, did RLI make daily payments to -- excuse me, did Nexus

make daily payments to RLI of collateral? Let's just look

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between July 15th and 31st to start.
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- 2 A No. The representation that was made during the hearing
- 3 was they were starting on the 15th. And the first thing we get
- 4  $\blacksquare$ is an \$18 ACH on Thursday the 22nd.
- 5 Q Right. And then you only received three more payments,
- 6 right, in the next -- so a total of four payments from July
- 7 15th to the 31st, correct?
- 8 A Yeah, correct. You know, so the 27th, 28th, 29th are
- 9 missing.
- 10 Q So Nexus was not making daily payments of its receipts to
- 11 RLI, correct?
- 12 A Oh, yeah, yeah, correct. Since the July 15th hearing, not
- 13 daily.
- 14  $\|Q\|$  And isn't it true that to the best of your knowledge, they
- 15 only made payments for about seven or eight days of alleged 20
- 16 percent payments?
- 17 A That's correct.
- 18 MS. KATSANTONIS: Nothing further, Your Honor.
- 20 you, Mr. Grycz.
- 21 THE WITNESS: Thank you.
- 22 MS. KATSANTONIS: Your Honor, I'd like to call
- 23 Mr. Peroutka.
- 24 THE COURT: All right.
- 25 (Whereupon, the witness was sworn.)

#### R. Peroutka - Direct

THE COURT: Good afternoon. Nice to see you again. 1 2 THE WITNESS: Good afternoon, Your Honor. 3 RAYMOND PEROUTKA, PLAINTIFF'S WITNESS, SWORN 4 DIRECT EXAMINATION 5 BY MS. KATSANTONIS: Hi, Mr. Peroutka. Again, for the Court, can you just 6 7 advise the Court of your current position? 8 I operate as a -- as a consultant to RLI. I previously in this matter have been qualified as an expert to give testimony on these matters. 10 11 You attended the last -- I think it was four bilateral reviews of the new databases along with the Special Master; is 13 that correct? 14 I did that via Zoom, yes. And from the -- have you had an opportunity to review some 15 16 of the records produced by Nexus? 17 Yes, I have. Α 18 Okay. And from the records produced to date by Nexus, 19 have you been provided sufficient information to perform any 20 sort of risk analysis for RLI? 21 The records presented to me have been insufficient to do 22 that. 23 Have you been provided records that accurately reflect 24 monies in and monies out for Nexus?

No. I've seen a lot of records that purport to show money

#### R. Peroutka - Direct

1 in, money out. Unfortunately, they are inconsistent and 2 incomplete, and so therefore not reliable for their purpose. 3 And in order to ascertain, for example, Nexus's current financial condition, would you need to review all of the 4 5 historical records of Nexus? No. Frankly, I've read the affidavit that was offered by 6 7 RLI asserting that. 8 By Nexus, you mean? 9 Excuse me, Nexus, yes. I'm sorry. Ms. Wells, I believe, 10 offered the affidavit asserting that it would be necessary to 11 reconcile historic records dating back to 2018 or 2019 in order 12 to understand the current financial condition of the company, 13 and I take strong exception to that. The company receives bank 14 statements on a monthly basis. And we've seen a lot of those bank statements. Every corporation has the ability and the 15 obligation, really, to reconcile those account statements. 16 17 When I said the information that I had seen was inaccurate 18 and inconsistent, what I was referring to specifically, the 19 fact that the cash accounts -- and by ripple through, the rest 20 of the financial statements -- the cash accounts within the 21 general ledger system are just wrong. I mean, they're showing 22 in some accounts significant negative million dollar plus 23 balances; in other accounts, positive million dollar plus 24 balances. And yet if you look at the bank statements, you can see that at no time subsequent to January of this year did the 25

#### R. Peroutka - Direct

aggregate bank statements for all the accounts ever show a 2 balance that was more than I think \$280,000. So the idea that 3 any individual account has more than a million dollar balance at the end of the month is silly. The suggestion that you have 4 5 multiple accounts with negative million dollar plus balances is equally silly. That just never happens. I've reviewed the 6 7 bank statements. That doesn't happen. If you simply reconcile the bank statements to the accounting records when you receive 9 them on a monthly basis, you can -- you can properly reconcile 10 and get accurate cash balances for July. You could do it for 11 June. You can do it for April and May. You don't have to go 12 back to 2018 in order to determine what the accurate resources 13 available to the company in July of 2021 are. That's just --14 that's inaccurate. And is it true you haven't -- you were not provided 15 16 reviews of the banking portals of Nexus? 17 That's correct. Α 18 And you were not provided a review of any of the merchant 19 accounts? 20 That's correct. 21 And so, sitting here today, you have not been provided 22 accurate records in which to perform a risk analysis? 23 That's correct.

25 it true that the records provided don't show all the

And then lastly, you saw some bank account statements.

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BY MR. ANDERSON:

transaction details so that you can verify either the payments or determine the purpose of the payments in the bank account statements? That's correct. Bank statements that I've reviewed in many instances show disbursements that are being made out of the accounts with a notation that the transfer is being made in many cases to Mr. Moore; but in satisfaction of what, we don't know. In other bank statements we see reference to specific check numbers and dollar amounts. We don't have copies of the checks. And so the ability to understand what obligations of the corporation are being satisfied by these transfers to insiders or transfers that are identified by check number only is just beyond the scope of the records that have been made available. And do you agree that the appointment of a third party would benefit in effectuating the Court's order? Absolutely. MS. KATSANTONIS: I have nothing further, Your Honor. THE COURT: Any cross-examination of Mr. Peroutka? MR. ANDERSON: Yes, Your Honor. THE COURT: All right. Mr. Anderson? THE WITNESS: Good afternoon, Mr. Anderson. CROSS-EXAMINATION

Good afternoon, Ray. It's nice to see you again -- or 1 2 hear you again. You're always on Zoom. 3 I don't have the benefit of some of your background. 4 if I could just ask you a few questions. 5 I'm here to assist the Court. Go ahead. Do you have a direct contract with RLI for your testimony 6 7 here today? 8 If I remember correctly -- it's been a couple of years 9 since I put together the engagement letter -- but I believe the engagement letter specifies that I'm being engaged by Watt 10 11 Tieder on behalf of their client, RLI; and that the payment 12 obligations don't stop with Watt Tieder, they pass through to RLI. 13 So you have a direct contract, your belief, with the law 14 firm representing RLI? 15 16 I believe that's correct. 17 And have you had any experience with other receiverships 18 for other matters of surety companies? 19 Yes; several in the past. 20 So you've had several other matters where you've been an 21 expert in recommending a receivership? 22 I have been appointed by several courts as a receiver.

have served on several occasions as a consultant to individuals

So

who have been appointed as a receiver, and I've acted as a

consultant. I have rehabilitated companies as a receiver.

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- I've performed a number of those functions, if that's helpful to your question.
  - Q I believe so. Thank you.
- And do you provide any consulting services or expert services to other bond or surety companies?
  - A Not at present.

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there.

- Q In the last 12 months?
- A I don't believe so in the last 12 months.

expert services to in the last five years?

- 9 Q In the last 24 months?
- Let me ask you this -- I see you hesitating -- why don't
  you just tell us the other -- I'll just short circuit. What
  are the names of the other bond companies you have provided
- During the last five years, Lincoln National is a company 14 that I've provided consulting services to. And I say that for 15 16 the sake of completeness, because I think my engagement in that 17 matter ran to an owner of that company rather than directly to 18 the company. And I am currently serving as a receiver for a 19 state licensed facility that does not involve bonding. And I 20 have been -- I recently concluded a receivership with a company 21 that did construction work and they employed bonds. But I was 22 not directly working for the bonding company that was involved
  - So that's perhaps more information than you were asking for, but I'm trying to be complete.

1 Sure. I understand. 2 Have you ever provided any consulting services for any 3 other immigration bond companies? Immigration bonds, no. 4 5 Going back to some of the other matters we reviewed over the last few weeks during our bilateral reviews -- scratch 7 that. In reviewing any of the documentation that Nexus has 8 9 provided in the last 90 days, have you reviewed any bank accounts? 10 11 Yes. 12 Or bank account statements? 13 Yes. 14 And those are all in paper copy? 15 PDF. 16 PDF. Sorry, PDF copy. 17 But essentially the electronic form of the paper records? 18 Yes. 19 And in those bank statements, have they had any of the 20 balances either in a monthly total or from daily balances? 21 I don't understand your question. 22 Using a hypothetical TrustCo account statement from, say, 23 June as an example, when you reviewed that statement, would 24 that statement -- would that statement contain the monthly --

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end-of-the-month balance?

A Yes.

- 2 Q And would it contain record -- state notations or the
- 3 numeric values for the daily balances throughout the statement?
- 4 A Yes, as well as individual transaction amounts.
- 5  $\mathbb{Q}$  But just it does contain the daily balances on the
- 6 statements?
- 7 A You're pressing the limits of my knowledge. I don't know
- 8 whether it has delineated subaccount balances on a daily basis.
- 9 If my memory is correct, some banks do that usually in a
- 10 subportion of the account where you'll see that kind of
- 11 | information.
- 12 Q Of the bank statements you reviewed in this case in the
- 13 last 90 days, they do contain the monthly balances?
- 14 A Yes.
- 15 Q And when we were reviewing the online databases during our
- 16 | bilateral review -- namely, the NetSuite database -- we had the
- 17 | highest level of admin access that was given or that you can
- 18 have to review that database, correct?
- 19 A That's what I was told.
- 20 Q But I believe -- do you recall verifying that level of
- 21  $\parallel$ access when we were doing our bilateral review in NetSuite?
- 22 | A I don't.
- 23  $\parallel$ Q Okay. In terms of a reconciliation taking place from the
- 24 bank account statements into NetSuite, do you recall that we
- 25 | verified how that reconciliation was going during our bilateral

review? 1 2 I'm sorry, I don't understand your question. 3 Well, you stated on direct that we couldn't verify during our bilateral review in NetSuite the level of reconciliation? 4 5 Again, I don't think those are my words, because I don't understand what you're saying. I'm trying to work with you 7 here. 8 I'll restate it. 9 You stated that when we reviewed the NetSuite database during our bilateral review, there was a level of 10 11 reconciliation that hadn't taken place in there? I've seen records that reflect a reconciliation of bank 12 13 accounts that come out of NetSuite. NetSuite contains the 14 provision -- a process by which reconciliations can take place. 15 And that reconciliation is somewhat generic. You and I receive 16 bank statements from our banks, and you look at the ending 17 balance of the account. You look at and record checks that 18 have been written that have not been included in the statement, 19 and deposits that have been made that have not been recorded in 20 the statement, so that you can then take the ending cash 21 balance on the statement and turn it into an accurate 22 representation of the real balance of the account, including 23 outstanding checks that have written that haven't cleared, or 24 deposits that have been made that have not yet cleared the

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NetSuite, like all accounting systems that I'm familiar with, provide a mechanism to do that. And I've seen the pages where that reconciliation should be done within NetSuite. problem is that when you -- when I reviewed those, they were incompletely filled out such that the -- you can just see that the reconciled balance is still a large multimillion-dollar-plus negative balance or positive balance. So clearly the reconciliation is not being performed, even though I physically reviewed a page that provides the tool that could be used in order to perform that reconciliation. I know that's long-winded, but I hope it helps. I think so. Maybe we'll get there in a moment. Okay. I'm still with you. I think when we first started our bilateral reviews you said you were not an expert in NetSuite by any means? I have not used NetSuite. I don't hold myself out as being an expert specifically in NetSuite, but I've used -- and I believe I'm an expert in a number of those types of automated accounting systems, and other courts have accepted my testimony in the past in that regard. I'm not disputing your ability to testify to those systems, but I specifically want to ask about NetSuite. Go ahead. Are you familiar with how customized NetSuite needs to be in order to even begin to do the reconciliation process?

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You're asking a question that I want to answer accurately. And if that question means the specific screens that need to be filled out and how they're filled out in order to cause NetSuite to perform a reconciliation, I would say to you that I have not used NetSuite enough or reviewed it in our bilateral review sufficiently to be able to walk you through the screens that would be needed to, in an automated sense, perform the reconciliation, which is different from my prior testimony, which is I believe it is necessary to reconcile the accounts. And by doing that, it's a simple process of identifying which checks you've written during the month that are not on the bank statement, and which deposits you've made that are not recorded on the bank statement. And if then you take those adjusting entries and enter them into -- NetSuite is a general ledger system -- enter them into the general ledger system, you can satisfy yourself that the account balance is either correct or it's incorrect. And whether you do that and then create an Excel spreadsheet adjustment to get you back to what your real balance is, or whether you enter that adjusting entry into the general ledger as an adjusting entry, either of those will work. So my answer to you is it's necessary to do a reconciliation. It's necessary to have a correct balance. You can do it on a current month basis without going back to 2018. And if your question is that more detailed one of specifically

how do you make NetSuite do that for you on an automated basis, 2 I couldn't walk you through that specific set of procedures. 3 Assuming once Nexus's NetSuite platform is fully built out and customized so that it can do this reconciliation, would a 4 5 read-only access bilateral review each month help RLI understand Nexus's financial position better? 7 Would it help to understand it better? Yes. Would it be sufficient? I doubt it. 8 9 Why wouldn't it be sufficient to have that level of access on a monthly basis? 10 11 Well, first of all, you're suggesting it be done on a 12 monthly basis. And I believe that the financial condition of 13 Nexus is sufficiently volatile that doing it on a monthly basis 14 and giving you that snapshot would not be terribly helpful. think you'd need to have ongoing access to it. 15 16 Secondly, doing that bilateral review, as you've 17 suggested, is expensive. It's cumbersome. And if what you're 18 suggesting instead is allow access to it on a daily basis so 19 that you can see what is clearing --20 The order does not allow online access currently. It only 21 allows for us to provide the records. And so what we're trying 22 to determine is what might be a sufficient level of access.

That's your interpretation of the order, and I think I

That was not a question, but I'm going to answer it

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anyway.

- would disagree with it. But I'm not acting as counsel in this regard, so I'll leave my comment at that.
- Q When we were reviewing the other databases, I believe your direct testimony was that you didn't have access to the
- 5 merchant accounts?
- 6 A That's correct.
- 7  $\mathbb{Q}$  But we did look at the American --
- 8 A Spirit?
- 9 Q Yeah, American Spirit account. Wasn't that taking place
- 10 for the merchant account of the months in question that the --
- 11 A We looked at the software as distinct from looking at the
- 12 individual transactions passing through the account in
- 13 sufficient detail.
- 14 Q Hold on. Maybe I'll restate.
- 15 A Okay.
- 16 Q The American Spirit platform is not one that Nexus
- 17 | currently uses; isn't that correct?
- 18 A That's my understanding.
- 19  $\parallel$ Q And so we have to do sort of a retrospective bilateral
- 20 | review of that for those periods of time?
- 21 A I think you're correct.
- 22  $\blacksquare$ Q So it is true that we did a bilateral review of that
- 23 particular merchant account for those -- for those months?
- 24 A I want to be accurate in answering your question. And the
- 25 problem I have is, as you're aware, we walked through those

1 without screenshots and --2 But --3 -- you know --I know you, and your testimony just now, and counsel has 4 5 made a point of asking for screenshots, but that was not what we did in the bilateral review, nor was it required in any 7 point in the order. 8 What I'm asking is: When we were in those accounts, you 9 did have access to the merchant accounts and were able to verify that the databases were accurate during the review? 10 11 MS. KATSANTONIS: I'm just going to object to the 12 question and ask you to restate it, because you said merchant 13 accounts like there is a bunch of merchant accounts. I'd say 14 that assumes facts not in evidence. BY MR. ANDERSON: 15 16 I was going to take one at a time, but we can be general. 17 When we did our bilateral review a few weeks ago, we 18 looked at several databases? 19 Yes. 20 Do you recall those? 21 I think you'd have to prompt me. 22 Okay. Do you recall reviewing the American Spirit --23 Yes. Α 24 -- database? 25 The Fluid Pay database?

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        Yes.
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        The -- and then the other -- those are the two primary
 3
   merchant account databases, correct?
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        Yes.
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        And then do you remember reviewing the Lightspeed
   database?
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        I believe so, yes.
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        I'll prompt you. We did.
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        Yes.
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        It was on several different days.
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        And then the other ones were Stampli, Melio, and now
12
   I'm -- Airbase?
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        Yes.
14
        So looking at the American Spirit, the Fluid Pay, and
15
  Lightspeed account, those have the daily credit card
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   transactions contained in them, correct?
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        They did, to my knowledge, have the daily transactions
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   contained within them. My hesitancy in just answering sure to
19
   your question -- your original question -- is I recall going
20
   through each of those. The review -- and I think you'll agree
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   with me -- was focused on exploring those databases that were
22
   provided to us online so that we could identify what
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capabilities were contained within each of the menu offerings

25 Q Actually --

on screen. And we took --

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- A If I can complete my answer, please.
- Q Sure. Go ahead.
- 3 A Thank you.

So that we could identify what capabilities were within each of the menu offerings on the various screens and step through them.

It was not for the purpose of diving into the system and coming up with totals that then could be compared to other records of the company, such as NetSuite, to satisfy ourselves that everything was being recorded and compared favorably with the recordation in other systems and with bank statements.

That's the quibble, if you will, that I have with your question. Sure, we spent a lot of time looking at these things and it was completely inadequate in order to satisfy the question: Are they accurately recording the information? And so for that, I look at higher-level comparisons of the -- of the agreement of totals within the subsystems and NetSuite as a general ledger system combining them.

- Q But you don't have any reason, as you just stated, that you couldn't go in there and determine whether it was inaccurate information?
- A Well, the pesky cash balances that were millions of dollars out.
  - Q Well, let me be direct. That was -- if you recall, that was in a Stampli account or database?

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No, no, no, I'm not referring to that. But yes, there was 2 a Stampli account that was entered as I think a \$136 million 3 charge. It was wildly inaccurate and jumped off the page for all of us. I'm talking about an invoice number instead of the actual dollar amount. 6 7 Exactly. No. What I was referring to was when you take 8 those subsystems that report cash up into NetSuite, and then you go and look at the cash balances that result from -- I 9 mean, these subsystems, they're daily. They're individual 10 11 transactions. They're thousands of transactions that then roll 12 up into the general ledger. And you look at the cash balance 13 in the general ledger and it says that it's more than a million 14 dollar negative balance. And you say, That ain't right. can't be right. I know it isn't right. I've looked at the 15 16 bank statement. So I know --Speaking of bank statements --18 We can't talk over each other. 19 I know it can't be accurate because the end result is 20 wildly inaccurate. That's my point. 21 So speaking of bank statements, did you review any of the 22 bank statements to verify any of the information in any of 23 these databases that we reviewed during the bilateral review? 24 You asked me that before. Yes, I did.

So just to be clear, you did review to -- you reviewed the

bank statements, the paper bank statements or PDF bank 2 statements? 3 Yes. 4 In relation to when we reviewed the information on the 5 databases during our bilateral review? The information we were looking at in the bilateral 6 7 review was primarily current information. And the bank statements that I reviewed were for -- I think I looked at 9 January through June of this current year, 2021. So it's that 10 time period that I looked at that did not include July. 11 So you didn't look -- you were not provided the documents 12 for the July production? 13 I don't think -- I certainly saw the July production. I don't think I looked at the bank statement portion. I don't 14 recall looking at the bank statement portion of the July 15 16 production. The July production, if I recall, was 950 pages. 17 I don't think I made my way through to the bank statements. So 18 I confined my mismatched statements to January through June. 19 But I will point out that the July financial statements 20 that I did review show the same million-dollar-plus positive 21 and negative balances in those same accounts. I just didn't 22 have a chance to go and look and see whether the bank 23 statements compared favorably. 24 Are you referring to the NetSuite account when you say the 25 million dollar and -- or which database are you referring to?

#### R. Peroutka - Redirect

1 The output doesn't -- the output that I reviewed in PDF 2 format has a heading which identifies it as the Nexus 3 consolidated financial statements. And there are a couple of other subsidiaries that are cash statement specific, and there 4 5 are chart-of-accounts specific pages. They don't say NetSuite, but it's my understanding that they come from NetSuite. And 7 when we did our online bilateral review, one of the pages that we stopped on was NetSuite, the balance sheet for NetSuite. 8 9 And it also had those same negative and positive million-dollar-plus balances in various cash accounts. 10 11 believe, for those reasons, that the records I'm looking at are NetSuite records. 12 13 MR. ANDERSON: No further questions, Your Honor. 14 THE COURT: Thank you. Any further questions for 15 this witness? MS. KATSANTONIS: Just two brief ones, Your Honor. 16 17 REDIRECT EXAMINATION 18 BY MS. KATSANTONIS: 19 One to just clarify the record. Mr. Peroutka, with regard 20 to work performed in the last five years, have you performed 21 services for Allied World, Crum & Forster, and/or Zurich? 22 Yes. 23 And with regard to the American Service database, you 24 testified that it showed transaction receipts, like \$420, etc., 25 right?

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                         R. Peroutka - Redirect
 1
         Yes.
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        But to your knowledge during your review, did that
 3
   database show receipt batching and then transfer of the funds
   to a specific bank account?
 4
 5
        No, I don't recall that.
 6
         Isn't that what you would expect from a merchant account?
 7
        Yes.
 8
              MS. KATSANTONIS: I have nothing further, Your Honor.
 9
              THE COURT: Ms. Johnson, did you want to say
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   something?
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              MS. JOHNSON: Yes, Your Honor. I would like to
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   respectfully ask the Court to have a brief recess before we
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   rest on this witness.
14
              THE COURT: What other witnesses does RLI have here
15
   today?
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              MS. KATSANTONIS: That's it, Your Honor.
17
              THE COURT: Okay. How about from Nexus?
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              MR. ANDERSON: One to three, Your Honor.
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              THE COURT: One to three?
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              MR. ANDERSON: Two or three, Your Honor.
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              MS. KATSANTONIS: May we ask for identification of
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THE COURT: Well, Ms. Wells is going to testify,

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right?

the witnesses, Your Honor?

MR. ANDERSON: Yes.

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Case 5:18-cv-00066-MFU-JCH Document 727 Filed 08/20/21 Page 142 of 277 Pageid#.2
                         R. Peroutka - Recross
 1
              THE COURT: And who else?
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              MR. ANDERSON: Evan Anjin.
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              THE COURT: He's still with us.
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              MR. ANDERSON: And perhaps Michael Donovan.
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              THE COURT: He has not been with us, but maybe he's
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   ailing.
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              MR. ANDERSON: I think that's the reason for the
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   recess, which is why --
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              MS. KATSANTONIS: Well, then, let's finish this
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   witness prior to a recess.
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              THE COURT: The Court gets to decide these things.
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   And we're going to take a recess until 2:30, at which time we
13
   will see if there is any additional examination for
   Mr. Peroutka.
14
15
              Mr. Peroutka, you're still on the witness stand.
16
   while you're on the witness stand, we can't have you talking to
17
   anyone about your testimony in this case, as you well know.
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              THE WITNESS: I understand, Your Honor.
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              THE COURT: Thank you. We'll take a recess until
   2:30.
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              (Whereupon, a recess was taken.)
22
              THE COURT: Are there any additional questions for
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MR. ANDERSON: Yes, Your Honor.

RECROSS-EXAMINATION

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Mr. Peroutka?

#### R. Peroutka - Recross

BY MR. ANDERSON: 1 2 Hello again, Mr. Peroutka. I believe you had stated you 3 had done some work for Crum & Forster? 4 Yes. 5 Is that on the insurance side? Crum & Forster, if I recall correctly -- this is a couple 6 7 of years back -- was sued by a -- by a hedge fund under a 8 theory that they had withheld pursuing claims against a 9 contractor and thereby induced -- I think the allegation was 10 induced the hedge fund to make a loan when otherwise they would 11 not have, which then caused them to lose a lot of money. 12 so the question became normal business practice for that 13 company. That's the best I can recall. 14 But you don't do any current work for them? No, I don't believe so, no. 15 16 And have you had any conversations in the last 24 months 17 with Ronald Frank, the CEO of Lexington National Insurance? 18 No, I don't think I've -- I don't think I've ever had a

A No, I don't think I've -- I don't think I've ever had a conversation with him. His counsel is an attorney in Maryland. His name is Jeff Nusinov. And I've worked for Mr. Nusinov in that engagement. I'm aware of Fred Frank, and, you know, the court appearance bond business that they run, which is underwritten by Lincoln National, but I don't recall ever having a conversation with those individuals.

But you have had -- I guess if I can just unpack that a

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THE WITNESS: I'm sorry, Your Honor. I thought you were done with me.

THE COURT: It's good to see you again.

say.

All right. Mr. Anderson, let's hear what you have to

MR. ANDERSON: Thank you, Your Honor.

I think the question before the Court is really simple here, and I believe we have painted an outline on July 15th. And you're going to hear today that we're fulfilling that promise, and we have a plan forward that will avoid any further discussion of a receivership.

We told you that we were -- on the 15th of July when we last were together -- that we were going to make 20 percent of these payments directly to RLI. Some of those payments have been frustrated not necessarily because of RLI, but just because of the way in which they wanted to be paid. ACH payments can't be made daily. They don't occur on Saturdays or Sundays and they don't occur on holidays, not to mention when we did these bilateral reviews, we shut down our finance department at Nexus to conduct those reviews. So there wasn't any implication or any evidence or any question as to whether we had unfettered access while we were in there. We had granted the administrative level access, at RLI's request, through the Special Master to conduct those reviews. And so while we were doing those reviews, several days were taken out

between the 15th and today's date. So while there is some disparity with the way in which some of the ACH payments make, I believe they will track along the days that were closed and the weekend dates.

Additionally, the way in which -- the merchant accounts that Nexus uses, the way in which those payments to them occur is they go into the merchant account, and then it takes a day or two -- and if it's a weekend, it could be up to three days -- to get into their account. Then from that account it takes several more days to begin the transfer on to RLI. So I know there was a discussion earlier, and we have heard testimony to the effect that it's taken several days, and the payments have not been quite as rapid. Well, that's just because of the nature of the ACH payments. And that is why we wanted to directly set up payments through this merchant account where it goes directly to RLI. And when we were conducting these bilateral reviews with the Special Master and RLI, we elaborated on how that process would work.

Additionally, when we were together on the 15th, we had just, days before, given RLI the discretion to apply the payments we were making through these ACH payments going forward not to, you know, somehow satisfy the 1.4 -- or the \$2.4 million judgment, but they were going to get daily payments. What we didn't want was to establish sort of a questionable -- whether it's going to go to A.2 or A.1

satisfaction. That would be up to RLI. I know we've heard testimony that some of these payments were made months late. That's not what we're here to decide right now. What we're deciding is how have we been able to make good on the payments we had addressed to you on the 15th of July? And we're prepared to offer testimony that we're making good on those payments. We've actually -- based on our calculations, RLI will be getting payments additionally this week, and those will total over 20 percent.

Additionally, we've been making a lot of upgrades to the Nexus accounting system; namely, the NetSuite account or the NetSuite database. And we've heard a lot of testimony to this, but what needs to be understood not by the -- just by the Court, but also by the plaintiffs in this case, is that in about 30 to 60 days this is going to be a fully operational system. And what we were doing is previewing during these bilateral reviews the ability to see where we were and where we were going. And we even discussed this, how long it had taken. So we had -- are prepared to offer read-only access to those databases.

Additionally, when it comes to Capsule, we are offering -- we're transitioning to NetSuite 100 percent for the CRM -- or the customer user interface -- where we monitor the bond participants and we're replacing Capsule. And we have also offered to RLI to have -- as we are going to, to all our

surety companies with bond participants -- they're going to have realtime access -- 24-hours-a-day, read-only access to that information. So really when it comes to C.1 and C.2, they're going to have access to their own bond principals in realtime. What's taken a little bit of legwork and IT workaround is to essentially migrate all that data over there. And that's taken some time.

Additionally, we've been -- you heard from the Special Master this morning that nothing nefarious has been going on at Nexus based on his evaluation. And when it comes to producing the records, we've been producing thousands of pages each month. It's never to RLI's satisfaction. And that's why we took the extra step and did the bilateral reviews, so that they could at least be assured that we're not hiding anything. And I believe the Special Master relayed that this morning. Additionally, once we've built out this NetSuite, all these databases that we're talking about are going to flow directly into the NetSuite account in which we're prepared to conduct further reviews and provide an additional level of access.

So we've fulfilled those three obligations, I believe, since the 15th. Now, it's going to take some time for all those payments to be entered -- to show up in RLI's account; however, they have been made, they're in process, and they're going to be getting more payments today. And we have

Ms. Wells today that will testify to exactly how much those monies will include.

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But the one telling thing from RLI's statements this morning were -- in justifying this receivership was that one of the jobs of the receiver is to come up with a final distribution of assets. That's really scary, because, Your Honor, when I interpret that, and the executives at Nexus interpret that, and the other business partners of Nexus hear those words, they think that Nexus is going out of business; that once this receiver is appointed, it's going to liquidate all the assets of Nexus to fulfill these judgments. Ever since the order was imposed, Nexus has said it cannot satisfy this lump sum judgment in A.1, and that any further satisfaction of these amounts have to be taken out of the daily, if not monthly, receipts. And we've come up with a plan in which to do that. Twenty percent of topline revenue from a company is devastating to their ability to continue doing what they have been.

THE COURT: Ms. Katsantonis says 20 percent is 1.4 million -- or that the revenues are 1.4 million, 20 percent of which would be around 280,000. But you haven't paid in anything like that.

MR. ANDERSON: I believe, based on Ms. Wells's testimony, we're prepared to offer -- I have the number over there -- upwards of 236,000 that will be coming into RLI

presently. What seems to be lost in some of this is as the credit card receipts come into the accounts, it then has to be -- that's a merchant account. Then it's transferred to Nexus's account. And then once they're in there, they can validate that those then can be sent over.

THE COURT: You know, I understand all that, and this 20 percent that cropped up the middle of last month. But what about the eight months before that when there was this judgment and nothing happened? And the only reason we're here and Nexus is doing anything, consistent with the way they've operated throughout this entire litigation, is only when there is a hearing date is there any response from Nexus given, only when it's -- I mean, I've seen it since day one. The only time anything happens is when the Court is about to enter an order.

So what about -- I mean, plainly they haven't paid the judgments. Plainly. They've had plenty of money to do it, if you believe what Ms. Katsantonis says, that they've had revenues of \$16 million between October 23rd and now. Why shouldn't the Court simply find Nexus in contempt and order a receiver for the limited purpose of compliance with the Court's order as regards the 2.4 million in collateral and the additional collateral? It's not like this order was a request. It was an order. And Nexus has done -- they come in here today kicking and screaming about -- but they're dragged into court here. Until RLI pushed this issue, nothing was going to

RLI Insurance Co. v. Nexus Services, Inc., 5:18CV66, 8/10/21 happen. And that's been the history of this litigation 2 throughout. So, I mean, why shouldn't the Court simply find 3 contempt because the monies haven't been paid -- they're plainly in contempt -- and secondly order a receiver -- a 4 5 limited receiver to collect the monies? MR. ANDERSON: I think that the behavior of Nexus in 6 7 the last 60 days --8 THE COURT: But what about the eight months before 9 that, Mr. Anderson? MR. ANDERSON: And I'm -- while not being involved in 10 11 the case at that point, it's my understanding that bank accounts were being garnished, payroll was being missed, and 12 13 they couldn't sacrifice to do those things when they were being 14 frustrated. A lot of the other problems were just manifesting itself. But we're here prepared today -- and I know there's 15 16 been talk that it's always before a hearing date. Actually, 17 the last hearing date we had on July 15th, we were working out 18 how to make these payments well in advance -- even of you 19 noticing the status, we were in the process of working together 20 with the Special Master to come up with these solutions so that 21 we can further make better financial productions, as well as 22 begin to make these payments. 23 THE COURT: Well, I understand needing to -- wanting 24 to make payroll. I understand people have families and they

want to get paid. I get that. What about payments to reality

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TV shows? What about all these Richard Moore related payments that are in the hundreds of thousands of dollars? I mean, it just looks to me like Nexus has decided it's not paying the judgment, and it wants to pay what it wants to pay. And so, why shouldn't that be -- why isn't that just prima facie contempt of court? They're just doing what they want to do. They're ignoring the United States District Court for the Western District of Virginia and doing what -- paying who they want to. So why shouldn't I just say: This is easy, I hold them in contempt; I appoint a receiver; what happens, happens? MR. ANDERSON: I think if you appoint a receiver, Your Honor, the other sureties that Nexus has for their outstanding bonds are all going to find that that is a trigger to insolvency. And as you know, RLI has not written a current bond with Nexus since 2018 -- early 2018. So this is -- this is a historical business relationship. It's not an insignificant one.

THE COURT: I understand.

MR. ANDERSON: They hold the -- looking at a shares perspective, a bond participant perspective, they hold the fewest amount of outstanding bonds with Nexus. And so their bigger concern is that then DHS is going to --

THE COURT: Why hasn't Nexus just gone to RLI and said, Look, we can't pay the \$2.4 million right now, but we'll pay you \$250,000 a month until we can get up to -- until we can

THE COURT: Well, the receiver would be charged with

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percent? It should be 22 percent?

taking whatever assets are there and applying it to the judgment.

MR. ANDERSON: And I'm saying to you, Your Honor, that we're in the process of already doing that. We're ready to make 20 percent payments. We have been doing so. And in terms of books and records, in the next 60 days this will be a fully -- or fully operational NetSuite database that they'll have access to.

THE COURT: You know, a year ago when we had the evidentiary hearing in this case they were moving to a new system that was going to be fully operational in 30 to 60 days too. I know your client has probably told you that, but I have heard that before from this client, okay? I have. I mean, it's always: Yes, our numbers aren't accurate; our numbers don't reflect reality; we're working on fixing them; we're hiring Fusion; we're doing this; we're doing that.

It seems to me the time has come for the Court to recognize that nine months have passed since this order has been entered, Nexus has paid no attention to it, and that the rule of law requires that the Court make a finding of contempt and come up with an appropriate sanction. And your response is, We're trying, right? That's your response. We are now trying, right?

MR. ANDERSON: But I think that also is reflected in the Special Master's report, that we're substantially compliant

on a number of the areas, and we're moving toward full compliance in others.

THE COURT: Well, on the Capsule data and the data with regard to the participants, the program participants, yeah, fairly compliant except for in the area of bond appeals. On the issue of the financial books and records, I take

Mr. St. Ours at his word, massive monthly production, okay?

It's imperfect production based on what RLI wants, okay?

But that's not my focus here today, okay? My focus here today is this case has been -- from day one been about collateral security. And the collateral security was ordered in October, and it hasn't been paid. That's what this case is about. You could put books and records and all that other stuff over there, okay? I'm talking about -- I mean, one could argue that you have substantially complied with the provisions regarding the bond participant documents. One could argue that you've sort of complied with the books and records, or at least made some effort toward it. But it's the payment issue that gives me the biggest problem and gives the Court the biggest problem with Nexus simply looking at the court order and doing nothing.

So I'll let you finish what you're going to have to say and put on your evidence, but that's where I'm coming from.

It's the -- and I understand that appointing a receiver is an extreme sanction, right? I've only done it once before, okay?

I've only done it once before, and those people needed it. And I understand it's an extreme sanction. You tell me why, and you put on evidence why -- as to why I ought not to do that, and I'll listen to what you have to say.

MR. ANDERSON: I would just point out one further thing. And it was actually the question you posed to the Special Master, Mr. St. Ours, which is there is this inherent conflict between --

THE COURT: There would be no conflict if part of the -- if part of the order appointing the receiver, the Court were to stay RLI's ability to collect the \$3.3 million in damages, stay collection efforts. I could do that in order to put the collateral first. Then there would not be any conflict. I listened to what he had to say.

MR. ANDERSON: Your Honor, I couldn't agree more with your last statement.

THE COURT: I'm sure they wouldn't like it. But, you know, look, you said something in your brief, okay? And I think about this all the time in -- sometimes in civil cases, but always in criminal cases, right? And that is when somebody asks for something, is that really in their best interest, right? When the government asks for this kind of penalty, is that really in society's best interest?

Here with RLI asking for a receivership, is that going to explode your company and they're going to be in worse

shape? I don't know. But I hear what you have to say, that they ought to be concerned about what they're asking for. I hear that. And so I'll listen to what the -- the rest of what you have to say. I will hear your evidence.

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But I am concerned about the abject failure by Nexus to deposit the collateral. I mean, we argued about this collateral for, you know, a long time, right? I mean, Mr. Anderson, RLI has been after \$10 million in collateral security since about the time this suit was filed, maybe about six months later they came after their \$10 million. Well, I had always thought the \$10 million was just a pie in the sky. It wasn't grounded in reality. So I tried to come up with a figure that I thought was grounded in reality, and Nexus didn't pay that. I'm shocked that we're here. I just wonder why the commitment to the rule of law and the requirement the Court's orders be followed doesn't require me -- I mean, really handcuff me and require me to find contempt and order a third I don't think Rule 70 gets you there. I don't think party. Rule 70 is appropriate because it's -- it really is the same thing. It would be the appointment of a receiver for a limited purpose.

So that's where I am. So I'll listen to what you have to say and I appreciate you being here.

MR. ANDERSON: Your Honor, I did have a list of things to go through.

RLI Insurance Co. v. Nexus Services, Inc., 5:18CV66, 8/10/21 1 THE COURT: Let's do it. 2 MR. ANDERSON: All right. In some of the 3 mischaracterizations I believe in terms of what's been produced in some of the databases in Stampli and Melio, all the invoices 4 5 that were in those databases have been produced during the reviews. 6 7 THE COURT: I'm not concerned about the documents. 8 I'm not concerned about the databases. I'm concerned about the 9 money. It's the failure -- I mean, I think they have -- I 10 think what you've done in the bilateral review, what you've 11 done to identify these additional databases has demonstrated to 12 me that with regard to the books and records provision, and 13 with regard to the provision for the bond principals, sure, compliance hasn't been perfect. But I'm not going to order 14 contempt as regards those. You have tried, okay? It's the 15 16 money. That's the issue. That's the problem. It's the 17 failure to provide collateral security. And that's where I am -- I'm hung up. So let's hear what you have to say. 18 19 MR. ANDERSON: Well, I think with that, Your Honor, 20 I'd like to call my first witness. 21 THE COURT: Sure. 22 MR. ANDERSON: Ms. Rebecca Wells. 23 THE COURT: All right.

MR. ANDERSON: And my esteemed colleague over the Zoom call, Ms. Juliana Johnson, is going to conduct the direct.

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                           R. Wells - Direct
              THE COURT: Great. Come on up, Ms. Wells, and be
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    sworn.
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                 REBECCA WELLS, DEFENSE WITNESS, SWORN
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                           DIRECT EXAMINATION
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    BY MS. JOHNSON:
         Ms. Wells, can you hear me?
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 7
         I can hear you.
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         Please state your name for the record.
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              THE WITNESS: May I take off my mask?
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              THE COURT: Yes. Are you vaccinated?
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              THE WITNESS: I am.
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              THE COURT: Great.
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              THE WITNESS: Rebecca Wells.
    BY MS. JOHNSON:
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15
         And how are you connected with this litigation?
16
         I'm sorry, could you repeat that?
17
         And how are you connected with this litigation that we're
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   here for today?
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         I am the chief financial officer of Nexus Services.
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         And what special certifications do you hold, Ms. Wells?
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         I'm a certified public accountant.
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         And what qualifications did you need to have in order to
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   hold that title?
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         Well, in addition to studying accounting at Georgia State
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   University, I also had to study for over a year in order to
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pass the CPA exam. I also had to work in a practice with another certified public accountant so that I could gain the professional experience that I needed to in order to have that credential. And you've been Nexus's chief financial officer for how long? I believe I'm in month four. Now, in coming onto Nexus as a chief financial officer, are you aware of software changes? I am keenly aware of software changes. THE COURT: Where were you before -- what did you do before you were chief financial officer of Nexus Services? THE WITNESS: Well, I have worked in the accounting and finance world for 20 years now. I started out in banking and finance. And then it was after working in that sector for about seven years that I made the decision to become a CPA. When I worked in that sector, it was sort of the beginning of my establishing my knowledge around databases, information, and how databases work conjunctively within large organizations -- in regulated organizations, I might add. And then after that, and after -- after getting my degree and passing the exam, I focused on business implementation for small businesses. And we focused primarily on getting -- getting sufficient internal controls and systems

so that smaller businesses could run efficiently.

After -- I worked in that type of practice when I was

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getting my professional experience that was required for a CPA, and then I practiced on my own for eight years. And it was during the time that I practiced for eight years where I was able to work on the engagement with Nexus on a contract basis. And so I was keenly aware of some of the issues that they were encountering and some of the challenges that they were encountering both with dealing with the volume of data, with the software available, as well as the expertise that they had. And that isn't meant to be any sort of dig on anybody there. Quite the opposite. I recall from the very first day that I had any interaction with upper management within that organization, the tone was almost startling because they were so quick to take any recommendations that I offered. were -- I mean, I don't want to sound crude, but they were quite hungry for any recommendations, any guidance, any structure that I was able to offer up as a recommendation. And that has been the tone that I have experienced with them. I worked on that engagement -- I'll back up a second. I worked on that engagement for about a year before I moved on to work on another large engagement. That was the tone that I experienced during that time. That is the tone that I experienced. And then when this opportunity came up to help them in this role, I jumped at the opportunity, because I knew it wasn't going to be a struggle. That was the tone that --

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that was how they had presented themselves consistently over
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   two years.
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             THE COURT: How long have you been employed by Nexus
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   Services?
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             THE WITNESS: I'm in month four.
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             THE COURT: Okay. So you came on as chief financial
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   officer?
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             THE WITNESS: As an employee, yes.
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             THE COURT: As an employee?
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             THE WITNESS: Yes. I worked as a contractor to help
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   with some of their historic cleanup previously.
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             THE COURT: Okay. Go ahead, Ms. Johnson.
    BY MS. JOHNSON:
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        Now, with regards to this integration of software, what
   software is Nexus currently -- (inaudible) --
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16
        I'm sorry, did you say what software are we currently
17
   using?
18
        (Inaudible) -- yes.
19
        I'm so sorry, that broke up. Could you repeat that,
   please?
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21
        Yes, of course.
22
        You stated earlier that Nexus is integrating its software.
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   Can you explain to the Court what integration -- what software
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   it is that we're integrating into?
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       Yes, I'd be happy to. We are currently targeting NetSuite
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as our ERP, which means that is going to be the foundation for our financial reporting. It's going to be the foundation for our internal controls. And then it's my understanding, although I'm less closely managing the CRM element and the -- I believe we're also doing the POS integration that is out of the box from NetSuite. In addition to the NetSuite family of products that we're using and trying to update with our historic information, we're also using -- we're using two AP processing softwares, because they both have different capabilities that are going to give us a lot of powerful controls over our finances. And of course we are going to be using the payment processor, I believe it's Fluid Pay. I believe --Okay. Is that everything or am I missing something? Those are the ones that I'm most -- I'm most interested in for my purposes. And did you have to receive any kind of specialized training in order to facilitate the use of NetSuite? Considerable training. In addition to my years of experience working with databases in large and small organizations, those -- in those instances, it was always with other software. But when I came on with Nexus, I studied for -- it was -- I want to say it was 50 plus hours of training from NetSuite.

1 And this integration was actually started quite some time 2 ago, approximately 2019 or 2020; is that correct? 3 I believe they did kick it off in 2020. At that point in time I had rolled off of the engagement, but I was -- I was 4 5 aware of it because of my relationship with my colleagues. So is the integration complete yet? 6 7 No. It's far from it. 8 When would the integration be complete? 9 Well, it's difficult to respond to hypotheticals, 10 especially when that response is associated with something like 11 software implementation; however, especially with the last several months that I have been focusing primarily on this, 12 13 since -- at the point that I started really getting into that 14 part of our implementation -- let's see. My guess had always been that I would be able to get all of our historic 15 16 information -- assuming that a couple of variables that we've 17 had to delegate out externally, assuming that those variables 18 could be controlled for, my assumption had always been that we 19 would easily be able to get the historic financial information 20 into NetSuite beginning January 1, 2021 within two to three months. 21 22 Why hasn't that happened? 23 Well, a large part of that goes back to the amount of time 24 that it has taken to respond to all of the different actions, motions, and communication regarding this particular matter. 25

- Are you referring to bilateral reviews? What are you 1 2 referring to? 3 Well, yeah, I'm referring to bilateral reviews. referring to just the small amount of communication that I have 4 5 been seeing as we have been transitioning many of these financial responsibilities over to me. And let's see, we've 6 7 got bilateral reviews. We've got communication. We also have 8 just figuring out the best system of controls that we can 9 implement internally so that we can be compliant with this 10 ruling. 11 Now, we understand that there are certain court ordered 12 obligations in order to provide payments to RLI, correct? 13 That is correct. 14 And are you familiar with the filing on August 1st, 2021, that was filed by RLI? 15 16 I'm -- I was not directly a party to that filing, but I 17 have been made aware of it, yes. 18 Are you aware of the amount that RLI claims that -- what 19 they received in collateral for a security payment from Nexus? 20 I believe it was approximately \$9,000. 21 Did you review that amount in relation to (inaudible) --22 I'm sorry, could you repeat that question?
- 25 A I did. I compared it to the amounts that we have claimed

Did you review that amount in relation to the payments

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that Nexus has claimed?

- 1 to the amounts that I have seen exit our bank account, yes.
- $2 \parallel Q$  And what did you discover?
- 3 A What did I discover, is that what you asked?
- 4 Q Uh-huh. Yes, ma'am.
- 5 A I discovered that during the time period that RLI
- 6 represented that we actually made substantially more payments
- 7 than \$9,000.
- 8 I'm sorry, I apologize. Could I please get some water?
- 9 (Pause.)
- 10 Q What did you review -- determine that there was a material
- 11 ||inaccuracy in the amount that RLI had reported to receive
- 12 versus what Nexus had paid?
- 13 A I'm sorry, could you repeat that? The sound sort of went
- 14 out.
- 15  $\mathbb{Q}$  What did you review to determine that there was an
- 16 | inaccuracy with the amount that RLI reported to have received
- 17 versus what Nexus has stated they paid?
- 18 A I reviewed our bank records, the bank records that were
- 19 produced by the bank directly.
- 20  $\parallel$ Q And in those review of bank records, is one of those banks
- 21 TrustCo?
- 22 A Yes, it was.
- 23  $\parallel$ Q Did you write a declaration to this Court with regards to
- 24 | this?
- 25 A Yes, I did.

13 ▮ BY MS. JOHNSON:

- 14 Q Now, that document that you're holding in your hand,
- 15 Ms. Wells, is that your declaration?
- 16  $\blacksquare$ A Yes, it is.
- 17  $\mathbb{Q}$  And if you look to the back, are those exhibits attached,
- 18  $\parallel$ or are those the exhibits that you refer to in your
- 19 declaration?
- 20 A Yes, those appear to be for the period ending July 31st.
- 21  $\mathbb{I}_{\mathbb{Q}}$  Is this a true and accurate reflection of the declaration
- 22 | that you made?
- 23 A Yes, it appears to be so.
- 24 Q Has it been altered in any way?
- 25 A I don't detect any alterations.

1 MS. JOHNSON: At this time I'd like to offer as 2 Defense 1 Rebecca's signed RLI declaration. 3 THE COURT: Any objection? 4 MS. KATSANTONIS: No, Your Honor. 5 THE COURT: Ms. Wells's declaration will be admitted as Defendant's 1. It will be received. 6 7 (Defendant's Exhibit 1 marked and admitted.) BY MS. JOHNSON: 8 9 Now, what did you actually discover was paid to RLI in 10 reviewing these TrustCo bank records? 11 Well, as I stated before, I discovered that I had -- I 12 discovered that we had paid considerably more than that \$9,000. 13 And what was that amount that was actually paid by Nexus? 14 I'm going to just check my notes just to make sure I get the amount right, but it was \$41,557.20. 15 16 Okay. Did you check any other accounts to show disparity 17 in payments of what RLI was claiming and what Nexus had paid? 18 I did not check accounts; however, I reviewed the credit 19 card payments advice that were produced by RLI's credit card 20 system, which I believe we referred to in earlier testimony. 21 And is that what you refer to as Exhibit B in the back of 22 your declaration? 23 Yes, it is. Α 24 And what is Exhibit B? 25 Α Excuse me?

And what amounts does Exhibit B say? 1 2 Oh, those five payment advice or receipts total \$50,000. 3 So in total for the payments made to RLI with regards to what they've claimed, the 9,000 -- the total amount that Nexus 4 5 has actually paid? 6 Well, the total amount as of July --7 Let me be clear. As of the time that you noticed a 8 discrepancy from RLI's August 1st filing, we've stated that 9 there was 41,000 and change and then 50,000. So what would 10 that total actually be? 11 I usually don't make a practice of doing math in my head, 12 but fortunately with the \$50,000, it was \$91,000 that had been 13 paid by them. Aren't those \$50,000 in payments, though, 14 THE COURT: payments that related to bonds that were breached in the past? 15 16 THE WITNESS: That is my understanding. 17 THE COURT: Right. And so that's not -- that is 18 not -- those are not payments that go to the collateral 19 obligations under the Court's order. How much of the \$41,000 20 or \$42,000 figure you mentioned were for past breach bonds 21 versus payments of collateral? 22 THE WITNESS: Well, it is -- as an employee of Nexus 23 Services, it is not my responsibility -- I would overstep if I 24 were to tell them how to apply those payments.

THE COURT: No, I'm not asking that. I'm asking you,

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1 of the \$42,000, how much is for past breach bonds versus 2 payments for collateral? 3 THE WITNESS: That's a good question, and it probably is a good opportunity to clarify the fact that those -- those 4 5 payments are payments that I confirmed after the fact. I saw that the payments left the bank account. I did not initiate 6 7 those payments, but I observed that they --8 THE COURT: Okay. So the answer to my question is 9 you don't know how much of that is for past breach bonds versus 10 the amount of collateral; is that right? 11 THE WITNESS: That's correct. I'm sorry I didn't 12 state it more concisely. 13 THE COURT: How much money does Nexus Services bring 14 in on an income basis every month? 15 THE WITNESS: Every month -- you know, I --16 THE COURT: You're the chief financial officer. 17 THE WITNESS: You're right. The amount of income 18 that we bring in on a monthly basis fluctuates considerably, 19 and it has drastically --20 THE COURT: How about during the four months that 21 you've been employed there? 22 THE WITNESS: Over the last four months, I believe on 23 average it's been about 1.2 million. 24 THE COURT: And --25 THE WITNESS: That's the number that I use to just

1 start implementing some controls. 2 THE COURT: Okay. Income of 1.2 million. What kind 3 of expenses does Nexus Services have? THE WITNESS: To be honest, at this point, because we 4 5 are so focused on pulling that data together, I don't yet have a conclusive way to be able to determine that. 6 7 THE COURT: Okay. So you don't know whether Nexus 8 Services is operating in the black or in the red? 9 THE WITNESS: Unfortunately, right now it would be 10 very difficult for me to say that, yes. 11 THE COURT: Okay. Go ahead. 12 BY MS. JOHNSON: 13 And is that difficulty in being able to determine how Nexus is operating, is that directly related to the 14 implementation of NetSuite? 15 16 It is. It's directly related to where we are in the 17 implementation of NetSuite. It's also related to the large 18 quantity of transactions that we have. Like, it's a massive 19 amount of data. And that's the whole purpose of having 20 NetSuite in place, so that we can compile the data and make it 21 into usable -- be able to make effective business decisions 22 based on that info. 23 Will NetSuite consolidate the historical data that Nexus 24 has with its other operating systems -- (inaudible). 25 I'm sorry, the last part that you said, would you please

repeat that? 2 Would NetSuite consolidate the historical data of Nexus, 3 along with its current operation? 4 First of all, I do want to clarify when you use the word 5 "consolidate" the information, that does tread a little bit into some accounting standards. And especially in this 6 7 environment, I want to be very clear that the consolidation 8 used in this context refers to just pulling the data together 9 and summarizing it into a usable format. 10 And as far as pulling in the historical data, the 11 intention, once the system is fully operational, is to have historical information -- detailed historical information in 12 13 the system effective January 1, 2021, and then summarize maybe 14 prior year historical information once that information is 15 ready. 16 Does that answer your question? 17 Yes. 18 Are you aware of the 20 percent commitment? Do you have 19 knowledge of that? 20 I have knowledge of the 20 percent payments, yes. 21 And how do you have knowledge of that? Do you have a hand 22 in determining that? 23 I don't have -- I have not yet determined that amount 24 myself, but I was able to go in after the fact and confirm the 25 20 percent compared to -- the 20 percent payments compared to

1 revenue. 2 Did that answer your question? 3 In confirming those payments, are you saying Nexus -- (inaudible) --4 5 I'm sorry, could you please repeat that? 6 Yes. In confirming the 20 percent revenue, is it your 7 testimony that Nexus has made good on paying that 20 percent revenue since July 15th? 8 Based on my calculations, if you look at the revenue 9 numbers from the date range with some variations, depending --10 11 you know, trying to control for a lot of different 12 perspectives, it's my -- it has been my observation, and I've 13 been able to confirm that we have paid more than 20 percent 14 based on the last little over a month of revenue activity. 15 THE COURT: What do you mean when you say trying to control for a lot of different perspectives? What does that 16 17 mean? 18 THE WITNESS: Well, this could be my getting into 19 understanding both parties to this matter and trying to 20 understand the goals of both parties of this matter, and 21 because of the -- because of my understanding of the -- of the 22 motion on July 15th, from my perspective it was a little bit 23 unclear. And it isn't to say that it was written unclearly. 24 It's just the way I interpreted it at the time when I was doing 25 this examination, it looked like there was some ambiguity as to

whether the remittance would be compared to the revenue as of 2 the beginning of July or the middle of July when reviewing that 3 20 percent. I was able to find that -- in both cases that we 4 did exceed that 20 percent when compared to revenue for that 5 period alone. 6 THE COURT: When you use the term "revenue," what are 7 you referring to? 8 THE WITNESS: That's a really good distinction to 9 make. When I'm looking at revenue, I'm looking at topline 10 remittance that we have received from our participants per day. 11 THE COURT: When you say "we," who is "we"? 12 THE WITNESS: Nexus Services, Inc. 13 THE COURT: What about the subsidiaries, Nexus Libre or Homes by Nexus? 14 THE WITNESS: You know, for this -- I can see a lot 15 16 of room for different interpretations, but because the --17 because this particular matter is so closely related to 18 participants and the inflows coming in from participants and 19 the -- and because those inflows do make up the bulk of all of 20 our subsidiaries' overall revenues, I've been focusing 21 primarily on that revenue. 22 THE COURT: The revenue for Nexus Services, Inc.? 23 THE WITNESS: I should clarify that. It is 24 technically revenue from Libre.

THE COURT: What about Homes?

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1 THE WITNESS: In 2021, it is my understanding that 2 Homes is essentially operated as a completely separate entity. 3 And that is a reflection of the willingness for Nexus and upper management at Nexus to take the advice of structure --4 5 recommendations from external parties when it makes sense. 6 THE COURT: Okay. So just so I can understand what 7 you're saying, revenue -- when you say the word "revenue," 8 you're talking about dollars that come into Nexus Services, 9 Inc., correct? 10 THE WITNESS: Through Libre, yes, because it is 11 associated specifically to the participant payments. 12 THE COURT: All right. Go ahead, Ms. Johnson. 13 MS. JOHNSON: Thank you, Your Honor. BY MS. JOHNSON: 14 Now, what exactly has Nexus paid in total? 15 16 To date? 17 Uh-huh. 18 I'm showing as of the last time I checked this -- I'm just 19 referring to my notes -- but from our perspective -- and this 20 doesn't account for delays with ACH. I'm still unclear at this 21 point if that delay in ACH processing is more like a two-day or 22 a five-day. When I was comparing some of the dates from the 23 previous testimonies, it looked like it could -- at this point 24 in time it appears as though it could be more like a five-day 25 delay, which I'm pretty shocked about. But, you know, these

are strange times we're living in. So it could be associated with that. 2 3 But as of the last date that I checked, including that \$50,000 of payments that there's some discussion about the 4 5 application of, I'm showing that we have had \$236,675.40 clear our bank accounts. And that also includes the receipts for the 7 credit card payments. 8 THE COURT: Okay. And is that -- just so I'm clear, 9 Ms. Johnson, that 236,675.40 that you just mentioned, that is cleared to RLI? 10 11 THE WITNESS: Clear in what sense, sir? 12 THE COURT: You say it cleared our bank accounts to 13 RLI. So is this money that you say Nexus has paid to RLI, 14 236,675.40, since July 15th? 15 THE WITNESS: Since July 15th -- I believe that 16 particular dollar amount includes payments that were made 17 before July 15th. That total, 236,000, includes the early July 18 payments. And by clear, I want to be very clear on this, that 19 is -- those are funds that have left our bank account. We no 20 longer have control over those funds. THE COURT: Okay. And when does the start of that 21 22 period occur? 23 THE WITNESS: The start of that payment period? 24 THE COURT: Yeah, no, you say it's before -- excuse

me -- it's before July 15th. So how far back does it go, do

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1 you understand? 2 THE WITNESS: That 236,000 that I referred to 3 includes payments from July 1 until -- July 1 -- I want to be clear on that -- through -- the last one that I'm showing left 4 5 our account on August 6. So payment dates through July 1 to August 6. 6 7 THE COURT: All right. Thank you. Go ahead, 8 Ms. Johnson. BY MS. JOHNSON: 9 And have there been any other payments that are currently 10 11 pending that may not have left the Nexus bank account yet, but have been initiated? 12 Yes. I didn't have time to check the status of this this 13 morning, but it is my understanding that today they are going 15 to be receiving -- I am just referring to my notes -- they 16 should be receiving \$4,227.60 today. And it's possible that 17 yesterday we at least had -- we should have -- like, I 18 anticipate being able to pull up the checking account today. 19 And I'm assuming that I will see a payment of \$13,230 that had 20 been scheduled to go out on the 9th yesterday -- yeah, 21 yesterday. 22 So another 18,000 roughly in payments pending? 23 Yes. 24 Okay. Now, with regards to some of the payments, Nexus had claimed to do daily payments, correct?

- A That is correct.
- 2 Q Okay. So we have payments on -- do you have payments on
- 3 July 1st to RLI?

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- 4 A We do. On our end, I am showing that we do have payments
- 5 that went out on July 1st.
- 6 Q Do you happen to know how much that was for?
- 7 A Would you please repeat that?
- 8 Q Do you happen to know that amount?
- 9 A The amount?
- 10 0 Uh-huh.
- 11  $\blacksquare$ A That was \$15,500.
- MS. KATSANTONIS: Your Honor, I'm sorry to interrupt,
- 13 but can we see what document she is looking at?
- 14 THE WITNESS: They're my notes.
- 15 THE COURT: Those are your notes?
- 16 THE WITNESS: Yes, they are.
- 17 THE COURT: Okay. You can ask her on
- 18 cross-examination.
- 19 MS. KATSANTONIS: Thank you, Your Honor.
- 20 THE COURT: She's referred to them, so you can look
- 21 at them.
- 22 Go ahead, Ms. Johnson.
- 23 BY MS. JOHNSON:
- 24  $\mathbb{Q}$  And on July 2nd, was there a payment made?
- 25 A Yes, I believe there was.

- 1 Q And, in fact, was there more than one payment made on July
- 2 2nd?
- 3 A Yes. From the records that I was able to confirm, there
- 4 had been one payment in the amount of \$3,749.20 and another
- 5 payment in the amount of \$5,575.80.
- 6 Q Okay. And then you have payments on July 7th?
- 7 A Yes.
- 8 Q Okay. And what were those payments?
- 9 A On July 7th, our records showed that there was a payment
- 10 In the amount of \$11,661.60 and another for \$4,836 -- I'm
- 11 || sorry, \$838.20.
- 12  $\mathbb{Q}$  And then we have payments again on July 8th?
- 13 A Yes, that's what I confirmed on our records.
- 14  $\parallel$ Q Okay. And what about -- when was the next payment made
- 15 after July 8?
- 16 A I'm sorry, would you please repeat that?
- 17 Q When was the next payment made after July 8th?
- 18 A When was it, or what was it, how much?
- 19  $\parallel$ Q When was it -- both. I'll ask you one at a time, though.
- 20 When first?
- 21 A I was able to confirm that two payments were made on July
- 22  $\parallel$ 8th; one in the amount of \$4,133.60 and the other in the amount
- 23 of \$18.
- 24 Q Okay. And what about July 15th, was there a payment made
- 25 | then?

- 1 A On July 15th?
- 2 Q Uh-huh.
- 3 A Yes. I was able to confirm that one payment -- oh, yes,
- 4 one payment was made on July 15th in the amount of \$10,000.
- 5 Q And what about the next day?
- 6 A On the next day I was able to confirm that one payment was
- 7 made also in the amount -- oh, actually, two payments were made
- 8 in the amount of \$10,000 each. So a total of \$20,000.
- 9 Q Okay. And then we have a little bit of jump in days, and
- 10 we go to July 20th. What was paid on July 20th?
- 11 A On July 20th, I was able to confirm that we made a payment
- 12 | in the amount of \$5,000.
- 13  $\mathbb{Q}$  And what about the 25th?
- 14 A I'm sorry, you said the 21st?
- 15 0 The 25th.
- 16  $\parallel$ A The 25th, I'm showing that on the 25th we made a payment
- 17 | in the amount of \$10,000.
- 18  $\mathbb{Q}$  And then again how about the 27th, were there payments
- 19 made on the 27th?
- 20  $\blacksquare$ A There was also -- there were two payments made on the
- 21  $\parallel$ 27th, one in the amount of \$7,453.40, and the other payment in
- 22 the amount of \$10,000.
- 23  $\parallel$ Q And just a few more. What about the 28th, were there
- 24 payments made on the 28th?
- 25  $\blacksquare$ A On the 28th, I was able to confirm that one payment was

- 1 made in the amount of -- I'm sorry, you said the 28th; is that
- 2 | correct?
- 3 Q Yes, ma'am.
- 4 A \$8,775.
- 5 Q And the 29th?
- 6  $\blacksquare$ A On the 29th, I confirmed that \$7,053.40 was made as just
- 7 one payment.
- 8 Q And what about the 30th?
- 9 A On the 30th, I was able to confirm that \$8,992.80 was
- 10 paid.
- 11 Q What about August 2nd, were there payments made on August
- 12 | 2nd?
- 13 A Yes, there were two payments by my confirmation. One was
- 14  $\parallel$  in the amount of \$4,279.60, and the second in the amount of
- 15 | \$3,785.20.
- 16 Q What about August 3rd?
- 17 A On August 3rd, I confirmed that \$7,285.20 was made as a
- 18 payment, as well as an additional \$4,000.
- 19 Q And August 4th we have quite a few payments going out. Do
- 20 you know those numbers?
- 21  $\blacksquare$ A Yes, fortunately. The first payment was in the amount --
- 22 | should I go down and list off the dollar amounts for those?
- 23  $\parallel$ Q You can either give an approximate total, or you can list
- 24 the amounts, whichever you're more comfortable with.
- 25  $\blacksquare$ A There was over \$60,000 made in payments on August the 4th.

1 Now, Ms. Wells, there are some dates that payments were 2 not made when we were walking through all of this. What is the 3 explanation there for the few dates that payments were not 4 made? 5 Well, it is my understanding that the gaps in those dates had a lot to do with frustration with the payment method, with 7 miscommunication about payment method, preferred payment method, limits on credit card transactions where we were 8 9 attempting to make these payments. 10 I believe there was another matter. Oh, there definitely 11 was an impact with the lags in payment due to some dates 12 coinciding with bilateral reviews. 13 Would some of those dates be that time period between July 20th through the 25th? 14 I believe so. It is my understanding that's the case. 15 16 The 21st through the 24th, you lost the ability for 17 payment? 18 That is my understanding. 19 Now, are you aware of caps -- caps put in place previously 20 by Nexus on money to be received -- not Nexus, but by RLI with 21 how much money could be received on a payment from Nexus? 22 I apologize, I did not understand the first part of what 23 you said. Am I familiar with caps? 24 Yes, the caps that RLI had in place prior with regards to 25 how much --

- 1 A Oh, you're referring to the credit card caps, the limits
- 2 for our payment processing; is that right?
- 3 Q Yes, ma'am.
- 4 A Yes. Yes. And that's what I was referring to earlier.
- 5 Q So what are those caps?
- 6  $\blacksquare$ A It's my understanding that we can't pay more than \$10,000
- 7 by credit card.
- 8 Q Is that why there is multiple payments made?
- 9 A In a few of these cases, yes.
- 10 Q So in essence we had to make multiple payments in order to
- 11 keep good on our 20 percent promise, right?
- 12 A Yes, that's my understanding.
- 13 Q On all of those amounts that you have stated, is that
- 14 | consistent with the assertion from RLI that Nexus had only paid
- 15 | 9,283 -- August --
- 16 A The numbers speak for themselves.
- 17 THE REPORTER: I'm sorry, can you repeat that
- 18 question for me, please? I couldn't hear it fully.
- 19 BY MS. JOHNSON:
- 20 Q Do you have a problem working with the financial
- 21 | accountant, Mr. -- and I don't want to misstate his name, Your
- 22 | Honor; I don't want to butcher a name -- Mr. Peroutka?
- 23 A I'm sorry, could you repeat the question?
- 24 Q The forensic accountant, Mr. Peroutka, do you have a
- 25 problem working with him in order to make RLI -- (inaudible) --

1 I apologize. The middle of the sentence that time. 2 have a problem with the forensic accountant? 3 With working with the forensic accountant in order to bring comfort to RLI? 5 Oh, absolutely not. In fact, up to this point, I have found while they're voluminous, all of the notes and comments 7 and feedback that I have been privy to from the bilateral reviews and from the forensic accountant have -- have been helpful while we are establishing some of the internal controls 10 that are going to ensure that we can produce accurate and 11 timely financial reports. 12 And Ms. Wells, are you committed to getting things under 13 control with regards to Nexus -- (inaudible) -- compliance? Absolutely. It's my number one imperative first even 14 compared with the -- the pressing need to get our financial 15 16 systems up to date. All models and budgets and forecasts that 17  $oxed{\mathsf{I}}$  Start begin with RLI and making sure that we -- we pay at a 18 minimum 20 percent on an ongoing basis. 19 And so, this payment -- you know that the Judge has 20 concerns because every month there appears to be no compliance 21 with this Court's order. But since you've been the chief 22 financial officer, have you seen an improvement in that? 23 Well, the numbers and the payment pattern speak for 24 themselves.

25 Q Okay. Now, do you have any solutions that you feel would

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benefit this entire -- this entire issue? Do you have any solutions that would help for those payments to come in at a better rate, taking into account the different payment modes and everything that we talked about? Well, yes. One solution that I'm aware of is with getting the merchant account so that it will automatically send 20 percent of our topline revenue on a daily basis directly to RLI, which not only would cut out ACH lag -- which, like I said earlier, I'm unclear at this point whether that's two days or five days. It sounds more like it's five days based on some of the prior testimony. But this would -- this would ensure that RLI gets funding for this obligation at the same time that we receive our operating capital. Usually, you know, my assumption is that this would operate much like any other merchant account distribution that I've witnessed over my years of practice. And that looks like when we get the -- when we get the criteria set up and the deposit amounts set up in the merchant account, then as soon as we get funding, they're also getting funding at the same exact time. And it is also notable that with this particular solution, it makes it so that we are completely hands off with this funding. This is something that would be controlled by the merchant account after we set up this -- this provision, this capability. And would this be something more effective and less harmful to Nexus Services than appointing a receiver?

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I would say so. It definitely would not be without its challenges, because 20 percent of our daily cash flow -especially with some of the monthly business cycles that I have been seeing that I'm going to have to be planning for -- you know, it is definitely going to require some difficult decisions. But I believe that with those guidelines and with the hands-off -- with the hands-off nature of this transaction and this funding, it in a sense accomplishes something that's very similar to even what the opposing counsel has recommended earlier. In fact, I recall earlier the opposing counsel -- and I don't want to misrepresent or speak out of turn, but I seem to recall the opposing counsel even recommending that we send like 20 percent of net income. And I don't know if -- you know, if counsel was aware of the difference in that terminology, but that suggestion would indicate that our expenses are taken out of it. We're recommending something that's even more aggressive, and it will -- it's going to create some challenges, but it's going to be something that we can plan for a little bit better, something that's going to give us the autonomy that we need to operate this business in a way that has been successful despite so many challenges over the years. And if we were to institute those direct transfers out, approximately in your best guess as your position allows you to, how long do you think it would take to satisfy the

1 judgment? 2 How long would it take for what? I'm sorry. For there to be satisfaction of the judgment? 3 Well, let's just round off the judgment with legal fees. 4 5 You know, I've heard a few different numbers being thrown around today depending on timing and counsel and all of that. 7 But let's just round it off at \$3,000 -- no, let's add some zeros to that -- \$3 million for the overall judgment, then that would just be -- you know, like, let's take this month's --9 this prior month's activity as an example and let's say that's 10 11 going to be averaged out. I don't have a calculator in front 12 of me. And especially after a day like today, I'm not going to 13 do that in my head. But if someone would be so kind as to 14 divide \$3 million by, say, \$240,000, that's how many months it would take to satisfy this judgment. 15 16 But the beauty of this sort of plan is that as our 17 business grows -- which hopefully we are going to be more 18 empowered to do with a strategy like this -- that means that 19 that obligation would be paid off even sooner on top of the 20 fact that I believe all of us are extremely motivated to get 21 that obligation taken care of. So to the extent possible, 22 which I feel fairly confident in it, my intention -- my hope is 23 to be able to satisfy that a lot sooner than what that 24 straight-line division timeline would suggest. 25 These are all methods and solutions that have been

previously offered to RLI, right? 2 I have not been party to those conversations myself, but I 3 have -- I have been made aware of the fact that many different solutions have been proposed to RLI. 4 5 MS. JOHNSON: Pass the witness. 6 THE COURT: Okay. I have a couple of questions 7 before cross-examination. 8 How long is it going to take to implement this 9 merchant direct -- next week merchant direct transfer out plan that you have? 10 11 THE WITNESS: With respect -- I do want to be 12 extremely clear with our terminology, because I do know that 13 there has been a lot of discussion of different databases, 14 softwares, etc. The merchant account at the time being is 15 Fluid Pay. That is separate from NetSuite. So I just -- I 16 want to be crystal clear on that. 17 THE COURT: Let me ask you this --18 THE WITNESS: But the essence --19 THE COURT: The question is: How long is it going to 20 take to implement the merchant account? 21 THE WITNESS: It's my understanding that it could be 22 fully functional within five days. 23 THE COURT: Okay. That's my first question. 24 My second question is this: You have talked about 25 that being a hands-off process, correct?

1 THE WITNESS: Yes. 2 THE COURT: The process now that has gone on for the 3 last month, I would take it that would be a hands-on process, 4 correct? 5 THE WITNESS: Would you repeat that? I want to be 6 clear. 7 THE COURT: Yeah, over the last month, how has -- who 8 has made the decision -- how has the decision been made to pay 9 the 20 percent? 10 THE WITNESS: It's been directly administered 11 through -- like Richard Moore has administered that directly; 12 however, I was able to go in with third-party verification 13 through bank statements, through the credit card receipts, and 14 confirm that those amounts actually went out. 15 THE COURT: Yeah, because your testimony was: 16 able to confirm these amounts went out. So you weren't 17 involved in the decision -- in the determination on a daily basis to pay that 20 percent? 18 19 THE WITNESS: At that point in time, and since we're 20 at month four of my on-boarding into this role and taking over 21 many of these responsibilities, I have not been administering 22 It's been really a tricky dance and balance of 23 priorities with getting these things compliant, getting 24 historic information in the database so that -- I mean, honestly without the historic information, it becomes difficult 25

for me to -- difficult, but not impossible, for me to create a track record that empowers the organization.

THE COURT: All right. So Mr. Moore has been looking at the figures and saying, Pay this amount?

THE WITNESS: Yes. And I do -- would you mind if I add something to this?

THE COURT: Sure. Go ahead.

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THE WITNESS: My intention after our -- after we implement this -- if we do implement something like this, if the opposing party is agreeable, would be to not only oversee that these payments are being made, tie it back to what our daily revenue is, but also take a look at that on a monthly basis and reconcile it back to what our actual amount is, because this is -- this is an extremely important matter. this is one that I am very motivated to see that is fulfilled. And I -- if I don't monitor that, which I would be negligent not to -- without monitoring the fact that these payments are actually made at the appropriate amount, and checking in on that on a monthly basis as a course of our routine procedures, that isn't what we're going for. I want more structure in place for that. So in addition to checking in on the monthly amounts that would go out tying that back to revenue, my intention is to go back and verify the amounts that go out on a monthly basis to ensure that this does get implemented the way it should be.

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THE COURT: When it's done in a hands-off basis, would it be 20 -- let's say somebody pays \$500, okay? It comes into your income. Would that 20 percent immediately come out of that 500, or is it like a daily total, or something like that? THE WITNESS: I am not -- with my experience in general with merchant accounts and with funding from merchant accounts, it does happen on a daily basis. And especially with something like this and with the number of transactions and revenue transactions that come through from our participants, it would be -- RLI would -- they would not be happy with getting a part transaction 20 percent. It would be just a nightmare. THE COURT: It would be lots of little amounts. Okay. All right. Thank you for that, Ms. Wells. Let's see what cross-examination Ms. Katsantonis might have. MS. KATSANTONIS: Thank you. THE COURT: If you're vaccinated, you can take your mask off while speaking. MS. KATSANTONIS: Oh, sorry. I am vaccinated. CROSS-EXAMINATION BY MS. KATSANTONIS: You became the CFO of Nexus in April; is that correct? It was the very end of April, yes.

- 1 Q Very end.
- 2 So you've only been there for May, June, and July?
- 3 A Correct.
- 4 0 So three months?
- 5 A Going on -- working on four.
- 6 Q And who was the CFO prior to you?
- 7  $\blacksquare$ A That role really was in a state of transition. It is my
- 8 understanding that the majority of the CFO responsibilities
- 9 | fell on Richard Moore.
- 10 Q And doesn't Richard Moore -- isn't he the person at Nexus
- 11 who directs all disbursements?
- 12 A At this point in time, because I haven't been able to
- 13 establish a system of controls and documentation that I feel
- 14 | comfortable with, yes, he has been doing that up until now.
- 15 That is -- my anticipation is that that's going to be changing
- 16 within the next two weeks.
- 17  $\|Q\|$  Ms. Wells, do you still maintain any affiliation with
- 18 Fusion CPA?
- 19 A Not in a substantive capacity. There were some -- like I
- 20 | said before, there was an engagement that I had worked on with
- 21 | Fusion when I rolled off of my consulting -- my contracting on
- 22 Nexus before where I believe for the most part that is wrapped
- 23 up, but that's been within the last two weeks. So I hesitate
- 24 to say that I'm not going to get any further questions on that
- 25 ||engagement.

- 1 Q And what affiliation do you have with Wells Tarkington,
- 2 | LLC?
- 3  $\blacksquare$ A That was a firm that I had started as my own practice.
- 4 0 Is that firm still in existence?
- 5 A No. Those clients dissolved. They no longer were my
- 6  $\parallel$ clients. One was at the beginning of the year; another -- I
- 7 believe it was within Q1 of 2021.
- 8 Q When you were at Fusion CPA, you worked on reconciling
- 9 Nexus's historical financial records for 2017; is that correct?
- 10 A Correct.
- 11 Q So did you do any work on '18, '19, or '20?
- 12 A No. I rolled off of that engagement before we moved on to
- 13 those phases of that accounting.
- 14  $\parallel$ Q All right. And so at the time you left, were the
- 15 reconciliation efforts for 2017 complete?
- 16  $\parallel$ A They were in a state that allowed us to prepare the --
- 17 | well, someone else on the team -- I did not do it -- but
- 18 someone else was able to prepare the tax return.
- 19 Q Prepare the -- pardon?
- 20 A Tax return.
- 21 Q Okay. And did you issue a compilation, review, or audit
- 22 | report with your work?
- 23 A No, I didn't.
- 24 Q Okay. And your affidavit states, to the best of your
- 25 recollection, Nexus accepted the outside consultant

1 recommendations. What were they? What were the 2 recommendations? 3 Oh, there were so many. The one that I thought of 4 anecdotally when I was preparing for today was on day one, it 5 was something as simple as -- it was the day that I met them face to face for the first time. I think I had had a few 7 conversations with upper management at that point, but I was just trying to diagnose where things were in their books. 9 one of the first things that I look at for any organization is 10 if they have been able to utilize like a cutoff date which 11 makes it so that any prior period accounting information is 12 password protected. And the moment I recommended that we go 13 ahead and implement that, they jumped on it. And it's just --14 you know, it's been everything from expense reports, The other example that we mentioned earlier had 15 documentation. 16 to do with the properties. 17 Q Okay. 18 Those are just a few. I'm sure there's more. 19 So with regard to your affidavit, you would say the 20 decision was made by Nexus to move to NetSuite around late 2019 21 or early 2020? 22 I believe, yeah, that timeline makes sense. 23 Where did you get that information from? 24 Where did I get the information that they were moving? 25 That Nexus made the decision to move to NetSuite around Q

- late 2019 or early 2020?
- 2 A In my communication with my colleagues about the
- 3 engagement, we discussed that.
- 4 Q What engagement?
- 5 A The accounting engagement.
- 6 Q For now in April of -- now, your current position?
- 7 A No. The engagement that I worked on that you had
- 8 mentioned before when I was contracting with Nexus was for the
- 9 2017 accounting period. When I was working on that portion of
- 10 the engagement, that decision had -- they had started exploring
- 11 that as a possible best solution.
- 12 Q We're almost two years later than late 2019 when that
- 13 decision was made. Why -- why hasn't the Nexus accounts
- 14 migrated to NetSuite in those two years?
- 15 A Well, I often compare implementations to building a house.
- 16 I make that comparison regardless of the organization that I am
- 17 referring to.
- 18 Q Is it your contention that today -- it's true that today
- 19 ∥they have not migrated their systems over to NetSuite, correct?
- 20  $\parallel$ A Not in a complete sense, and not in any -- not in -- what
- 21 is in NetSuite is not complete.
- 22  $\|Q\|$  And, in fact, you stated the records are inaccurate and
- 23 can't be relied on, right -- the records in NetSuite?
- 24 A Yes. With any normal accounting disclosure the whole
- 25 purpose of providing any reporting from that system which had

- 1 been disclosed was not to rely on for any management or
- 2 accounting decisions, but rather to show transparency into
- 3 where things were with that migration.
- 4 Q So consistent with your affidavit, the profit and loss
- 5 statements or balance sheets, any of that financial data in
- 6 NetSuite is inaccurate at this point in time, correct?
  - A In its current state, it is absolutely inaccurate.
- 8 Q And you state that there are -- with regard to any other
- 9 records, that there is records that have yet to go through your
- 10 | quality assurance procedures, right?
- 11 A Without knowing which records -- would you mind pointing
- 12 me to the paragraph in the affidavit?
- 13 Q I'm at the bottom of paragraph 16 of your affidavit.
- 14 A Would you please repeat your question?
- 15  $\parallel$ Q Yes. So with regard to NetSuite, you assert that there
- 16  $\parallel$ are records that have yet to go through your quality assurance
- 17 procedures that have not been entered into NetSuite, right?
- 18 A That is correct.

- 19 Q And are those records source documents? Would you refer
- 20 1 to them as source documents?
- 21 A Well, that's a multilayered question.
- 22  $\parallel$ Q There's records that exist that are going to be
- 23 | implemented in NetSuite, correct?
- 24 A That is correct.
- 25  $\parallel$ Q And they have not, correct?

- 1 A As of today, no, they have not.
- 2 Q And have those records been provided to RLI, to your
- 3 knowledge?
- 4  $\blacksquare$ A To my knowledge, I believe most of them have.
- 5 0 Which documents?
- 6 A Bank statements, the profit and loss and other reporting
- 7 that we pulled from NetSuite with the disclosure. It's the
- 8 paranoid accountant in me. I have to maintain the disclosure
- 9 that those are not --
- 10 0 Accurate --
- 11 A -- for the purpose of reliance.
- 12 Q And you state in your affidavit further that current
- 13 financial records depend on accurate historical financial
- 14 || records, right?
- 15 A That is correct.
- 16  $\parallel$ Q And that you're still waiting compilation of
- 17 reconciliation, correct?
- 18 A I want to be very clear with the language in that
- 19 question.
- 20  $\parallel$ Q I'm reading directly from your affidavit.
- 21 A Which --
- 22 Q Paragraph 11.
- 23 A Okay. There we are. I'm just looking at the context for
- 24 the use of the word "compilation," because I think --
- 25 Q You said, "We are still waiting compilation of

1 reconciliation?" 2 With due respect, that says, "awaiting completion of 3 reconciliation." 4 You're saying you need reconciliation of cash accounts, 5 right? For the accounts that had activity from 2020 into 2021. 6 7 Well, can't you determine what your cash balance is now by just looking at the online banking portals? 9 Yes. 10 And, in fact, that's what Nexus does on a daily basis, 11 right? They use their online banking portals to determine 12 their cash, as well, in addition --13 It is not ideal, but yes. 14 And you look at Lightspeed also, correct? 15 Yes. 16 Okay. And isn't it true that the Fluid Pay that you were 17 just talking about with the judge, with regard to paying 20 18 percent from Fluid Pay, that's just credit card transactions, 19 correct? 20 Let me back up a second. That is credit card 21 transactions, but it's my observation at this point in time 22 that those credit card transactions represent at least 85 23 percent of the total topline revenue for our participants. And 24 that additional percentage that isn't included in there, that

is information that would be captured in my additional review

- 1  $\parallel$ on a monthly basis to make sure that we're complying with it.
- 2 Q So it is true that it doesn't capture other revenue
- 3 sources, correct?
- 4 A very small amount of -- and it isn't revenue sources.
- 5 It is payment method, which are completely different things.
- 6 Q Payment method by a bond principal, right, by cash? Do
- 7 you have an understanding of where the revenue of Nexus is
- 8 derived?
- 9 A Yes, I do.
- 10 O Where is it -- from what source does Nexus derive revenue?
- 11 A The bulk of our revenue comes from program payments from
- 12 our participants.
- 13 Q Where else does either Nexus Services Homes or Libre by
- 14 Nexus derive revenue?
- 15 A The bulk of your --
- 16 MS. JOHNSON: Objection to the question. I'm going
- 17 to ask that the questions be asked individually. These are
- 18 different organizations, and it could be confusing to the
- 19 | witness.
- 20 BY MS. KATSANTONIS:
- 21  $\blacksquare$ Q What is your understanding of where the bulk of the
- 22 revenues come from for the Nexus entities?
- 23 A For the Nexus entities as a whole?
- 24 0 Uh-huh.
- 25  $\blacksquare$ A The bulk of the revenue for the group of organizations

- 1 comes from Libre.
- 2 | Q And where does Libre derive its revenue from?
- 3 A From program payments from participants.
- 4 0 And where does Homes derive revenue?
- 5 A It is my understanding at this point in time that Homes is
- 6 ∥not affiliated. We have made -- we have made great efforts
- 7 to -- to move the operation's revenue --
- 8 Q That's not my question. My question is: Where does
- 9 Homes -- from what source does Homes derive revenue?
- 10 A I am the CFO for Nexus Services, Inc. And as such, I can
- 11 | speak to revenue from organizations that are under the umbrella
- 12 of Nexus Services, Inc.
- 13 Q Do you know -- do you know what sources of --
- 14 MS. JOHNSON: Objection. Beyond the personal
- 15 knowledge of the witness.
- 16 BY MS. KATSANTONIS:
- 17 Q Do you know --
- 18 THE COURT: Overruled. She can answer if she knows.
- 19 BY MS. KATSANTONIS:
- 20  $\mathbb{Q}$  Do you know what the source of revenues are to Homes? Do
- 21 you have a general understanding?
- 22 A Not any -- not enough of an understanding to speak to in
- 23 this context.
- 24 Q So you're part of Nexus, you're the CFO, but you have no
- 25 understanding as to how Homes generates any revenue?

- A As of 2021, the operations for Homes was moved outside of the Nexus umbrella.
- Q Weren't you part of the team that recommended moving Homes out of Nexus Services?
  - A That recommendation came most directly from the tax team.
- 6 0 At Fusion?

5

22

23

- 7 A Correct. But that operates as a separate engagement from 8 the one that I was most closely --
- 9 Q Does Homes receive revenues from rent payments for 10 properties?
- 11 A Because that is an organization that is not in the Nexus
  12 umbrella for 2021, I cannot speak intelligently to that
  13 question.
- Q Okay. Do you have an understanding as to whether or not

  Nexus -- so you said that Nexus gets the bulk of its revenue

  from program participants of Libre, right?
- 17 A From program payments from participants.

attention and that I'm most interested in.

- 18 Q What other sources of revenue does Nexus get?
- A At this point in time, because those program payments
  represent such a massive amount like percentage of our overall
  revenue, that is the portion of our revenue that has most of my
  - Q So do you know of any other sources of revenue?
- A Only peripherally, but not to any extent that I feel comfortable speaking to today.

1 Well, what do you peripherally know? 2 You know, with all of the fires that we have going on with 3 this particular matter with the implementation, this has the bulk of my attention. I know from my -- from my experience and 5 from looking at our overall cash flow and our planning, that because the program payments constitute such a massive 7 percentage of our revenue, I know that any additional cash flow, it at least is not significant enough for me to rely on it for massive projections. Yes, it's something that I'm going 9 10 to have to get into the details of, but --11 Is it your testimony, sitting here today, that you don't have -- that you cannot list any other source of revenue for 13 Libre or Nexus? 14 That statement is not correct, no, ma'am. Okay. So what other sources of revenue can you identify? 15 16 MS. JOHNSON: Your Honor, I'm just going to lodge an 17 objection again for the record. This has been asked and 18 answered. She does not have knowledge of that. 19 corporations I believe opposing counsel is digging into are not 20 associated with Nexus. As far as income goes, I believe she's 21 testified to her full knowledge of what the income is. THE COURT: I'll overrule. She may answer the 22 23 question. 24 THE WITNESS: Would you please repeat the question? 25 BY MS. KATSANTONIS:

- 1 Q What other sources of revenue are you aware of?
- 2 A I am not aware enough of any other sources of revenue to
- 3 be able to speak intelligently towards them, beyond the fact
- 4 that they are -- from my examination and my knowledge, they are
- 5 | not material.
- 6 Q Well, I just want to know what they are. I understand you
- 7 don't feel you have a big understanding of them, but what do
- 8  $\parallel$ you know is a revenue source just generally?
- 9 A I have told you what I know.
- 10 Q Your testimony is you know of no other revenue source to
- 11 Libre or Nexus?
- 12 A That's not my testimony. I am aware of the fact that
- 13 there are other sources of revenue.
- 14 | Q Okay. Is it your testimony you don't know of what those
- 15 sources are whatsoever?
- 16 A That's not my testimony.
- 17  $\|Q\|$  Okay. So please identify what sources you are aware of.
- 18 A I am not -- I don't have enough details about those
- 19 sources of revenue to be able to intelligently speak about them
- 20  $\parallel$ at this point in time.
- 21  $\|Q$  I didn't ask you -- I just want to know what you know.
- 22 You told me it's inaccurate to say that you can't identify any
- 23 other sources. I've only asked you to identify those sources.
- 24 A I cannot speak to that at this point in time.
- 25 Q So you're refusing to respond?

A It isn't that I'm refusing. I simply do not have the information to be able to respond to this question.

Q You just said that you did. I said it's not accurate testimony to say that you have no knowledge whatsoever of any

A Because I have knowledge that there are other sources of income. I have not -- I have not found that they are material

other source of revenue, and you said that's not accurate.

enough to --

- Q Right. I just want to know what those sources are that you have any awareness of.
- 11 A I cannot answer that question. I simply don't have enough details about that to answer that question. I apologize.
  - Q So you have no -- you understand there is other sources of revenue coming into Nexus and Libre, correct?
  - A I'm aware enough of them to look out for them when it comes up in the implementation.
  - Q Okay. So what are they? What are you looking out for?
- 18 A What would -- you know, the big -- I'm trying to think of something to make this as specific as possible.

I feel very confident in saying that the bulk of our revenue from my examination so far that is 99 percent of our revenue is represented in the Libre payments. It is something that I'm looking out for as I go through and complete the implementation. And by looking out for it, I'm referring specifically to when we show that there is a deposit in an

account for a segment of the organization that does not 2 typically generate a lot of revenue, at that point in time I 3 would look into that particular detail when I cross that bridge, but I'm already swimming upstream with --5 Have you come across those kind of positive balances? Positive balances? 6 7 Or positive payments that you're looking into -- you had 8 to look into? 9 Α A deposit? 10 A deposit. 11 No, I haven't come across that yet. I haven't been able to get into the details of it that much yet. 13 You talked about these credit card payments. Where are the credit card payments derived? Where is the merchant account? What merchant account do you reference with the 15 16 collection of credit card payments? 17 I believe our merchant account is currently held through 18 Fluid Pay right now. 19 And does Fluid Pay have records of a compilation of credit 20 card payments and then -- that would show, then, the transfer 21 to a bank? 22 I have not -- I have not reviewed the reports that show 23 that specific detail through Fluid Pay directly. I have been 24 able to trace approximate daily activity from our participants 25 and tie them out approximately to deposits that we receive.

- Q And where do you get that source data from the participant payments?
- A When I'm comparing those two numbers, I'm getting the participant --
- 5 Q Yeah, I'm trying to identify where you're getting the 6 participant payment numbers from.
- A I'm getting the participant payment numbers from

  Lightspeed, and I'm comparing them to deposits that come

  through our checking account.
- 10 Q Let me ask you: Have you seen -- are you aware that
  11 payments were made by Nexus to Think Global?
- 12 A I'm -- I am aware of them, yes.
- Q And is it your understanding that Think Global is a TV production company?
- 15 A That is my understanding.
- Q And is it your understanding that those payments are for video production services for a TV series where the Nexus principals appear in?
- 19 A That is my understanding, yes.
- Q And did you hear my statement earlier that I saw at least approximately 221,000 in payments for Think Global from January through June of 2021?
- 23 A Oh, I missed that portion.
- Q Does that sound about right as to how much money has been spent on Think Global?

- 1 A I do not know.
- 2 Q Do you know that there are another 90,000 in invoices to
- 3 Think Global just for the month of July?
- 4 A I wasn't aware of that specific number for that period,
- 5 no.
- 6 Q And do you know that these TV shows are streaming on a
- 7 platform called Unleashed?
- 8 A I am aware of that, yes.
- 9 Q And do you know, where are the revenues from Unleashed
- 10 | captured?
- 11 A Do you know, I haven't gotten into that level of detail
- 12  $\parallel$  for that particular segment.
- 13 Q So it's your testimony you don't know where that --
- 14 A That is correct.
- 15 Q And isn't -- on that platform, isn't there also the sale
- 16 of cell phones for \$149?
- 17 A I am not aware of that.
- 18 Q A month? You're not aware of that?
- 19 A No, ma'am.
- 20  $\parallel$ Q And you don't know where those revenues go either,
- 21 ||correct?
- 22 A Correct. I don't know.
- 23 Q And is it also true -- have you also seen the statement --
- 24 significant payments to Fixify and Fangistics?
- 25 A I'm aware of some of the payments to Fixify. I'm not as

- 1  $\parallel$ familiar -- what was the name of the other vendor that you --
- 2 Q Fangistics.
- 3 A Fangistics, I'm not as familiar with that particular
- 4 vendor, so I can't speak to that one.
- 5 Q Are you aware of the company Entlest?
- 6 A Not closely.
- 7 Q Are you aware it's a Richard Moore company?
- 8 A I am aware of that, yes.
- 9 Q And are you aware that the Fixify and Fangistics payments
- 10  $\parallel$ go to a member of Entlest?
- 11 A I'm not privy to the details of how that entity was set
- 12 up.
- 13 Q And what about Executive Investigative Consultants,
- 14  $\parallel$ Mr. Schneider, are you aware of payments to Executive
- 15 Investigative Consultants?
- 16  $\blacksquare$ A Not in any level of detail.
- 17  $\parallel$ Q And are you aware that Mr. Schneider has user access to
- 18 Stampli in the Nexus database?
- 19  $\parallel$ A I'm trying to recall. I'm not -- I'm not exactly sure
- 20 | how -- you want to know if I'm aware that --
- 21 Q Do you know whether Mr. Schneider has user access to
- 22 | Stampli?
- 23 A I don't know that off the top of my head.
- 24 Q It's possible?
- 25 A It is possible.

THE COURT: Do you have a copy of it?

Ms. Wells, I'm showing you an exhibit. It's an email from

THE CLERK: I do not.

BY MS. KATSANTONIS:

22

23

24

- 1 Nexus Services, Richard Moore, to Mr. Harris. And it purports
- 2 ∥to be a Nexus Services, Inc. payment confirmation; do you see
- 3 | that?

- A I do see that.
- 5 ||Q Have you seen this document before?
- 6 A This looks familiar. I believe I have.
- 7 Q Is Mr. Moore the person who generates this payment
- 8 | confirmation sheet?
- 9 A He is the one who generates it.
- 10 Q So on this payment confirmation sheet it says that the
- 11 date of payment is July 8th, 2021, correct?
- 12 A That is what the date of payment says on this.
- 13 Q Right. But the confirmation sheet was not provided to
- 14 Nexus till July 22nd, correct -- I mean, RLI?
- 15 A Would you please restate that?
- 16  $\parallel$ Q If you look at the top of the email, Nexus Services
- 17 provided this, quote, receipt to RLI on July 22nd, correct?
- 18  $\blacksquare$ A That is this date, yes.
- 19 Q And it purports to say that a payment was made on July
- 20 **8**th, right?
- 21  $\blacksquare$ A That is what this says, yes.
- 22  $\|Q\|$  And it says the payment amount is \$18, right?
- 23 A That is the amount on here.
- 24  $\mathbb{Q}$  And it purports to say it's towards the 20 percent for
- 25 July 4th, correct?

- 1 A Yes, that is what this says.
- 2 Q And you were testifying through some records. Based on
- 3 your records, when is your understanding that the \$18 payment
- 4 was made?

- 5 A It isn't necessarily -- my confirmation was that payment
- 6 was made on July the 8th.
  - Q Based on -- what information are you basing that on?
- 8 A Let me see. On this particular instance I'm going by
- 9 memory, but my recollection is that on this particular instance
- 10 that payment was confirmed as an ACH.
- 11 Q You don't have any records to show that, correct?
- 12 A I don't have records, no. I just have notes.
- 13 Q And I'm going to hand you what was previously marked as
- 14 Grycz Deposition Exhibit 1.
- 15 Do you see, according to RLI, they didn't receive that ACH
- 16 | transfer till July 22nd, correct?
- 17 A I do see that based on RLI's records that they didn't
- 18 receive it until July 22nd.
- 19  $\|Q$  Okay. And the July 22nd date matches the top of
- 20 Mr. Moore's email when he sent the confirmation, correct?
- 21 A It does match that date.
- 22 Q Okay. And you have no -- you have brought no evidence
- 23 | with you or no contemporaneous record to show the payment was
- 24 made on July 8th, correct?
- 25 A Correct. Yeah. No, I haven't.

```
1
        All right. Let's look at another one.
 2
             THE COURT: Did you want to mark that last one as an
 3
   exhibit?
 4
             MS. KATSANTONIS: Yes, Your Honor. I'm going to mark
 5
   all of them. I don't know whether you want to do a compilation
   exhibit or one each.
 6
 7
             THE COURT: Let's do them one at a time. That would
 8
   be Exhibit 3, the last one?
 9
             MS. KATSANTONIS: Yes, Your Honor.
10
             THE COURT: Any objection to that?
11
             MR. ANDERSON: No, Your Honor.
12
             THE COURT: That's Exhibit 3.
13
             This next one is Exhibit 4, marked for identification
   Exhibit 4.
14
15
              (Plaintiff's Exhibit 3 marked and admitted.)
16
              (Plaintiff's Exhibit 4 marked.)
17
    BY MS. KATSANTONIS:
18
        Okay. This is again a payment confirmation email
19
   generated by Nexus, right, by Mr. Moore?
20
        It appears to be so, yes.
21
        And on this one it says it's being forwarded to counsel
22
   for RLI on August 2nd, correct?
23
        Please forgive me. I'm having a hard time with all of the
24
   different names, because I see Chris Harris, and it is not my
25
   understanding that Mr. Harris was counsel.
```

- 1 Okay. I apologize.
- 2 Q No problem.
- But it's being forwarded to RLI on August 2nd?
- 4 A It's being forwarded to Mr. Harris on August 2nd.
- 5 Q And in this receipt confirmation email it says the date of
- 6 payment was July 7th, 2021, right?
- 7  $\blacksquare$ A That is the date on this.
- 8 Q So almost a month earlier, correct?
- 9 A That is correct.
- 10  $\mathbb{Q}$  Okay. And the amount is \$8,775, right?
- 11 A That is the amount that's on this confirmation.
- 12 Q And based on Mr. Grycz's document -- I just handed you
- 13 that summary sheet -- he says that RLI received the \$8,775 on
- 14 August 2nd, right?
- 15 A That is correct.
- 16  $\parallel$ Q And that matches the date that the receipt was sent to
- 17 RLI, correct?
- 18 A That is correct.
- 19 Q So -- and you have no records of that payment being made
- 20 on July 7th, correct?
- 21  $\blacksquare$ A No. My notes were that that payment had been sent out on
- 22 July 28.
- 23 Q Right. So your notes say that the payment was sent out on
- 24 July 28th, not July 7th as indicated in this, quote,
- 25 confirmation generated by Nexus?

1 I also want to add that particular payment should be 2 verifiable on my -- on the exhibit for my declaration. And you 3 should be able to see that according to our -- our records that -- yeah, it went out on July -- what was it? 4 5 28th is what you show, right? 6 Correct. 7 And not July 7th as set forth in this confirmation, 8 correct? 9 Correct. And in fact, the receipt by RLI of August 2nd, which 10 11 matches when Mr. Moore sent the confirmation, that seems kind 12 of accurate from what you've been seeing when you talked about 13 ACH payments hitting maybe later, five days later; wasn't that 14 your testimony? That was my testimony, and that was a ballpark guess. And 15 16 these are two anecdotal instances. 17 I can go through each one. Do you want me to go through 18 another one? I'm happy to. Should we do one more? Let's look at --19 20 THE COURT: Counsel, I don't know what the point is. 21 I think you've made your point. Let's move on. I get this, 22 okay? 23 MS. KATSANTONIS: Thank you, Your Honor. 24 THE COURT: It's not lost on me. I remember the days 25 early on in the litigation when they would make payments on

bond breaches and the checks would bounce, or they would 2 backdate things. I mean, I remember all this. 3 MS. KATSANTONIS: Thank you, Your Honor. 4 THE COURT: They're classic slow payers. That's part 5 of this whole thing. You made your point on this. MS. KATSANTONIS: Thank you, Your Honor. 6 7 THE COURT: This isn't like this has just happened in 8 June or July, okay? We've been dealing with this issue since 9 2018. And the Court is well aware of all the shenanigans that have gone on in the past. And the Court entered an order, and 11 the order has not been complied with. The question is: What 12 should be done about that? That's the question, okay? 13 So let's see what other questions you have for Ms. Wells. 14 MS. KATSANTONIS: Your Honor, thank you. 15 16 BY MS. KATSANTONIS: 17 Ms. Wells, isn't it true that with regard to any of the 18 purported, quote, 20 percent of revenues paid by Nexus to RLI 19 since the hearing of July 15th encompassed only payments for 20 eight days? 21 I apologize, would you please repeat your question? I 22 didn't understand it. 23 The payments that were made by Nexus to RLI that purported 24 to be 20 percent of daily revenue from July 15th until now, 25 isn't it true that there were eight payments that were made?

- 1 A I don't have that knowledge in that way offhand.
- 2  $\parallel$ Q For eight days; only for July 4th, 5th, 6th, 7th, 8, 10,
- 3 11, 12?
- 4 A I'm confused with the way that I'm hearing this question.
- 5 Maybe I'm misinterpreting this, but it sounded before like you
- 6 had asked about what the payments were after the July 15th
- 7 hearing, and then you're talking about payments that were
- 8 received early in the month before the hearing. So I'm a
- 9 | little confused.
- 10 Q Well, you testified that there was 200-plus thousand in
- 11 payments made from Nexus, right?
- 12  $\blacksquare$ A Between July 1 and August 6.
- 13 Q And you have no knowledge -- or you can't testify as to
- 14 | what portion of that amount was for past due invoices paid to
- 15 RLI versus for collateral payments; is that correct?
- 16 A Well, I'm leaving it up to RLI to manage their
- 17 | accounting --
- 18  $\mathbb{Q}$  No, I know.
- 19  $\blacksquare$ A -- and to manage their payment application.
- 20  $\mathbb{Q}$  With regard to the \$50,000 -- the 10,000, 10,000, 10,000
- 21 | credit card payments -- do you have an understanding that when
- 22 Nexus made those payments, they tied it to a specific bond for
- 23 payment?
- 24 A I understand they did that in order to be able to utilize
- 25 their credit card to pay it.

### R. Wells - Cross

- 1 Q So my question to you is, out of the 236,000 you testified
- 2 to, do you know what amount of that was similarly for specific
- 3 | bond-breach payments?
- 4 A It's my understanding that the only amounts that could
- 5 potentially be processed as such could be that \$50,000. But
- 6 like I said, I am not -- I'm leaving it up to RLI to apply
- 7 those payments.
- 8 Q And do you know what other portion of the funds could
- 9 be -- could have been paid by Nexus as designated by Mr. Moore
- 10 | for bond-breach invoices?
- 11 A No, I'm not aware of that.
- 12 Q And you testified that you were surprised, or that it was
- 13 | inaccurate -- RLI's statement in its brief that as of the time
- 14 it filed the brief it only had received \$9,282.60 in payments
- 15 since July 15th, right?
- 16  $\parallel$ A I don't remember if I used the word "surprised," but I
- 17 | think the point is that --
- 18  $\mathbb{Q}$  And looking at -- well, we just saw, for example, the July
- 19  $\parallel$  28th payment of \$8,775 that you reported as being paid on July
- 20 | 28th.
- 21  $\blacksquare$ A Which payment are you referring to again? I'm sorry.
- 22  $\mathbb{Q}$  The \$8,775, the exhibit I just put in front of you from
- 23 Mr. Moore.
- 24 A What's your question about it?
- 25  $\|Q\|$  In making that testimony, you're including, for example,

### R. Wells - Cross

- 1 the \$8,775 as payments made in July, right?
- 2 A Yes, because from our perspective those funds left our
- 3 account on the 28th of July.
- 4 Q But you don't know -- you have no information to contest
- 5 the fact that RLI did not receive that payment until August
- 6 2nd, correct?
- 7 A Well, let's see. Any information that I have about how
- 8 long it takes to process an ACH is just general rule of thumb.
- 9 Q Well, you have Mr. Moore's payment confirmation sheet. It
- 10 wasn't forwarded to RLI till August 2nd, right? It's right in
- 11 front of you.
- 12 A Right.
- 13 Q So you have no reason to dispute that RLI didn't receive
- 14 that payment until August 2nd, right?
- 15 A No, but that is a side of the transaction that I am not
- 16 privy to. I am privy to when the funds leave our account
- 17 | and --
- 18 Q And the same holds true with any other payment; you don't
- 19 know the date RLI received those payments, correct?
- 20  $\parallel$ A I am not in the RLI accounting department. And so no, I
- 21  $\parallel$ am not privy to that information.
- 22  $\parallel$ Q You testified that there were -- that there is difficulty
- 23 making payments when there were reviews of the data system?
- 24 A By reviews are you referring to the bilateral reviews?
- 25 Q Right.

MS. JOHNSON: Yes, I do, Your Honor.

THE COURT: We'll do that. Then we'll take a brief facilities recess, and then we will see what other evidence the

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witness, Ms. Wells?

# R. Wells - Redirect

parties want to put on. Go ahead.

MS. JOHNSON: Thank you.

### REDIRECT EXAMINATION

BY MS. JOHNSON:

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- Q Ms. Wells, is it true that just because payment is initiated on a date, that it could be received on another date?
- A I'm sorry, I didn't understand the last part of your question. Would you please repeat that?
- 9 Q Just because there is a receipt sent for a payment, does
  10 that necessarily mean that that's the date the payment gets
  11 out?
- 12 A That is correct. Up until this point, these receipts have
  13 been created manually. And anything that's created manually is
  14 subject to error.
- Okay. So would the July 7th, then -- I believe it was what we were harping on -- was that an error?
- 17 | A Is the -- which one, the 8,775?
- 18 Q Yes, ma'am.
- 19 A I did not -- I'm reviewing this documentation after the
- 20 fact. I can't speak to whether it was an error or not.
- 21 Q You were asked a number of questions by opposing counsel
- 22 with regard to other entities not connected to Nexus. Do you
- 23 have knowledge that, for example, Homes is not connected to
- 24 Nexus?
- 25 A I do have knowledge that Homes is not.

# R. Wells - Redirect

- 1 Q Okay. And what about this Executive Investigation
- 2 | company, is that under Nexus's umbrella?
- 3  $\blacksquare$ A No, it is not.
- $4 \parallel Q$  And what about Global -- there was reference as to
- 5 Global -- is that under Nexus's umbrella?
- 6 A No, it is not.
- 7 Q Is that something that can be classified as a public
- 8 relations firm?
- 9 A Would you repeat that?
- 10 Q What is Global classified? Is it a public relations firm?
- 11 A It's my understanding that Global is a production company.
- 12  $\mathbb{Q}$  So is that a form of marketing?
- 13 A No. That has more to do with the production of media,
- 14  $\blacksquare$ production in the terms of motion picture or --
- 15 ||Q Okay. But it's not connected with Nexus Services is the
- 16 point?
- 17 A That's correct. It is not.
- 18 Q Okay. Now, with regards to the payment solutions offered,
- 19 ∥you're offering to the Court that a solution to this business
- 20 lissue is to have direct payments go out with a hands-off
- 21 approach, correct?
- 22 A Would you repeat that question? There was some there that
- 23 Cut out. Sorry.
- 24 Q So you were mentioning earlier a solution to this Court to
- 25 ensure consistent payment, correct?

# R. Wells - Redirect

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        Correct.
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        Okay. And that would be -- because the Court is looking
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   for a solution today. And that would be the daily transfers?
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        Would you repeat the last part of that, please?
 5
        That would be the daily transfers?
 6
        The daily funding from the merchant account, yes.
 7
        Okay. Perfect. Perfect. Now, with regard to the overall
 8
   health of the company, would this be one solution which would
 9
   ensure the overall health of the company?
10
        I'm sorry, would you repeat that question? It cut out.
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        Would this solution that's being offered from a financial
12
   perspective on your end, would that preserve the health of
13
   Nexus Service?
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        In a sense, yes, it would, to the extent that we would be
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   able to maintain the autonomy to make some of these business
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   and strategic decisions.
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             MS. JOHNSON: I'll pass the witness.
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             THE COURT: Okay. Any additional questions for
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   Ms. Wells?
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             MS. KATSANTONIS: No, Your Honor.
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             THE COURT: Thank you, Ms. Wells. Appreciate it.
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             We're going to take a ten-minute facilities recess.
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   Then we'll see what additional witnesses you have,
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   Mr. Anderson. We'll stand in recess for about ten minutes.
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              (Whereupon, a recess was taken.)
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1 THE COURT: Call your next witness. 2 MR. ANDERSON: Thank you, Your Honor. I believe he's 3 on the Zoom call; the defense would like to call Michael Moore -- or excuse me, Michael Donovan. 4 5 THE CLERK: Who are you calling? I'm sorry. 6 MR. ANDERSON: Michael Donovan. 7 THE CLERK: I don't see his video on. There you are. 8 His camera wasn't on yet. There you are. 9 Do you want me to swear him in? 10 THE COURT: Yes, swear him in, please. 11 MICHAEL DONOVAN, DEFENSE WITNESS, SWORN 12 DIRECT EXAMINATION BY MR. ANDERSON: 13 14 Michael, you have heard a lot of testimony today. you've testified in these matters here before. The issue we're 15 16 here today to discuss is what we do going forward. 17 Why haven't you made payments up until most recently the 18 June and July dates? 19 Thank you. And I wanted to start by apologizing to the 20 Court if there is any inference or -- (inaudible). 21 THE REPORTER: I'm sorry, I'm having trouble hearing. 22 MR. ANDERSON: Mike, if you could speak a little 23 clearer or perhaps closer to your microphone. 24 THE COURT: And if the other two folks on the call 25 could please mute your Zoom; that way the connection with

1 Mr. Donovan might be a little better, because I had a hard time 2 understanding what he said. 3 THE WITNESS: I'm sorry, Your Honor. Is this any better? 4 5 THE COURT: Yes. 6 THE WITNESS: Okay. Perfect. First of all, I wanted 7 to apologize to the Court. I don't want the Court to think that I disrespected or that I have contempt for it. I -- when we got the judgment in this, we were in the middle of a 10 pandemic. Our revenues had sharply -- not just because of the 11 pandemic, but because of the -- before that because of the 12 Trump Administration's immigration policies. Our -- it's 13 important to note, Mr. Anderson, our monthly revenues were \$4 million. So it is a significant amount less than that. 14 Most companies are not able to survive a revenue fall that 15 16 fast. 17 THE REPORTER: I'm sorry, I'm having trouble hearing. 18 It's fading in and out. 19 BY MR. ANDERSON: 20 Mike, as you're rocking back and forth --21 I'm so sorry. 22 -- you're coming in and out. So if you could maybe lean 23 I think we maybe missed the last 30 seconds of what you 24 said.

25 A Sure. It's an awkward way to sit. Can you hear me?

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   Q
        Yes.
 2
        Perfect. I think --
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             THE COURT: The question was: Why haven't you made
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   the payments before now?
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             THE WITNESS: I understand. So, Your Honor, when we
   got the judgment, we did not have the money to make the 2.2
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 7
  \blacksquaremillion. And I told the lawyers that there was no way we could
 8
   do it. We began to save money to start paying. We wanted to
   pay a portion of the collateral. We also -- (inaudible).
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             THE COURT: I'm sorry. We can't understand what
  you're saying.
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             THE WITNESS: Okay. So we wanted -- what we were
13
   trying to do --
             MR. ANDERSON: Mike, do you have earbuds or an
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   earpiece you can put in?
16
             THE WITNESS: Yeah. Can you give me just a minute?
17
   I'm sorry.
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             THE COURT: Sure. Take your time. This happens like
19
   every Zoom call.
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             THE WITNESS: I'm so sorry, Judge. Seriously, I'm so
21
   sorry.
22
             THE COURT: It's okay.
23
              (Pause.)
24
             THE WITNESS: Mr. Anderson, I joined by phone. I can
25
   speak into my phone. So if the Court will let me, I'll mute my
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1 mic. 2 MR. ANDERSON: We'll give you a second to connect 3 through your phone. 4 THE WITNESS: It's connecting. 5 THE CLERK: Give me one second to admit you. going to be a huge echo. So the second that I admit your 6 7 phone, make sure you mute, please. 8 THE WITNESS: Thank you so much. 9 THE CLERK: Can you hear me okay? 10 THE WITNESS: I can hear you. Can you hear me? 11 THE CLERK: Yes. 12 THE WITNESS: Okay. So the question was, why haven't 13 we paid? And as I was saying, we knew that we were going to 14 have an issue making the payment of the 2.2 million. 15 Christmastime. We had just had several staffing reductions. I 16 was trying to put money aside for RLI to pay down the NTDs, 17 first of all, and then to do the collateral. On Christmas 18 Eve -- a couple of weeks before Christmas we notified RLI that 19 we would be making payments. RLI -- we sent -- I think we sent 20 RLI a copy of one of the checks and -- (inaudible). 21 THE REPORTER: I'm sorry. 22 THE CLERK: Mr. Donovan, I'm sorry. So as you're 23 moving around and moving the phone, you're coming in and out on 24 your audio. I'm so sorry, but it's hard for the court reporter to get a good record. 25

THE WITNESS: No. No. I'm the one who is sorry, and 1 2 hopefully this is better. 3 THE CLERK: Thank you. 4 THE WITNESS: Thank you. 5 So on December 24th, we had two accounts. That is also a payroll day. So that's the day we -- that's the payroll 6 7 we weren't able to make because RLI had capsized our accounts. Now, in the middle of a pandemic and with all the 8 other litigation we have going on, going from four million to 9 one million a month is difficult. But going from four million 10 11 to one million, and then having hundreds of thousands of 12 dollars seized after you've made the payments is impossible. 13 And so we -- we very nearly went out of business. I mean, we 14 lost all of our operating money in an instant. I'm happy and proud of my team that we're still here. And we are --15 16 (inaudible) -- an opportunity to grow our business once again, 17 and we're doing that. But there was a real low, and this 18 unfortunately coincides around that timing. 19 I am committed to -- I believe in the rule of law. 20 believe in civil rights. I fight for them. I believe in the 21 power of the federal courts. I seek redress in them. 22 obviously believe in following a court order. And the most 23 important thing I can do right now is to get this paid. 24 So we hired a CFO who isn't just a new person, but

someone who had worked with us in the past. And I said, I want

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you to take this all over, pick your systems, pull the systems, and let's go. We have an opportunity legitimately with a 20 percent revenue to finish this injunctive relief demand within ten months. I want to do that. I want to comply with the court order, just like I wanted to comply with the court order when I brought FCS to the table. And the judge may remember RLI didn't like FCS because they weren't A+ rated, but they're Treasury listed. And as Magistrate Judge Ballou can attest to -- he was on the call -- RLI never called them back. So I brought them a replacement surety. They wouldn't deal with that.

The one thing I would say that I hope the Court will consider is if the Court is considering the appointment of a receiver, to please consider first ordering RLI with perhaps the Special Master or perhaps Magistrate Judge Ballou, to actually go through the process of attempting to allow us to replace the surety, because I have a surety company ready to go. And they -- they have -- and you heard it from Mr. Grycz in the November/October hearing -- November hearing. He had concerns about whether FCS or American had a proper credit rating with AM Best. The government bases who it works on -- federal surety based on whether they're on the Treasury list. And this company was. So if the Court -- and this is why I'm so concerned. I get why the Court is mad at me. If I were the Court, I'd be mad at me too, because outside of understanding

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the specifics of what's going on, it does look disrespectful. But I'm afraid the Court doesn't see the attempts that I have made. We brought a new surety to the table not once, but twice, and they refused to work with them. I offered them deeds of trust on all of the properties that I own with my partner and LLC. I said, You know what? You know, they wanted all the information about the properties. I said, Good. give you more than information on the properties; I'll give you deeds of trust on the properties. And by the way, that's almost \$2 million. And they said, No, they're worthless. Well, they weren't worthless when you spent \$50,000 of my money to go after them. I'm offering you a deed of trust. So I'm just concerned. I mean, I -- I'm prepared to commit 20 percent of our topline revenue. I'm prepared to give Mr. Peroutka access to our CFO -- RLI access to our CFO, but they have to be willing -- when we talk about frustrating payments, that's just the beginning. They frustrated our attempt to provide an alternative surety. They frustrated our attempt to provide other types of collateral. So if we're really talking about a receiver, first we need to talk about forcing RLI to allow us to replace them, because I would be thrilled to replace RLI at this point, as you can imagine. Long answer. Sorry. BY MR. ANDERSON: In terms of moving into if we -- if the judge were to

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order a receiver, you've stated in the past that you have other sureties. How would those other sureties react, primarily focused on your other bond principals? So we have -- with most sureties, we have a general indemnity agreement like we did with RLI, like with American, for example. So one agreement covers all of our work. with other sureties, like FCS, we have agreements per individual. And those bond agreements are specific in that they have a solvency clause for the indemnitor. And so if the agent of the company believes that the indemnitor cannot stand behind its bonds anymore, then they expressly reserve the right to cancel the bond and remand the party. I have reached out to find out what a receivership would look like, and I -- you know, I think at least one of the companies will consider it an act of insolvency, and they will probably -- not probably; they will take negative action against immigrants. Will they be able to lock up 10,000 immigrants? No. Probably not. They'll have to get the permission from the manager of the local immigration office. So maybe they get permission five out of ten times, and 5,000 people get -- it's a terrifying thing. And by the way -- and Mr. Anderson, it's important you understand -- this argument is meaningless. There is no justification to violating a court order. To come into this Court and say, I have a right to violate a court order because  ${ t I}$  'm helping these people is stupid. That's not what  ${ t I}$  'm

saying. What I am saying is that a unique series of circumstances -- some this Court is very aware of because the entire world is, and some not so much -- we went into an incredibly difficult time as a company, and we almost expired. We didn't. We lived to find another day. And you know why we lived to find another day? Because of the client's -- (inaudible).

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THE REPORTER: I'm sorry, you need to slow down a little bit, and I'm having trouble hearing you.

THE WITNESS: I'm so sorry. So we knew that we needed to find a solution, and I think we did. We are in a place now where our revenues are growing slowly, but they're growing. And I think that we are in a place where we can finish. We came into this court order within ten months. would like to do it today. And Judge, I promise you, as much as I love coming to see you, I do not like this, and I would pay it in a heartbeat, if I could, to avoid a hearing like I don't have that money together, but I do -- and I think we've proven it -- 20 percent daily will get us there. And if Your Honor could -- it's just -- it's -- you can't -you can't send somebody a check, and then they seize the money in your account, and then they cash your check, and they run to the court and say you bounced a check. Now, how am I supposed to -- when you talk about difficulty in facilitating payments, yes, we've had difficulty facilitating payments. If the Court

would lean on RLI to accept our 20 percent daily, then we will no longer have any issue with payments, and RLI will no longer have issue with payments. And as our revenues grow, Judge, so will those payments. And it could be decidedly less than ten months if our revenue continues to grow. But based on a static revenue, we should get it done in ten months. And I think that, given the circumstances that led to the first several months of noncompliance, as I've explained -- and I apologize for it -- right now we have an opportunity to accomplish this. And the Court can help us because we need the help.

You know, when we -- the Court often says, Nexus is hiding things; Nexus is obfuscating. And I get that, because this whole litigation started because I wouldn't give them records, right? I didn't give them records because I thought they were going to leak the information. I didn't think it was going to be secure. And specifically, I thought they were going to go try to round up their bond principals. They did not do that. And Your Honor predicted that they wouldn't do it, and they didn't do it. You were right. But we have had multiple issues with the protective order violations. I oftentimes think that I would have been better off if I had just given it all to them and then sued them when they messed up. And so I do have regrets in this case, big ones. But at the end of the day, I have a judgment. It's on appeal. I'm going to pay it. If I win the appeal, they'll give me my money

back. And at this point I just want to be able to make the 2 payments without having to fight against the people I'm paying 3 to be able to pay them. 4 Mike, let's get back on track in terms of the payment plan 5 going forward. Can you explain that in better detail so the Court understands what you're proposing? 7 Yeah. So we have a merchant account deposit. And that 8 merchant account deposit is the majority of our revenue. 9 think that Rebecca might have gotten -- and she was answering 10 some questions from opposing counsel. She had talked about 11 program payments. Program payments are the majority of our 12 revenue. That's from Libre by Nexus. We also have new client 13 payments. That's a much smaller amount of revenue because the number of new clients has been smaller. There is a processing 14 fee payment. These are all from Libre clients, but -- and it's 15 16 Libre revenue. But they're listed differently. So all of that 17 would be captured in the deposit. 18 And now to Ms. Katsantonis's point: It is only stuff 19 that's run by credit card. But we are -- you know, almost all 20 of our transactions are run by credit card. And I'm happy to 21 have Ms. Wells total our cash and money order transactions on a 22 weekly basis and up the amount at the end of the week to match the 20 percent, because I want to be -- that would add a little 23 24 bit of hands on, but it would still give 30 deposits a month

where they don't have to worry about it and they're getting the

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money. And then the Court doesn't have to worry about compliance, because the money is going to them on a daily basis. If we make more money, they get more money, and it's automatic. We can't even stop it, because once we give them access to this account, we can't -- we would -- I would have to change the percent, which RLI would know. So if we had a high revenue day, it's not like I could modify the numbers or any other thing they might think I'll do. So this is -- they might not realize it; this is a fantastic solution for them if they really want me to satisfy the judgment and their true goal isn't receivership. If they really want the judgment satisfied, this is the way to do it. And we've demonstrated we could get it done. demonstrated -- I told my team, work -- make sure that we get compliance. And it felt like between July 15th and now we've been fighting with RLI to be able to be compliant. It's frustrating. The payment thing would be so easy. I was shocked when they wouldn't do it. And I hope we can do it, because I think that's the way to get it done. And honestly, it's more efficient than a receiver. You're going to have someone come in who doesn't know this business. They're going to have to learn this business. They're going to have sureties, rescinding contracts, and suing us. And the chances of our company surviving that are about as much as our company

surviving December. We survived December, but I'm concerned.

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So I think that this is the right -- but I do believe the daily deposit is the right way to go. I think it's the best way to be able to give RLI the confidence that they're going to get the payments, and give the Court the confidence that this order is going to be satisfied. Mike, earlier today we had discussed the topic of garnishments. To your knowledge, have there been any additional garnishments made this month in particular? Yeah, I was really surprised. About 30 minutes ago I got a service -- a notice of service of process for my registered agent. And RLI filed a garnishment last week which was just served today. I thought that was odd, because I believe they testified that they haven't garnished since May, but I have a garnishment for American Bank today. That was served on me today. Is there anything else you'd like to add to the proceedings today? Only that I would say that I have a great deal of respect for this Court, and I particularly have a great deal of respect for this -- for you, Judge Urbanski. I remember a particular civil rights case. But you -- I think you're fair. I think that you're intense. I think that you're serious. I hope that you understand I'm being serious, too. I want to resolve this. I want to get out of business with RLI, to be honest with you. And I would ask you to help me do that. Help me. And look,

Judge, give me 30 days and tell them they have to cooperate.

If I could just say this: When we came up to the issue of -- of the -- when we -- hold on one second, guys. I need to get a drink of water. I'm sorry.

Sorry. Okay. So when we came up with the idea of getting a new surety, I spoke to several sureties. They told me that RLI would have to identify the book of business, request that the government authorize a transfer of that book of business, and identify to the government the name of the surety that's authorized for the transfer. At that point the government then begins to speak to the party that has nothing to do with those bonds.

RLI demanded -- and Your Honor can go back to Judge Ballou to confirm this -- RLI demanded that we -- or not we, that the new surety contact ICE to get approval for the bond transfer.

Now, Your Honor, how could they do that? They're not their bonds. They don't have any way of identifying the bonds, other than the name of an indemnitor and the name of an insurance company. And no DHS person is going to give them -- is going to do anything with that.

So what RLI needs to do is RLI needs to call and let the government know that they've approved the transfer of this book of business. I will get the new surety to evaluate the book of business. And something tells me that any of the sureties we work with would jump up and down for 20 percent of our daily

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revenue, don't you think? So I don't think I have a problem getting this done, and I have two sureties that are interested. But they are not going to commit until they can evaluate the book of business. And when RLI refuses to even identify it, what do you think that does to a potential surety? It doesn't give them confidence. I had the president -- or the vice president of American Surety tell me that he couldn't do it anymore because he was concerned that after they transferred liability, notices might actually be -- accidentally be sent to And given the fact that they won't even identify the book of business, he doesn't believe that they would share information with him, and that created a risk concern. They're actively working against my ability to do this, Judge. And I don't know if that's on accident or on purpose. But I do think that every single person in this courtroom, whether they know it or not, would be slightly better in life if these two companies didn't do business together anymore. MR. ANDERSON: Well, on that note, Michael, I'll turn it over to Ms. Katsantonis for cross-examination. CROSS-EXAMINATION BY MS. KATSANTONIS: Good afternoon, Mr. Donovan. THE COURT: Mr. Anderson, I forgot to ask you -- you took your mask off -- are you vaccinated as well? MR. ANDERSON: Yes, sir.

1 THE COURT: I've been meaning to ask everybody, and I 2 forgot. 3 BY MS. KATSANTONIS: 4 Mr. Donovan, isn't it true that Nexus made no payments of 5 collateral on December 1st, 2020 to RLI? Is it true that we did not make payments of collateral on 6 7 December 1st, 2020 to RLI; is that what you're asking? 8 Right. Isn't that true? 9 December -- I mean, I don't remember. I don't have 10 encyclopedic knowledge of what happened in December, but I could consult records. I would have to. 11 12 So do you -- is it your testimony that you don't know 13 whether or not Nexus made any payment to RLI for collateral in December of 2020? 14 No. Your question was on December 1st. 15 16 Okay. How about any time --17 Your question was on December 1st. 18 How about any time in December? 19 I know that we paid breaches, and we were beginning to 20 pay -- we had began the process of paying the NTDs. We were 21 not at that point paying collateral, because we still had a 22 balance -- we had a balance in the NTDs, and I wanted to retire 23 that first. 24 Are you talking -- when you say NTDs, you're talking 25 invoice payments for past due bond breaches?

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Those, as you know, we've always been paying. In December, I marked NTDs for payment. These were part of the order I guess under A.2 -- which, you know, has been further delineated under A.2, which was the payment for collateral. What payments did you make in December of 2020 specifically? Well, we told you that when we sent you the check -- when we sent you the first check, you seized the money in the account. So I will -- and I'm not sure which -- which client that was, but I can certainly find out and get it to you. But we sent you a check. It may have been a breach -- it may have been a breach -- it may have been an NTD. I'm not sure. we had planned to pay something on the order of like \$180,000, and we ended up having \$300,000 taken out of our account. And one of the checks that we sent, you guys tried to cash. Mr. Donovan, have you seen the Special Master reports in this case? I have. And the Special Master reported in one of its earlier reports that Nexus did not make any collateral payments until May 27th of 2021 in the amount of 4,500. Did you see that? Yeah, that's right. And Nexus did not contest that report, correct? No. Α

And Nexus made no collateral payments in June, correct?

- 1 A I assume that's true. I know that we began in earnest in 2 July.
- Q In January, February, March, April, May, June of 2021, was
  Nexus making payments to Think Global?
- 5 A We began -- I don't remember exactly when we began making
- payments to Think Global. But yes, we did coordinate with
- 7 Think Global to do some of our media work, PR work, all of our 8 social media PR, which is most of our PR.
- 9 Q And was Nexus making payments to Fixify Solutions?
- 10 A Yes. They're our IT department. You may remember
- 11 Mr. Billings. He's helped you on several of the bilateral
- 12 reviews.
- 13 Q And was Nexus making payments to Fangistics?
- 14  $\parallel$ A I believe we have made payments to Fangistics, yes.
- 15 Q What about Executive Investigation Consultants?
- 16 A Yes. They provide security for our campus, and so yes, of course.
- 18 Q And SKDKnickerbocker, were payments being made to them as well?
- 20 A Yes. Now, that is where Think Global replaced --
- 21 SKDKnickerbocker and WYE were replaced by Think Global. And
- 22 Think Global is actually a lot cheaper.
- 23  $\parallel$ Q And you made payments to WYE Communication as well,
- 24 | correct?
- 25 A That's the sister company to SKDKnickerbocker.

1 And with regard to properties -- you just made some 2 testimony -- did you ever identify specifically any properties 3 to RLI as potential collateral? Well, of course. I mean, RLI has our property list. 4 5 referred to the property list. I've produced it ad nauseam. You have referenced it in your filings. 7 Are you referencing the property list that's the properties in your balance sheets? 9 I'm referencing the property subject to the motion in the -- the motion for -- the other motion for sanctions where 10 11 you have defined a list of properties that you say we own and 12 that we say -- or you say Nexus owns. I pointed out to counsel 13 we had pulled a response to an Augusta County tax subpoena in 2016, and we were able to find the documents about those properties. I had told you that they were owned by LSE. 15 16 didn't --17 Mr. Donovan --18 (Unreportable crosstalk). 19 -- as I indicated, I offered them for collateral. 20 Mr. Donovan, do you have any document or anything where 21 you advised RLI of which real estate properties you were 22 willing to post as collateral? 23 Those conversations were handled by my counsel, Carl 24 Anderson, and you should probably ask him. But let me make it 25 clear: Any property that I have an interest in,

- 1 Ms. Katsantonis, I will happily give the value of its equity to
- 2 your client in a deed of trust until such time as this is done.
  - Q Are the properties in your balance sheet all listed as a
- 4 | zero value?

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- 5 A Well, they're zero value to Nexus when we became aware --
- 6 I mean, so we had always put them -- we have -- we rent our --
- 7 Q Just yes or no. Mr. Donovan, just yes or no, in your
- 8 records that you've produced, don't you assign a value of zero
- 9 in your balance sheets for all of those properties?
- 10  $\parallel$ A I am not sure; but if we do, it is probably because they
- 11 are owned by LSE. So they are of zero value to Nexus is what
- 12 I'm guessing that means.
- 13 Q Do you maintain copies of all the RLI bonds?
- 14 A Paper copies?
- 15  $\mathbb{Q}$  One way or another, do you have a copy of all the bonds
- 16 | issued by RLI on behalf of Nexus program participants?
- A What we have is in Capsule, and you have access to that
- 18 data.
- 19  $\|Q\|$  So you do have copies of the bonds, correct?
- 20 A Only ones that are in Capsule, and you have access to that
- 21 data. There is no room where we keep copies of bonds.
- 22  $\parallel$ Q And you have records of bond breaches and the status of
- 23 the bonds, correct?
- 24 A No. So we streamlined the way we handled this. You may
- 25 | remember from my testimony and deposition that I lugged like 20

binders with me. And after that we decided that we would never 2 do that again, and that the last thing I ever wanted to see in 3 my office was a room full of binders. So we keep it now in a shared spreadsheet, and it's electronic so that people can 5 access it anywhere. Our breach managers can get it. It's easier. 7 So you maintain information with regard to which bonds are 8 RLI bonds and the status of those bonds that you could provide 9 to any potential substitute surety, right? 10 It's actually not that easy. So --11 I just want to know: Do you have the records? 12 No. No, we do not, ma'am. We do not fully. Not enough 13 to be able to give the government confidence to be able to 14 authorize a new surety, take a book of business. That would be required to happen from the surety that is relinquishing the 15 16 business. It is the only one that can identify the four 17 corners of that business. 18 And where is that information derived from? 19 Other than common sense, it is -- I mean, how would --20 You haven't --21 (Unreportable crosstalk). 22 -- how would they have the ability to identify for the 23 government a book of business they do not own? All you have to 24 do --

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You haven't --

- 17 Department of Homeland Security?
- 18 A Of course.
- 19  $\parallel$ Q So no other surety can cancel a bond, correct?
- 20  $\parallel$ A But your GIA says I can replace the surety, and you well
- 21 || know that --
- 22 Q Mr. Donovan, I'm asking you a direct and specific question
- 23 only.
- 24 And I answered it directly.
- 25  $\parallel$ Q And then in the last six months from July 15th to August

9th, isn't it true that Nexus only made payments for eight days 2 allegedly of receipts, correct? 3 No. We paid 20 percent of our revenue. And that is -- we can get that laid out for the Court. I believe it's in a 4 5 motion that was filed this morning. I know the Court hasn't had a chance to look at that. We can certainly -- I can have 7 Mr. Anderson (inaudible). 8 My question is, you only -- to the extent you forwarded any payments from July 15th, they were -- number one, you 10 didn't identify what the revenue was per day in those payments, 11 correct? 12 I think that the -- but you have access to that on a daily 13 basis. I don't understand. 14 Mr. Donovan, isn't it true that the only payments made from July 15th until yesterday were for eight days: July 4th, 15 16 5th, 6th, 7th, 8th, 10th, 11th and 12th, totaling 56,000, that 17 were marked as 20 percent of revenue? 18 I think what is happening, I'm guessing that's when 19 you're receiving the payments. But these are ACH payments. 20 And it's important to understand -- Judge, yes, we missed 21 dates. RLI knew we were going to miss dates because we told 22 them that every time we did a bilateral review, we had to shut 23 the finance system down. Then they asked for three of them. 24 We can't send them out on the weekends, as Mr. Anderson 25 explained. We are at 5:30 in a hearing about taking a company

1 that serves immigrants and putting it into receivership. 2 the question isn't: Did you pay 20 percent, but did you pay it 3 often enough? There is nothing that will ever satisfy RLI. please --5 You're backdating the payments, right, Mr. Donovan? No. What do you mean, backdating the payments? 6 7 You're backdating --8 Why would I do that? 9 -- for receipts on July --10 I don't -- Ms. Katsantonis, if I paid you 20 percent of my 11 revenue yesterday, I'd show up and say I did what I was 12 supposed to do. 13 My question --14 I do --15 (Unreportable crosstalk.) 16 THE REPORTER: I can only take one person at a time. 17 THE COURT: I think I have heard enough about when 18 the payments were made, and how many payments were made, and 19 all of that, okay? I have heard -- that is sort of at this 20 point beside the point, and the Court doesn't -- I mean, I know 21 what payments have been made. Mr. St. Ours talked to me about 22 We heard Ms. Wells talk about it. We heard Mr. Grycz talk 23 about it. I know what things have been paid, so we don't need 24 to argue about when they've been made and whether they were 25 made on the day they said they were. All that is beside the

point.

The real point here is: What's the appropriate remedy for Nexus's failure to pay the collateral security as ordered by the Court? That's the question. What's the appropriate remedy? And RLI is saying it must be a receiver or appoint an independent third party. And Nexus is saying, hold on, we are committed to paying 20 percent of our -- of our revenue. And so, that's where we are. That's what's relevant. So let's stick to something that's relevant, Ms. Katsantonis.

THE WITNESS: Oh, I thought that was a question I was

going to be able to respond to.

THE COURT: No, that's not a question. That's the issue I'm dealing with.

THE WITNESS: Gotcha. I have an idea.

THE COURT: What's your idea, Mr. Donovan?

THE WITNESS: I believe that Your Honor said -- when we started this hearing you said, How do I not hold the party in contempt? And I've been really thinking about that. You know, the reality is, what happened to us in December -- and I literally didn't know if I was going -- if Nexus was going to survive until March, April. So when all that happened -- I mean, none of it matters. At the end of the day, I think that the Court can find that -- you could hold me in contempt. You could hold Nexus in contempt and you could assess us a fine and you could give us -- give them the attorneys' fees they're

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already going to get anyway, which doesn't really make any sense. But at the end of the day, I don't have a problem with acknowledging that we have made a significant failure before the Court, because we have. And I don't have a problem apologizing profusely and taking responsibility for it, because at the end of the day everything is my responsibility in this organization. But I know that we've got a way out. I think that it's the right way out. I think if Your Honor believes that this is contemptuous conduct and that there should be a finding of contempt, I understand. And I'm saddened by that, and I totally get it. If that's the case, I ask Your Honor's contempt penalty to not put the lives of hundreds of thousands of immigrants -- or tens of thousands of immigrants at risk; and more importantly, not capsize a company that will do more harm than good not just to Nexus, but also to RLI, because RLI has been enjoying the fact that Nexus has stood in front of it for bond breaches for a very long period of time. And that's going to stop happening if a receiver is appointed and there's an insolvency determination. That doesn't help them, nor does it help us.

So I'm hopeful that the Court will take this apology and also understand that I'm willing to be held accountable and do whatever needs to be done. But Judge, we've got a solution here. We've proven it. Let's implement it and let's get this judgment retired, and then please also make them give me the

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opportunity for a new surety. Give me 30 days and make them identify their book of business. Your Honor, that's not an unreasonable request. THE COURT: Ms. Katsantonis -- thank you, Mr. Donovan. Ms. Katsantonis, what other additional questions do you have for Mr. Donovan? BY MS. KATSANTONIS: Mr. Donovan, isn't it true that if you made no payments to Think Global, it would not affect the immigration business? That is actually not true, no. Think Global does a lot of video work related to the immigrant community. If you go to our website, all the video access there, which include the immigrants that were saved from the Trump deportation machine are there. In fact, we've done a new advent of digital media, and we've been using that on Facebook for marketing purposes. So I do actually count the increase in revenue directly to our working with Think Global. Where --Also I will tell you ---- are the revenues in Think Global realized? Right. It's realized in new clients. In where? New clients. So the marketing dollars then reach people

who need help, and then they acquire the services of Nexus,

providing a new client and creating new revenue opportunity. 2 Now, I never think about --3 Are there payments made for people to your Unleashed 4 streamline platform? Aren't there payments made so that 5 somebody could view -- is it \$10 a month? So Unleashed Entertainment does have a subscription 6 7 service and --8 And where are those revenues recorded? 9 They're recorded in that company, and they're not a lot. 10 It's a very -- it's a -- it's a -- it's a company -- we 11 launched it -- the business guy that I was working with 12 launched it as a subscriber platform, but we're actually moving 13 into an advertising base platform, because subscription platforms are just very difficult to manage. And our work is 14 much more focused on our marketing efforts. So we're doing --15 16 like, for example, Nexus's function is about our clients. 17 did a show about a guy named Ed Love [phonetic] in New York who 18 was in juvenile solitary confinement. We sued and got New York 19 to have to let him out. So we did --20 Mr. Donovan, aren't the invoices for the system sent to 21 Libre by Nexus and to you personally? 22 That's right, yeah. "The System" is the show that we did 23 the highlight on Ed Love. We have --24 And then there's NJWeedman, that's another show that's billed to you, Libre by Nexus, right?

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                           M. Donovan - Cross
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   Α
         Yeah.
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         (Unreportable crosstalk.)
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         I'm sorry, ma'am.
              THE REPORTER: I'm sorry, I didn't hear the question.
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   I'm going to need you both to speak one at a time because I
    can't get you both at the same time.
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 7
    BY MS. KATSANTONIS:
         So NJWeedman, that's another show that's being billed to
 8
   you for the production costs, right?
         That is a show involving Edward Forchion, a Nexus client,
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11
   yes.
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        And it's being billed to Libre by Nexus, correct?
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         It is a marketing opportunity, and we will receive
   incredible -- and listen --
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15
         And being -- I just want yes or no -- is "Being Zach Cruz"
16
   another --
17
         A Nexus client, yes.
18
         No. It's another show that's being billed to --
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         That's right.
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         -- Libre by Nexus? And that's --
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         It's a show about --
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              THE REPORTER: I'm sorry, one at a time, please.
23
    BY MS. KATSANTONIS:
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         That's a reality show of your and Mr. Moore's home life,
25
   correct?
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1 No. That's a reality show about a Nexus client, who also happens to live in our home. But it's important to understand 2 3 that the -- our marketing -- if you look at our marketing, if you Google us, the only positive thing you ever see are stories 5 about our clients. So one of the things I've learned over the years of doing this is that from a marketing perspective, tell 7 your clients' stories. Other people want to hear them. 8 They'll identify with it, and --9 Thank you, Mr. Donovan. 10 Of course. Yes. 11 MS. KATSANTONIS: Mr. Anderson, I don't know the 12 quick way, but we have some copies of invoices from "The 13 System" to Libre by Nexus to Mike Donovan. Do you want to 14 stipulate that these came out of your records? 15 MR. ANDERSON: Subject to verification, I have no 16 problem with stipulating. 17 THE COURT: Do you want to mark those as an exhibit 18 that's been stipulated to, Ms. Katsantonis? I think it would 19 be Number 5. 20 MS. KATSANTONIS: Yes, Your Honor. 21 THE COURT: Okay. And what -- just tell me what 22 these are, if you will. 23 MS. KATSANTONIS: These are some -- just a handful of 24 invoices from Think Global, who is the media production for 25 these reality TV shows. And they're being billed to Libre by

## M. Donovan - Cross

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   Nexus, and Mr. Donovan is being paid by Nexus.
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             THE COURT: Thank you for that. All right.
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   ahead.
              (Plaintiff's Exhibit 5 marked and admitted.)
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             MS. KATSANTONIS: I have nothing further, Your Honor.
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             THE COURT: Okay. Mr. Anderson, any further
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   examination of your client, sir?
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             MR. ANDERSON: No redirect, Your Honor.
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             THE COURT: Okay. Do you have any additional
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   evidence, Mr. Anderson?
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                           No, Your Honor.
             MR. ANDERSON:
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             THE COURT: Okay.
                                 Thank you all. Does RLI have any
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   additional evidence that you would like to submit today?
             MS. KATSANTONIS: Your Honor, another document to
14
   stipulate is the KPI report that shows the revenues as reported
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16
   by Nexus.
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             THE COURT: I'm happy to receive that, if you want to
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   mark it as Exhibit 6, if the defendants are going to stipulate
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   to that. If you don't want to, you don't have to. But if they
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   want to put the KPI document in for revenues, Mr. Donovan has
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   already testified to it -- well, Ms. Wells testified to it.
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             MR. ANDERSON: She testified to the KPI, Your Honor.
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             THE COURT: She testified to KPI, but she testified
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   as to what the monthly revenue was, 1.2 million.
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             MR. ANDERSON: Well, this is --
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## M. Donovan - Cross

1 THE COURT: I don't know what this is. You tell me 2 what this is and whether you're willing to stipulate to it. 3 MS. KATSANTONIS: I'll ask -- let me ask Mr. Donovan 4 a few questions in that regard. 5 BY MS. KATSANTONIS: Mr. Donovan, does Nexus generate Libre by Nexus, a KPI 6 7 report? 8 We used to. 9 And in the productions to RLI, has Nexus produced KPI 10 reports? 11 We have produced KPI reports, yes, when we use them. 12 And do the KPI reports reflect, for example, for January 2021 revenue of 1,789,899 for the month of June? I'm not looking at it, but I would assume that's probably 14 true. 15 16 And February, 1,344,396? 17 Sounds right. Α 18 March, 1 --19 (Unreportable crosstalk). 20 Yeah, it's in the --21 THE REPORTER: I'm sorry, can you repeat the number? 22 BY MS. KATSANTONIS: 23 1,603,926. 24 Sounds like that averages out to Rebecca's number. 25 Do you have any reason to dispute that Nexus has received

MR. ANDERSON: No, nothing.

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THE COURT: Okay. I have something else. I have one question -- one question. And it's for RLI. And here's the question -- and it's just as obvious as the nose on my face, which is pretty obvious -- if they are willing to pay you 20 percent of their revenues on a going-forward basis, what more could a receiver do, except perhaps pose some problem for the continued existence of the business? What more could a receiver do than pay you 20 percent of revenues?

MS. KATSANTONIS: Your Honor, they -- Nexus through

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these proceedings has provided zero evidence of its inability to comply with the order. They're asking this Court to modify its order. And I'm going to tell you I have many reasons as to why that's not sufficient. But they are asking this Court to modify this order. They have received \$16 million since this order. They have held records from us. They changed the That is important, Your Honor, their lack of databases. forthrightness with regard to the books and records, because they're hiding their money and they're hiding information from us, okay? And it's important because I showed Your Honor just in Stampli that we were only allowed to sit with the Special Master for a few hours. And I did a sort. I saw, just trying to pick a couple of them off the top, \$1.7 million paid in January through June for unnecessary expenses, or to affiliated companies, or insiders.

So absolutely no is the answer to that, Your Honor.

They have not provided evidence. They have said -- you have no evidence in this record whatsoever of an inability to pay.

They do not dispute that they received revenues of \$16 million.

They do not dispute that they've made payments to all of these other entities -- Think Global, etc.

And it reminded me of a case that I had seen, which was SEC versus Bowler. It's a Fourth Circuit case, 1970, where the Court remanded for the appointment of a receiver, "as district court is vested with inherent equitable power to

appoint a trustee receiver, and should not have left culpable parties in control."

And that really rang true to me. And that's exactly --

THE COURT: What's the cite on that case?

MS. KATSANTONIS: That is 427 F.2d 190, pages 197 through 198. And we cited to it in ECF 647, page 5 of 18.

You know, so I thought of that. And I also thought of another case we cited which just says, "Federal courts possess inherent authority derived from the constitution to enforce their judgments. This authority naturally arises as a means of ensuring that the judicial power conferred on this judiciary by Article III is not rendered inadequate or incomplete by disregard of its orders." And that is Travelers Insurance versus Hash Management case, 173 F.R.D. 150.

That's where we are, Your Honor. There is no excuse. The law is that they have to comply with the order or they're in contempt. There is no dispute that they're in contempt.

And then they have to show that they made good faith in making all reasonable efforts to comply. It cannot be said that they made all reasonable efforts to comply. Just on the collateral alone, the fact that we received a minor \$4,500 on May 27th, months after your order, goes straight to that issue. The fact that you had to go to these great lengths to extract the -- as of yesterday, \$107,000, meanwhile hundreds of thousands of

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dollars are going to other unnecessary business expenses, related companies, round number transfers to Richard Moore. They are in contempt, and they need -- we need a receiver to be appointed. The time has come, Your Honor. You gave them a last-ditch opportunity. And what that showed is they paid, you know, I think it was \$56,000 from July 15th of 20 percent revenues. They somehow, after all these meetings with the Special Master where they don't disclose active databases that they're making payments and check payments out of -- we have to identify them on July 15th -- and then after your court's order, they identified three more databases we had never even heard of before. They are in contempt. And this Court's orders should -- they should be admonished. The court orders should be followed and a receiver should be appointed. I think we've provided the Court with plenty of case law to substantiate that. I'm happy to go through that, Your

Honor, but nothing we said --

THE COURT: I understand I have the power to appoint a receiver, okay? I understand that. But is it the best thing to do in this case?

MS. KATSANTONIS: Absolutely, Your Honor. We cannot stand by month after month and allow Nexus to continue to squander what revenue it's getting. We now know from today's testimony that they're not even showing us all the books and records of Homes and Homes' revenue. What is this 20 percent?

We don't have any accounting of that. We don't even have confidence that we've got all of their — they said for months that Lightspeed is where the revenues are. Then we said, Well, there's missing reports. And we kept asking the Special Master, you know, there's these missing reports. And the Special Master said, Yeah, as a matter of fact, there is. And finally months later they're like, Oh, we weren't using Lightspeed from, you know, October to February. We had another system. But we're not using that anymore, American Spirit. And they didn't even identify that virtual database until July 6, I believe, okay?

percent is. Ms. Wells admitted that -- when she was talking about it -- she was only talking about certain credit card payments. I'm not even sure where all of that is being managed and collected. And we don't think it's sufficient. What's to say they can't -- in their financial records, they show that they make a 76 profit or more every month from those payments. So, you know, we're not asking the Court to come in, and the receiver not to pay their payroll or not to pay necessary expenses. We're just saying they cannot be in control anymore to do business as usual, and go make payments for reality TV shows, or for alleged security, or any other extraneous payments that are unnecessary to the business.

And the Court has issued an order. They provided no

RLI Insurance Co. v. Nexus Services, Inc., 5:18CV66, 8/10/21 evidence that they can't comply. And to say that they can come in with their settlement offer and modify this Court's order with no evidence whatsoever -- in fact, an acknowledgment of at least the revenue that they have shown us that they reported of 16 million. And I will say from the virtual database it looked like there was more revenue. They're showing like two million plus moving in and out of the accounts a month, and checks. So we don't have any basis to trust in what a 20 percent would or wouldn't be, or whether that's adequate or It could be 40. It could be 50. Who knows, Your Honor? So it's not an appropriate remedy, and we ask that the Court appoint the receiver. THE COURT: Thank you, Ms. Katsantonis.

Mr. Anderson, anything you'd like to say in response,

MR. ANDERSON: I believe Juliana Johnson would like to address.

> THE COURT: I'm happy to hear from you.

MS. JOHNSON: Thank you, Your Honor. Can you hear me okay?

THE COURT: Yes.

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sir?

MS. JOHNSON: Okay. And just to respond to opposing counsel's closing remarks, no revenue at all whatsoever has been squandered. Rather, almost a quarter million from RLI -since July of this year.

Virtual databases? We're sitting here speculating on revenue in virtual databases? Virtual databases have no checks, Your Honor. This is just another method of which RLI -- (inaudible) --

THE REPORTER: I'm sorry, I missed what she said after, "this is just another method of which RLI" -- and you cut out.

THE COURT: She said that's just another method of what RLI, and then you cut out. So could you start from there?

MS. JOHNSON: It's just another method of what RLI does not understand with regard to Nexus Services. It is another way to put something there that simply is not, Your Honor. Virtual databases have no -- (inaudible) -- getting new software for payment processes is not done for nefarious purposes. They had to stop using Lightspeed because of the seizure that took place in December because they lost their credit card processor. Did RLI acknowledge this? No, because we're on a witch hunt. Accusations of hiding funds. More like RLI's bad faith and frustrating the many offers of payments to make this right.

Mr. Donovan testified from the heart today. He testified on many business solutions that he has given, many business solutions that have been offered time and time again since this Court has made its ruling. RLI is bent more on -- (inaudible) -- rather than a solution, Your Honor. RLI has

failed to understand this company. We've explained to them time and time again. RLI uses 1970 case law in a 2021 technology world that does not apply, because the implications of a business demise in 1970 with regards to a public company is not applicable to a company that survives on technology, business partner relationships that survive on technology, and is also a private company, Your Honor.

RLI again talks about (inaudible) -- but in cross examination with Ms. Wells, she spent a significant amount of the time going after a 1 percent *de minimus* revenue that Ms. Wells could not even name, and ignores the 99 percent of revenue that is Libre that goes right into NetSuite. That revenue --

THE REPORTER: I'm sorry.

THE COURT: That goes right into the?

MS. JOHNSON: 20 percent of the daily revenue that Nexus has offered to pay to satisfy these judgments in as little as ten months.

The issues are simple, Your Honor, today. They're very simple. It's about compliance, and it's about whether or not we should have a receiver. We should not have a receiver. The ramifications of having a receiver would destroy this business. It would cause insolvency clauses with other sureties that Nexus has relationships with far larger than the relationship it ever had with the historic -- (inaudible) --

thousands of immigrants -- (inaudible) -- and guess what?

Their bonds would be available for a large competitor. Nexus would be gone. The people that Nexus employs would be gone, because the insolvent clauses include that if Nexus goes into receivership, this is what happens.

So we have to sit back and we have to ask ourselves:
Why has RLI balked on receiving so many payments, so many
different payment methods? For example, it's like saying to
somebody that you've got to drive five miles today, and then
tomorrow saying you've got to drive five miles tomorrow, but in
the middle of that drive you set up roadblocks. That is what
Nexus Services has been going through with RLI. Nexus Services
wants a method in which to prove to this Court that it has
grown as a company, that it has accepted this Court's judgment.
But it still deserves to have its chance to fight for the very
thing that Nexus Services is based on; that is, human rights -(inaudible) -- disregard to humanity (inaudible) on a
consistent basis.

Nexus has a new CFO. She's a CPA. This is complying with all of -- prima facie -- on Nexus to grow up as a company to be able to meet this Court's demands. Nexus executives have been loosening the reins to give Ms. Wells the authority to do her thing, Your Honor. Even Ms. Wells stated in her testimony that Nexus has been overly compliant -- even excited -- acting in ways that she hasn't seen anybody act with excitement to

take on whatever it is she suggests. And in the four months that she's been CFO, look at what's happened. The payments have been coming in, almost a quarter million. Now, since she's come into this role, things have cleared up a lot. And in looking at it from that angle, yes, we can talk about the 50,000 that's applied to bonds. But here's one thing that we keep leaving out: Nexus gave discretion in good faith to RLI to apply whatever money it received from Nexus however it chooses. I probably would have advised them differently than that, but they are transparent. They are wanting to fix this.

RLI wants to talk about things that Nexus didn't do.

Let's talk about what they did do, Your Honor. They hired

Rebecca Wells, all her years of experience, attention to

detail. That's good faith. Surviving a company during a COVID

pandemic, that's good faith. Having to do whatever they could

to keep their employees paid when bank accounts were seized to

the tune of over \$300,000, when RLI knew there were checks

coming, and after these bank accounts were seized and payroll

was in danger with all these employees at Christmastime, they

went and ran to the Court and said it was contempt for cashing

checks they knew they couldn't cash because they already seized

the accounts. That's shady.

Additionally, RLI maintains the bond from them.

Well, this is where my experience comes into play, Your Honor.

The appellant is the bondsman. That file belongs to the

bondsman. BIA, through I Form 292, has created an avenue of relief for invalid debts. Invalid debt (inaudible) state that if a notice to appear is not properly noticed, then anything that comes after that -- and another case -- (inaudible) -- further exemplify that, that anything that comes after it, including by revocation of a bond as invalid, the bondsman has a duty to validate; otherwise, the bondsman doesn't stay in business. We can't turn over files that do not belong to us, period. The appellant is the bondsman. And that has been explained to RLI as well. They don't understand the immigration process.

Nexus has bent over backwards to work with RLI for which OPC has (inaudible) -- that does not to me sound like a company that's hiding something when they owe something.

They're giving their own resources to help come to a solution.

Second, I believe we offered a very profitable solution: 20 percent of daily revenue, a hands-off approach. Everybody has got a personal problem with either this executive or that executive, or what this person said or what that person said, or when an email was dated. But if we had this hands-off approach and we're willing to do this, and it offers us an avenue for the company to not go into receivership and not lose our sureties, then why wouldn't we do that? Why wouldn't this Court do that? It is the most equitable solution that we could come to. There would be no more need for fighting. It could

be set up rather quickly. And the debts and the judgments, they'd be paid off.

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But when we offer these solutions to RLI, they're turned down with a flat no. Flat no. Just like when we offered the property to cover one of the judgments -- the mere equity in that property could have covered it -- turned down.

Was told -- we were told that our property was worthless.

We're asking this Court today to adopt our proposed solution to end this litigious nightmare, to not -- (inaudible) -- but rather a proponent for a solution to this business. With that, Your Honor, I close, and I respectfully ask that a receiver not be appointed in this case, and that we be allowed to do the direct payment in the manner that Ms. Wells described. And in this case we can come back in 60 days, Your Honor, come back and see how it works. It makes no difference whether there is a contempt finding today or in 60 days. result will still be the same. What if we're onto something? What if we can actually show that this solution works? We save immigrants from being remanded, we save unjust enrichment from competitors -- which is what I think is the real motive here -we save a company, and RLI gets their money. It's a win-win, Thank you. Your Honor.

THE COURT: Ms. Katsantonis, this is your motion, so I'll give you the last word.

MS. KATSANTONIS: Thank you, Your Honor.

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mean --

MS. KATSANTONIS: It was their highest revenue month, actually, in January from the KPI report. So it's -- I believe it was 1.8 million. It was higher than the rest of the months.

So we've seen the transfer of the monies going out to other unrelated entities. They cannot -- the fact that they have the -- that they say that we would balk at receiving payments is -- it's truly laughable. They could have made payments any number of way -- check, money order, wire transfer. They didn't do it. They cannot be rewarded for their contempt, Your Honor.

They provided no evidence of any negative ramifications with the appointment of a receiver. They have presented no evidence to the Court with regard to that, and how that would impact them. We've seen this whole play before:

Oh, the new CFO is going to save the day. You'll remember Greg Solsrud, right? That was during the preliminary injunction.

We've seen this playbook over and over again. And truly, it is

unfair to RLI to continue down this road. It truly is, Your Honor. It's been almost ten months since your order. You've seen what they've done. Everybody admits as of yesterday they paid \$107,000. Your Honor, I mean, alone this screams for the appointment of a receiver. And we know -- we don't have all the records, but we know they've admitted -- Mr. Donovan admitted the payments -- so did Ms. Wells -- to some of these other entities during all of this time frame, hundreds of thousands of dollars. I saw \$1.7 million. Who knows what other payments there are in there.

There's absolutely no evidence that they could not comply with your order. And they have provided no evidence today, and they've -- all they're asking is for you to modify their order. And they provided no evidence as to the harm of the receiver, whereas the harm is patently clear with regard to RLI. Thank you, Your Honor.

THE COURT: Okay. I guess, Mr. St. Ours, you weren't needed after all this afternoon, but we're glad that you were with us.

Does the Special Master have anything he wants to add before we wrap up?

SPECIAL MASTER: Well, one thing I want to -- a couple of things I do want to comment on.

THE COURT: Mr. St. Ours, go to the podium.

SPECIAL MASTER: Just a couple of things. Can you

hear me okay?

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THE REPORTER: Yes.

SPECIAL MASTER: We heard an explanation as to why there were no payments through April. So it's not that there's no excuse. It's whether or not it's acceptable. Okay. And again, this is -- again, it kind of shows -- I see an issue on each side. I'm appointed. I believe the first conference call was April 15. And I -- and we weren't very far into it and I'm thinking -- it's like what you said today: Why don't you just pay what you can while you can? I mean, okay, you're still not -- you're still not in compliance. But on that call I'm thinking, If they make a payment, where is it going to go? So I didn't develop it. But by the second call -which I believe was like April 22, April 21 -- you know, in other words -- but -- so to me, it was double pronged: Pay what you can; and RLI, I know you're not under -- the order doesn't say you have to do this. I can't tell you to do this. But just would you, if they -- and there is no agreement -would you just confirm that you'll put it towards collateral security, not towards the second? I articulated very clear -and on the back of my notes -- and I see that we didn't get to that point. I get that confirmation back. It's in my -- it's in a letter that I wrote on May 18. I can finally confirm that far. When I think back, there is the \$4,500. It was a \$2,500 payment. So now -- so here I've got RLI that I'm thinking,

they don't have to. They have every right to garnish. I can't stop it. What --

THE COURT: Well, they can't garnish for the collateral security, but they can garnish for the attorneys' fees and the judgment, which was not stayed.

why -- it's now late May. A payment comes. Another payment comes. But what I don't have an explanation is why there's no payments in the month of June. So you see, I see this on both sides. And, you know, that echoes forward even to today. I hear about the merchant account and I'm thinking, Well, why not accept payment that way?

THE COURT: I'm sorry, what did you say?

SPECIAL MASTER: The merchant account, direct payment, it just makes sense. It doesn't mean they -- not give up the 2.4 in receiver. Don't misunderstand me. I heard Ms. Katsantonis, and I thought she articulated well. But it's almost -- here I'm listening to the testimony and I'm thinking, My golly, I'm hearing -- now I'm beginning to understand why it wasn't -- I knew it wasn't efficient. By the way, I saw those emails. And I understood people do backdate. But when I look at the -- I don't know why -- it doesn't make sense to me -- it would be nefarious -- because they do come -- the emails don't come until after July 15. So I don't fault Nexus for that. I can't explain why that's like that. I've never seen these

emails before.

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The other thing is I -- I have difficulty hearing it not once, but I believe three different times, 107,000 term. Judge, I want to say what's in my report -- and I gave Mr. Harris this -- so it kind of bugged me that I kept hearing 107 on closing argument. I heard it a little earlier. My -this ultimate report was really very much -- it was belated. And I actually wrote Mr. Harris this. It's okay. Better late than never. At least I've got some information. And what's remarkable was I'm hearing Ms. Wells testify the 50,000 is not for collateral source, that it's part of the 236. But the numbers are so close to where I'm learning over the weekend the only thing that I don't have verified is the 70,000. But here we had stuff come in. And when you throw the 70,000 in, you -and the 50, although the 50 is not collateral -- my report is within I want to say -- and I heard about an additional four grand that I just didn't have. When I put all that together, the numbers are within \$9,000. So it just kind of bugged me. The 107,000, yes, I put that in. That's the amount as of Sunday night. RLI needs to say that's all of it. That's just all that we can confirm right now. And we've heard more. And it did not include the 50, which I understood.

So I'm just kind of -- I just -- I just felt the need -- you know, we have an equitable remedy, Section A and Section C. The Court cannot modify it. But when I think about

that four plus weeks just not that they had to, but just to get -- we will put it towards, and now the merchant account.

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By the way, in no sense do I think -- I'm not saying there is any unclean hands on the part of the parties. going to say that. I don't think there was anything nefarious on Nexus, although I am frustrated that even on August 5 we don't see Stampli. We may have data for Stampli, but we don't see Stampli. We don't see Airbase. It's just -- what hits in my head is not unclean hands. Not unclean hands. No way. It's something that's much milder. But still -- I don't know if it's Emerson that would say it, but I can just hear that voice booming, "One who seeks equity must do equity." And that doesn't mean the receiver is not appointed, because waiting to hear back for four, four and a half weeks, yes, we will -that's not a big thing in the picture, but it's still a little equity. And this merchant account testimony, I just don't -unless there is something structurally that they can't accept payment by way of this direct payment, it's just the little things.

I would love for Mr. Peroutka -- I found him so helpful -- and I don't know if ultimately it would work out, because there may be -- the issues may continue. There are issues with Nexus. But I found it helpful. I think Mr. Harris and -- again, Ms. Katsantonis, I want to say it was the three -- the third, fourth, and fifth bilateral review

Ms. Katsantonis wasn't on. But it was really we -- and when Mr. Donovan was on the call, you know, they were actually talking to one another. And I don't know if that will continue. But the fact that Ms. Wells comes back and says, you know, I did hear about what he said and it's helpful, I mean, hats off to you. And my hat is off to you for acknowledging it.

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So I just -- oh, one other thing I just wanted to Judge, I do not want the implication about a statement -and this is not argument. I took it as a statement. I do not want that implication. We were only allowed to sit for a couple of hours. Judge, on the 21st we cut off for a reason, but not because somebody said, "no more." The 23rd, the 26th, the 30th. The 30th, we did cut off. Mr. Moore had a conflict. But we resumed. And nobody cut off when we resumed that afternoon. And I tentatively scheduled resumption I believe it was August 4. In my head I'm thinking, What am I thinking? How am I ever going to get this report done? And I get it. didn't do it not because there wasn't a willingness to talk more. If there needed to be a more thorough review, the implication we were only allowed -- the implication we weren't allowed to see everything -- yes, initially, no screenshots. There was a point when Mr. Anderson apparently decided, and that's when we started seeing screenshots. There could have been screenshots of others going back in time. I don't know.

But at least at first, no screenshots. But I don't want the implication anybody cut this off. And the reason we didn't do it was Nexus was not going to agree -- they didn't have to, it's not in the order, at least the way I interpreted it -- of access to the bank, the online bank. So it wasn't a matter that somebody said, Uh-uh, no more in any of these databases. It could have gone longer. So I just -- I just don't want -- I

For all that I've said, Judge, I'm afraid I took too much of the Court's time just on my comments that don't go to the essential issue of whether or not to appoint a receiver or not. And I apologize for that.

just don't want to have impressions where we don't need them.

THE COURT: Thank you, Mr. St. Ours. I appreciate that.

Okay. Folks, it's 6:30. We've been going since around 9:30 this morning. I have an order here, an order on the motion that we've been working on. And I'm not going to present it today. I want to think about what I've heard.

I want to thank the parties for coming here to Harrisonburg today and spending this time with the Court together again. And I will get an order out soon. We already have a draft. We've been thinking about it and working on it, and I will get an order out on these -- on the motion -- on the issue of the appointment of a receiver under 66 or a person to perform specific acts under 70. I thank you all for helping me

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   try to understand these issues. And with that, we stand
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    adjourned.
    (Proceedings concluded, 6:29 p.m.)
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## CERTIFICATE

I, Lisa M. Blair, RMR/CRR, Official Court Reporter for the United States District Court for the Western District of Virginia, appointed pursuant to the provisions of Title 28, United States Code, Section 753, do hereby certify that the foregoing is a correct transcript of the proceedings reported by me using the stenotype reporting method in conjunction with computer-aided transcription, and that same is a true and correct transcript to the best of my ability and understanding.

I further certify that the transcript fees and format comply with those prescribed by the Court and the Judicial Conference of the United States.

/s/ Lisa M. Blair Date: August 20, 2021